

# Microsoft Ignite

November 2–4, 2021  
Digital event

## Breakout Sessions

### → Empower everyone for a new world of hybrid work

**Jared Spataro, CVP, Modern Work, Microsoft**



**CTS01** November 2, 8:55–9:20AM PDT

The seismic shift to hybrid marks the biggest change to the way we work in a century. Emerging trends in the labor market have amplified the need for flexibility and a reimagining of how organizations can best position themselves and their people to communicate, collaborate, and innovate. Join us to hear the latest insights on the future of work, along with a showcase of product innovations designed to help Microsoft customers adapt and thrive in a new era of flexible work.

### → Microsoft Teams: Thrive with hybrid work

**Nicole Herskowitz, GM, Microsoft Teams, Microsoft**



**BRK202** November 2, 12:30–1:00PM PDT

Many organizations are wondering "What is our path forward?" as we enter the hybrid work era. A big part of that answer is Microsoft Teams. Join us for a session that explores the upcoming landscape for Teams, as we outline why Teams is the place to be for hybrid work.

### → Prepare for the future of calling with Microsoft Teams Phone



**Scott Van Vliet, CVP, Intelligent Communications, Microsoft**  
**Daniela Chocron, Senior Product Marketing Manager, Microsoft**  
**Andrew Small, Managing Director Global Portfolio, BT**

**BRK205** November 3, 10:30–11:00AM PDT

Out of necessity, most organizations have made investments in their virtual meetings solutions over the past 18 months, yet many still need to modernize their calling solutions. At the same time, the telephony space is experiencing tectonic shifts, including a move to IP-based calling. Come learn how Microsoft Teams Phone provides both a modern calling experience for users, and an easy-to-manage solution that admins can equip their organizations with.

## Ask the Expert

### → Ask the Experts: Microsoft Teams

**Stephen Rose, Senior Product Marketing Manager, Teams and Platform, Microsoft**  
**Darrell Webster, Principal M365 Adoption and Change Consultant, WM Reply**



**CONATEBRK202** November 2, 1:30–2:00PM PDT

Join our experts as we answer your questions about the planning, deploying, managing, securing, and adoption of Microsoft Teams and Teams Rooms as well as the latest offerings in the Microsoft 365 App Compliance Program and Certification.

### → CONATEBRK205 - Ask the Experts: Microsoft Teams

**Karuana Gatimu, Principal Manager, Microsoft Teams Engineering, Microsoft**  
**Stephen Rose, Senior Product Marketing Manager, Teams and Platform, Microsoft**



**CONATEBRK205** November 3, 8:30–9:00AM PDT

Join our experts as we answer your questions about the planning, deploying, managing, securing, and adoption of Microsoft Teams and Teams Rooms as well as the latest offerings in the Microsoft 365 App Compliance Program and Certification.

## On-Demand Sessions

### → OD102 - Seamless external collaboration with Microsoft Teams Connect, shared channels



**Arun Das, Principal Program Manager, Microsoft**  
**Roshin Lal Ramesan, Principal PM Manager, Microsoft**

Collaboration with external partners is part of our day-to-day routine. Microsoft Teams Connect helps ease and streamline external collaboration to get faster results and strengthen relationships with partners. With shared channels, you will be able to create a shared workspace for internal and external stakeholders right from your Teams account. Come join us for a deep dive on shared channels. Get an update on the new capabilities and experiences the team is working on.

### → OD103 - What's new in Microsoft Teams management and security



**Ronit Ben-Sheffer, Senior Product Marketing Manager, Microsoft**  
**John Gruszczyk, Product Manager, Microsoft**

We will be sharing some of the latest updates across Microsoft Teams management and security, including several new capabilities that can help you better manage and protect your Teams collaboration environment.

