



Microsoft 365
COMMUNITY CONFERENCE

Engage everywhere –
Communities, events, and
storylines in Teams, powered by AI

Whoa



The official event app for the
Microsoft 365 Community Conference

Event invitation code: Orlando2026

Join the event app to access:

- ➔ Event announcements
- ➔ Personalized agenda, session details
- ➔ Speaker & attendee profiles
- ➔ Networking, meet-ups, messages
- ➔ Event documents



Murali Sitaram

CVP

Viva Engage



**Jeanette
Vikbacka
Castaing**

Group Internal
Communications,

Capgemini



Jason Mayans

VP

Viva Engage



Steve Nguyen

Principal PM

Viva Engage

Thank you!



Viva Engage



Organizational Memory

Copilot isn't just about models — it's about grounding those models in your company's context.

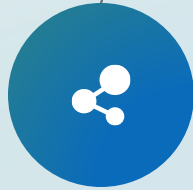
Intelligence

Context

Trust



Conversations



Communities



**Leadership
dialogue**



Events



Storyline

Leadership communication is evolving from email-based announcements into continuous, AI-enabled dialogue **embedded directly in the flow of work.**

The ability to **lead at scale** now depends on whether leadership messaging is **visible, contextual, and interactive** across digital platforms rather than delivered as static broadcast messages.

