

# Microsoft Teams Phone for Frontline Workers

Frontline workers are essential to the success of your business. Enabling these workers to manage an array of tasks and projects is key to maintaining business continuity.

With Microsoft Teams Phone, communication and collaboration is simplified, all under one app.



Teams makes in-store communication more efficient, so I get to spend more time with my team and customers doing the job I love. I wouldn't want to be without Teams now.

Daniel Prescott  
Store Manager, Boots Opticians



**Seamless teamwork** with easy task and call management, and walkie-talkie, all within Teams.



Work with your IT team to **set up call flows that work for you** with auto attendant and call queues.



**Easily transfer calls** from your mobile or Physical phone devices to other workers.



Check with your colleagues before transferring a call with **Consultative transfers**.



Work how you want to work with a **range of devices to choose from to suit your needs and working style** without compromising on your experience.



**Collaborate** on documents whether through chat, meetings or calls. **Add comments, review, track changes** and more, all within Teams.



Chat



Meet



Call



Collaborate

Learn more

[Enabling Frontline Workers with Teams](#)

[Get Started with Teams Phone](#)

[Teams Phone on mobile](#)