### → OD104 - Enabling inclusive hybrid meetings with Microsoft Teams and Teams devices



**Ilya Bukshteyn, GM, Microsoft Teams Devices, Microsoft**  
**Amber Waisanen, Senior Product Marketing Manager, Microsoft**  
**Caroline Stanford, Director, Product Marketing, Microsoft**

The shift to remote work is one of the most significant changes in business culture since the Industrial Revolution. In the complex world of hybrid work, it will be challenging to ensure people can meet from anywhere without compromise and continue to feel included. In this session, we will share some of the latest features coming to Microsoft Teams, Teams devices (including Surface Hub), and Microsoft 365, designed to support the diverse needs and work styles of employees.

### → OD105 - What's new for developers building apps that power the hybrid workplace



**Ben Summers, Director, Teams Platform Marketing, Microsoft**  
**Ed Averett, Principal Group Program Manager, Microsoft**  
**Rabia Williams, Cloud Advocate, Microsoft**  
**Todd Anglin, Principal Cloud Advocate, Microsoft**

Building apps that reimagine collaboration in a hybrid world requires new tools. In this session, we'll highlight the latest Microsoft 365 platform updates, including Microsoft Viva extensibility and Microsoft Teams app development, including Azure Communications Services. We'll also preview a set of new developer SDKs that let you extend collaborative components across both Teams and Outlook and share the latest updates on Microsoft Fluid Framework. Discover what's new, then go get your hands on the bits!

### → OD106 - Three steps to manage your frontline workforce for the hybrid world



**Zoe Hawtof, Product Marketing Manager, Microsoft**  
**Tulsi Keshkamat, Product Marketing Director, Microsoft**

Be the hero of your frontline workforce management and engagement transformation with Microsoft Teams as your sidekick in the hybrid world. Frontline workers are the backbone of every industry across the world—join this session to learn how to optimize and manage your Teams solution to meet the diverse needs of your entire frontline workforce. Discover new capabilities like the onboarding wizard in the Microsoft 365 admin center to manage frontline identities and the policies at scale.

## Interstitial Session

### See the latest in personal phones and devices

**Sandhya Rao, Principal Group Product Manager, Microsoft Teams Device Experiences, Microsoft**



November 3, 3:30–4:00PM PDT

Customers are looking for the right personal devices for Microsoft Teams, especially as employees are working remotely. Join us to learn about new innovations in phones and personal devices, and best practices for remote work.

## Product Roundtables

Join Microsoft product teams and your peers for interactive roundtable discussions to share your experiences and collaboratively problem-solve to shape the future of products you use!

### → How to run effective hybrid meetings using Microsoft 365



**Shiraz Cupala, Partner Group Product Manager, Microsoft**  
**Ryan McMinn, Partner GPM, Microsoft**  
**Dan Zarzar, Group Program Manager, Fluid Framework, Microsoft**

**PRT014** November 3, 11:30AM–12:30PM PDT

How you can use the Microsoft 365 suite of tools, including Microsoft Teams, Microsoft PowerPoint Live, meeting recordings, and Microsoft Fluid meeting notes, to run more effective hybrid meetings.

### → Purchase and manage app subscription in Microsoft Teams and Teams Admin Portal



**Chandrika Duggirala, Principal Product Manager, Microsoft**  
**Christian Maier, Principal Program Manager, Microsoft**

**PRT015** November 3, 1:30–2:30PM PDT

If you are an ITDM/Microsoft Teams IT admin, or a BDM using Teams, come and learn how you can leverage the Teams and Teams Admin portal to evaluate and purchase new subscriptions that matter to your organization, and influence Microsoft for new capabilities to better accommodate your organization needs for app discovery, purchase, and management.

### → Microsoft Teams journey roundtable panel with IT executives



**Tim Fowler, VP and Divisional CIO, Polaris, Inc.**  
**Ulrik Skadhauge Jensen, Lead Engineer, The Lego Group**  
**Todd Knapp, CEO, Envision Technology Advisors, LLC**  
**David Patrick, Subject Matter Expert, DSA, Inc.**  
**Stephen Rose, Senior Product Marketing Manager, Microsoft**

**PRT016** November 2, 3:30–4:30PM PDT

Join moderator, Stephen Rose, Senior Product Marketing Manager for Microsoft Modern Work and host of "Inside Microsoft Teams," as he welcomes IT executives from Envision Technology Advisors, The LEGO Group, DSA Inc., and a change management expert for a live roundtable discussion. The panel will share their journey of planning, deploying, adopting, managing, and securing Teams. Come with your questions for what's bound to be a lively engaging session!