Customer Spotlight



Jeanette Vikbacka
Castaing

Group Internal Communications,

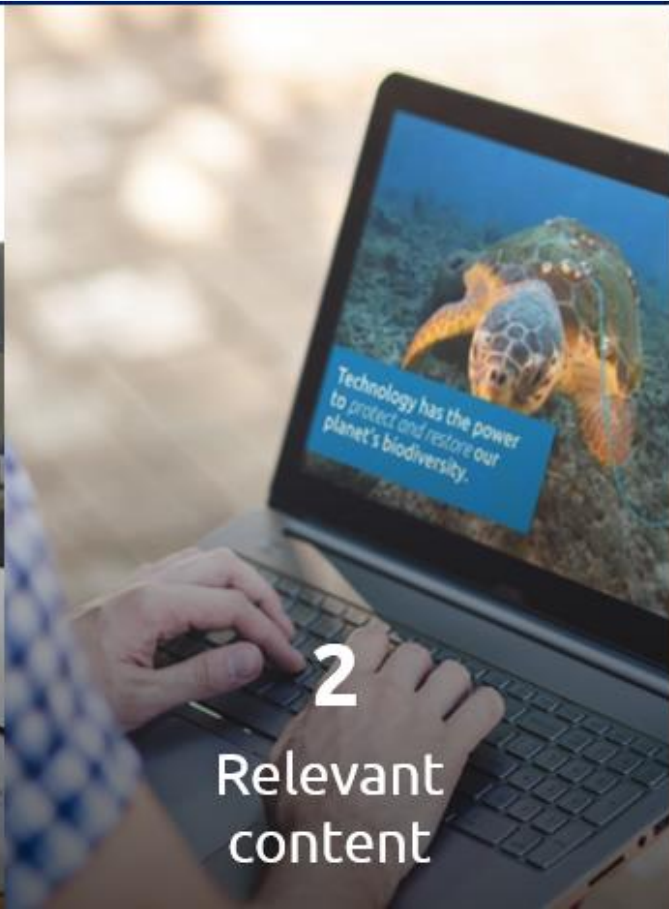
Capgemini

Capgemini 

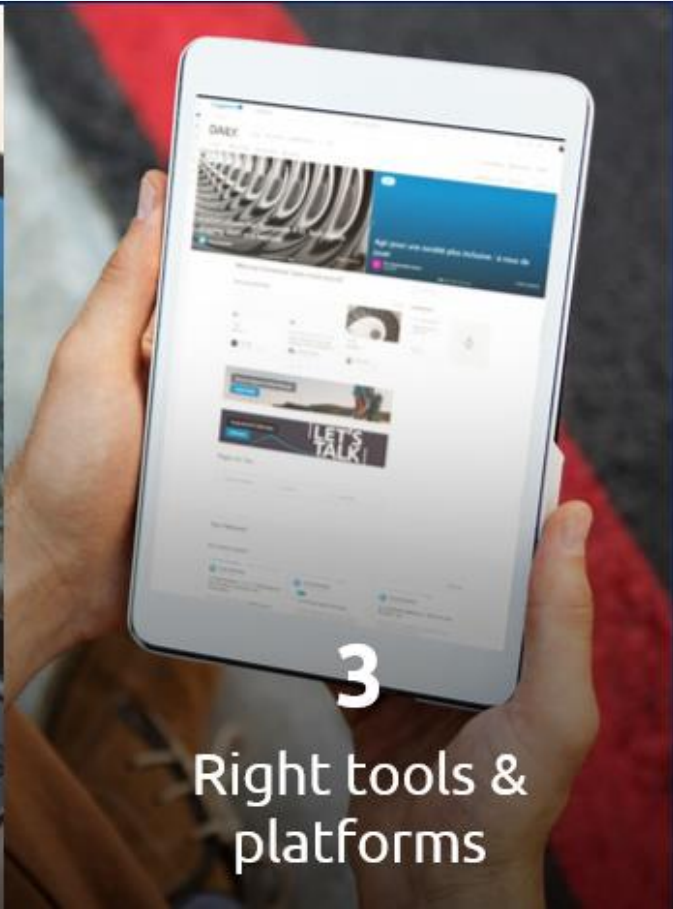
Our internal communications principles



1
Audience-*first*
approach



2
Relevant
content



3
Right tools &
platforms

Make it real.



Restricted

All Company Community - Open



Welcome to the official community for Group news at Capgemini

- [Conversations](#)
- [About](#)
- [Files](#)
- [Events](#)

Use case #1: Making executive leaders visible

LEBEL, Anne
Mar 12, 2025

A recognition built on integrity: 13 years as one of the World's Most Ethical companies

I'm pleased to share that Capgemini has once again been recognized as one of the **World's Most Ethical Companies** by Ethisphere®! 🌍🏆 This is our 13th straight year to achieve this honor, so I want to say thank you and congratulations to all of you for upholding our values and making ethics a part of everything we do!

Ethics isn't a once-a-year discussion—it's embedded in the way we work, collaborate, and up... see more



Ethics is embedded in the way we work, collaborate, and uphold trust with our clients, partners, and each other.

Group Newsdesk
Dec 23, 2025

Aiman's end of year message 2025

Resilience, disciplined execution, and client centricity made us stronger this year and set the stage for even greater acceleration in 2026.

Watch the video 🎥 and share what part of Aiman's message resonated most with you in the comments.



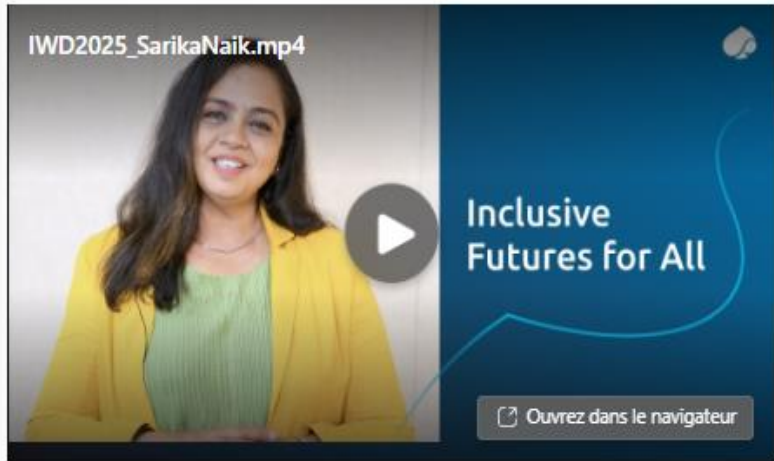
2025 Aiman EoY Message.mp4

Ouvrez dans le navigateur

Naik, Sarika
Mar 7, 2025

International Women's Day

Inclusion is a fundamental part of who we are, shaping all aspects of our every day life at Capgemini. Together, we're building a workplace where everyone is valued. For International Women's Day, in the video below I share my thoughts on how we are accelerating action on gender equality. I would love to hear more examples from around the Group.




IWD2025_SarikaNaik.mp4

Inclusive Futures for All

Ouvrez dans le navigateur

International Women's Day Inclusive Futures

Use case #2: Hosting corporate events




VP Connect Quarterly Call | March 5, 2026
The VP Lounge
Thursday, March 5
4:00 PM - 5:00 PM

