Enable a simple, smart, and secure experience for your frontline

Empower workers with seamless collaboration, improved schedule management, and efficient task coordination—all from their home experience in Teams.

Empower your frontline with seamless collaboration

IT admins can get frontline workers up and running fast; keep team membership updated automatically; and scale to build workloads onto a single, foundational structure.

Enable targeted communication between frontline workers and their managers; employees who share a common location, department, or role; and between operational teams and employees.

Frontline workers can review all their announcements from the home experience dashboard right in Teams—making their most important information available in one convenient place.

Workers can send messages in their location-based teams and target the right roles or departments, directly in a Teams channel shared with others in their location—helping to ensure relevant and timely communications.

Steps to easily and quickly deploy Teams at scale

1. Check that you’ve completed these prerequisites to get started with deploying Teams.
2. Follow these steps to set up your frontline dynamic teams.
3. Time to deploy your frontline dynamic teams.
4. Once you have deployed your first frontline Teams, add new or updating existing teams from the Teams admin center.
5. Track deployment progress to make informed decisions to drive adoption using frontline specific usage reports.

With Teams, unlock the power of more experiences...

Efficiently plan and manage schedules with Shifts

Shifts enables efficient and coordinated scheduling across roles, departments, and locations—allowing frontline workers to self-manage their shifts with ease.

Coordinate frontline Tasks effectively with Planner

After deploying Teams to your organization, you can also set up Microsoft Planner to distribute tasks at scale with greater visibility—making everyday task coordination a non-event.

Explore more resources

Learn how to deploy Teams at scale