### → SharePoint experiences in Microsoft Teams



**Cathy Dew, Senior Program Manager, Microsoft**  
**Soniya Gadgil, Senior Design Research Lead, Microsoft**  
**Dieter Jansen, Principal Design Manager, Microsoft**  
**David Minasyan, Principal Program Manager, Microsoft**

**PRT028** November 2, 2:30–3:30PM PDT

We have heard from a lot of users that they want a more cohesive experience across SharePoint and Microsoft Teams. In this session, we will share some of our latest thinking on how users can access SharePoint experiences within Teams. We will also share updates for a feature that we hope will make this process of managing Teams-connected sites easier for admins and site owners. Attend this roundtable session to share your feedback directly with the product team and help us prioritize what we work on next.

## Into Focus

### → Microsoft Into Focus: Microsoft 365 administration and management



**Amisha Bhatia, Senior Program Manager, Microsoft**  
**Christiaan Brinkhoff, Principal Program Manager, Microsoft**  
**Karuana Gatimu, Principal Manager, Microsoft Teams Engineering, Microsoft**  
**Josh Leporati, Senior Program Manager, Microsoft**

**KEY03** November 2, 2:45–3:30PM PDT

Microsoft 365 administration and management discussion and deep dive for IT pros. Gain key insights from Microsoft experts on how to best deploy, configure, and manage Microsoft 365 and hybrid work solutions. System administrators will come away armed with the latest tools, best practices, and helpful tips and tricks for managing Microsoft 365 like a true champion.

## Learn Live

### → Intro to Microsoft Teams administration and management

**John Gruszczyk, Product Manager, Microsoft**



**CONITS108** November 2, 1:30–2:00PM PDT

New to Microsoft Teams administration and management? In this session, we will provide you with an overview of deploying Teams, driving and reporting on usage, and Teams management best practices. You'll also discover valuable learning resources to take your Teams administration and management skills to the next level!

## Microsoft Tech Community Live

### → Microsoft Tech Community Live: Microsoft Teams Edition

Join us on November 9, 2021, kicking off at 8:00AM PT for Microsoft Tech Community Live: Microsoft Teams Edition. This is your chance to connect with our product teams and engineers, get answers to your questions, gain valuable insights, and hear best practices. We will be hosting four Ask Microsoft Anything (AMA) Teams sessions, each one-hour long, on the following topics:

- Microsoft Teams Security and Governance
- Microsoft Teams Phone
- Microsoft Teams Rooms and Devices
- Driving Microsoft Teams Adoption

Don't miss this chance to walk away with the information you need to leverage the full capabilities of Microsoft Teams for your organization. [Register today](#) and add each AMA to your calendar.

## Learn more from our most popular previous Ignite sessions

### Frontline worker

→ [Three ways to easily manage and configure Microsoft Teams for thousands of distributed frontline workers](#)

→ [Deploy and Manage Teams Enabled Devices to Meet the Diverse Needs of your Firstline Workforce](#)

### Microsoft Teams platform & Microsoft 365 platform

→ [Get the most out of Microsoft Teams by integrating your apps and processes](#)

→ [Tips and Tricks: Best practices and common challenges when building Microsoft Teams apps](#)

### Microsoft Teams Calling

→ [Voices matter: Reconnect with Microsoft Teams Calling](#)

→ [Easy, intuitive webinars with Microsoft Teams: Virtual engagement in the age of remote work](#)

### Security, compliance & management

→ [Secure and compliant collaboration with Microsoft Teams](#)

→ [One place for IT Pros to manage Microsoft Teams efficiently](#)