Ask a question

Question Discussion

Share



VP Connect October 2025
The VP Lounge
Thursday, October 30
3:00 PM - 4:00 PM

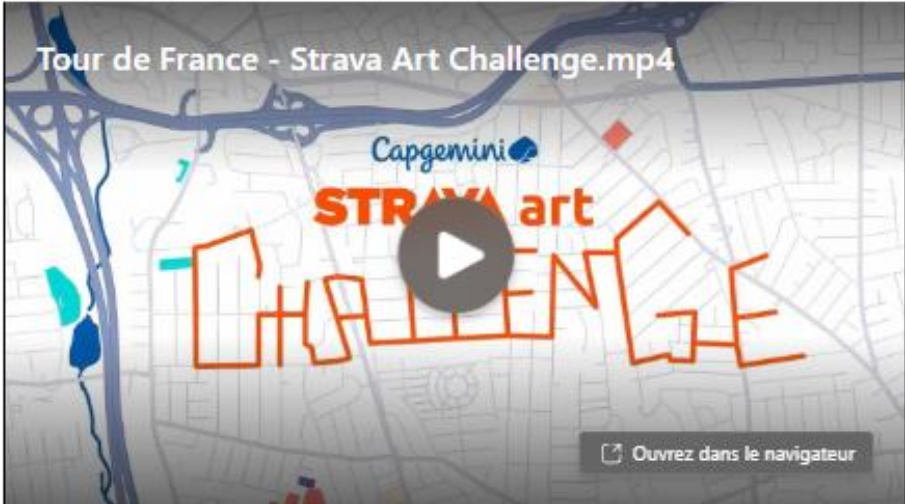
Share

Use case #3: Running employee challenges

Group Newsdesk
Apr 1

Ever wanted to be Inside the Race and cycle in the Tour de France? 🚴 Then keep reading. 📖

Deadline: You have **until 24th April** to submit your entry and become one of the 3 international winners, so get outside, get creative and good luck!
[*Terms & Conditions](#)
see less




Group Newsdesk
Mar 28, 2024 • Edited

Stop scrolling! The experience of a lifetime awaits 🗣️ 🌐 🇺🇸

“Vroom, vroom,” The PEUGEOT 9X8 Hybrid Hypercar unveils its new silhouette, presenting you with a fresh opportunity to win an all-expenses-paid trip to the 24 Hours of Le Mans. Yes, you read that right! If you want to witness the car blazing across the historic racing tracks, all you need to do is:

- **STEP 1:** Fill out this [form](#). Pssst: if you need a cheat sheet, all the answers to the quiz can be found in the [article below](#). ✨ 📝
- **STEP 2:** In the comments section, tag the colleague you would share this experience with. Will it be your work bestie 🤝? A long-distance colleague based in another part of the globe 🌐? Or someone you would like to thank for their support? Share your love and pack your bags!



Capgemini

Gear up for an unforgettable experience

The PEUGEOT 9X8 Hybrid Hypercar unveils its new silhouette, presenting you with a fresh opportunity to win an all-expenses-paid trip to the 24 Hours of Le Mans. Yes, you read that right! New year, new look Having completed several

capgemini.sharepoint.com

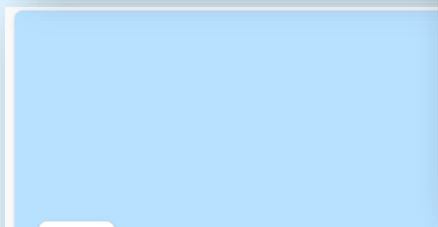
AI & Communities



Copilot

Copilot Chat Community - Open

Dedicated to support employees using Copilot Chat (AI open to all employees) about new features or training courses. JOIN Now!



Copilot Champions Community

Use this space to collaborate, share best practices, and exchange ideas with Copilot Champions.



Microsoft 365 Copilot Community

This community is dedicated to help & support M365 Copilot licensed employees but also to communicate about new features or training courses.

PS

QUESTION

Hi I am new in this community , can we automate any task using copilot free version like Every day status email or To-do task list for project team

Like Answer Share

Community expert Feb 18 • Edited

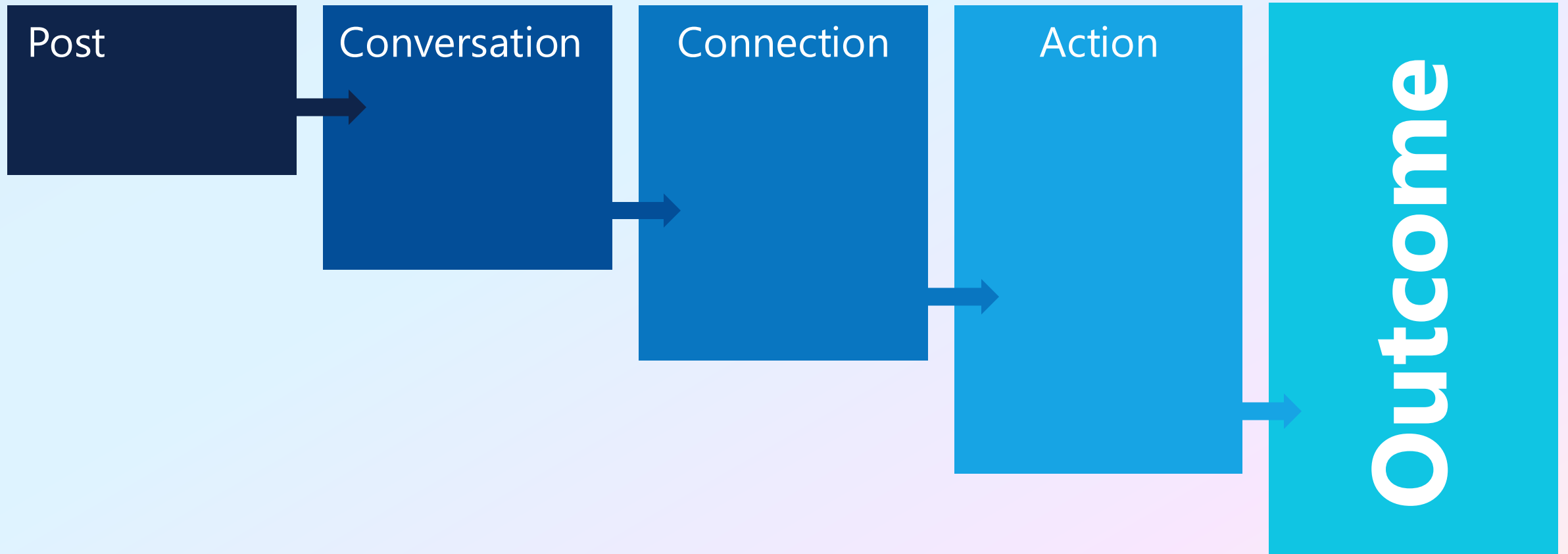
Welcome to this Community! The 'free' version of Copilot Chat doesn't have access to your work data (emails, tasks, calendar, files, meetings, etc.), so it won't be able to perform this. With an M365 Copilot license, however, you will have that capability.

Have a look at this page to understand the differences between Copilot Chat and M365 Copilot: [Main differences between the two Copilot versions](#)

Main differences between the two Copilot versions

1 Like

The Multiplier Effect of Conversations



Intelligence

Copilot, agents, and what's next with AI



Community Agents

PUBLIC PREVIEW

Scale expertise and save time with AI-powered answers

The screenshot displays the Viva Engage interface for the Copilot Community. On the left is a navigation sidebar with sections for Home, Explore (Communities, Answers, Storylines, Analytics), and Favorites (Product Sales Support, Copilot Community). The main content area features a search bar, a community banner for Copilot Community, and a 'Welcome to your new community' checklist with tasks like 'Pin resources', 'Add members', 'Review suggested content', 'Write a post', and 'Add a community expert', all marked as 'Completed'. Below the checklist is a post creation area with options for Discussion, Question, Praise, Poll, Article, and Drafts. The right-hand sidebar shows 'Members' (11), 'Community experts' (6), an 'Agent' configuration section, and a 'Community summary' for the period Jan 14, 2026 - Feb 10, 2026, with 1 person reached and 0 people engaged.

Requires Microsoft 365 Copilot license for agent configuration

Engage content in M365 Copilot chat responses

Unlock organizational knowledge for everyone

Copilot integration

All public Engage content is available for Copilot responses, making knowledge easy to access in chat

Improved discoverability

Copilot surfaces relevant conversations from Engage (including answers, leadership posts and discussions within events) so key information is found when you need it

Requires Microsoft 365 Copilot license

The screenshot displays a chat window with a user question: "What is some good guidance for customers putting GenAI into fully automated process without human in the loop?". The Copilot response is titled "Why 'No Human in the Loop' Is Risky" and lists three main points: Hallucinations & Accuracy Issues, Compliance & Safety Risks, and Workflow Drift & Vulnerabilities. Below this, it provides "Recommended Risk Mitigation Strategies" with three sub-points: Automated Guardrails, Prompt Shields, Groundedness Detection, and Safety Monitoring. The interface includes a search bar at the top, a Copilot logo, and a bottom bar with "Tools" and "Sources" buttons.

What is some good guidance for customers putting GenAI into fully automated process without human in the loop?

Copilot

You asked for **guidance for customers putting GenAI into a fully automated process without human in the loop**. Based on enterprise resources and best practices, here are the key insights:

Why "No Human in the Loop" Is Risky

- **Hallucinations & Accuracy Issues:** Large language models (LLMs) can generate outputs that are not grounded in source data, leading to misleading summaries or incorrect decisions.
- **Compliance & Safety Risks:** Automated responses may inadvertently expose sensitive information or violate regulatory standards.
- **Workflow Drift & Vulnerabilities:** Without checkpoints, systems are more susceptible to prompt injection attacks and operational drift.

Recommended Risk Mitigation Strategies

1. **Automated Guardrails**
 - **Prompt Shields:** Detect and block prompt injection attempts before they reach the model.
 - **Groundedness Detection:** Flag outputs that lack factual support from source data.
 - **Safety Monitoring:** Continuously evaluate for jailbreak attempts, unsafe outputs, and compliance triggers.

Communities to Drive AI Adoption

AVAILABLE NOW



Microsoft 365 Copilot



Viva Engage

Agents in Engage and what's next

Future Concept

Activity

- Engage Agent** 9:00 AM
Prioritized posts for you to take action
Engage Agent
- Karin reacted** 9:00 AM
Cupcake ipsum dolor sit amet lipsum
Chat with Karin
- Erik reacted** 9:00 AM
Cupcake ipsum dolor sit amet lipsum
Chat with Erik
- Adil mentioned you** 9:00 AM
Cupcake ipsum dolor sit amet lipsum
Chat with Adil and Karin
- Marie reacted** 9:00 AM
Cupcake ipsum dolor sit amet lipsum
Chat with Marie
- Danielle reacted** 9:00 AM
Cupcake ipsum dolor sit amet lipsum
Chat with Elvia and Danielle
- David Called you** 9:00 AM
Cupcake ipsum dolor sit amet lipsum
Cupcake ipsum dolor sit
- Adil mentioned you** 9:00 AM
Cupcake ipsum dolor sit amet lipsum
Chat with Adil and Karin
- Marie reacted** 9:00 AM
Cupcake ipsum dolor sit amet lipsum
Chat with Marie
- Karin reacted** 9:00 AM
Cupcake ipsum dolor sit amet lipsum
Chat with Karin

Engage Agent
Take action feed

General Agent instructions

Hi Murali, here are the posts Engage Agent have prioritized for you:

Respond (2) Apply all suggested replies

Engage Agent vision - Trisharti and Team
The team and I have been testing a new way to work with visual info. As we head into the second half of the year, we're aligning on a simple goal: help you get answers faster by letting an agent understand what you're seeing, and guide the next step with clear, practical help. As we head into the second half of the year, we're aligning on a simple goal: help you get answers faster by letting an agent understand what you're seeing, and guide the next step with clear, practical help... See more

Drafted reply: "Thank you for sharing this Trisharti and Fabi! Would love to understand which hero scenarios you are proposing we start with, and what the minimum lovable version of it would cost. Please set up some time with me and the LT to allow us to dive deeper here."

Respond to celebrate team wins Post reply +2

Community agent cycle 5 update - Amanda Brady
Last Thursday we finished up our most recent cycle. Here I leave some of the learnings we have and the upcoming efforts...Priorities: Autoposting, UI bugs and card density. Thanks everyone!

Drafted reply: "Thank you Amanda, this is such a great post and news. Keep going with efforts team"

Affects AI usage at workplace Post reply +2

React (3) Apply all suggested reactions

Legacy labs being taken offline starting next week - Scott Eden
Are you NPE Lab ready?!? All legacy labs will be taken offline this next week! Our new NPE lab clusters are fully online, scaled up, and ready for use starting Monday. We've been running API tests exclusively on NPE labs for several weeks now with great success. We have been waiting on Azure capacity to support the full devlab migration—this is now complete...See more

Helps team recognition React

Context

Communities in Teams



Chat ... 🔍 📄

Unread Channels Chats Meeting chats

Discover

Mentions

Followed threads

Favorites

- Future of Work Champions
- Patti Fernandez**

Chats

Teams and channels

Communities


- Retail Associates
- Future of Work
- Copilot Adoption
- Company News & Events
- Vision in Action

See more

Patti Fernandez Chat Shared Storyline

Welcome Lidia Holloway, our new Chief Product Officer!

I'm thrilled to announce that, [Lidia Holloway](#) will be joining my leadership team as Chief Product Officer next month, following Sam's retirement earlier this year.



Patti Fernandez 4/15/24 1:29 PM

This looks great! Her promotion will be announced publicly Monday at 9am, so if possible let's release this concurrently.

August 15, 2024

Patti Fernandez 8/15/24 9:34 AM

Sure, let me have a quick look and send you my feedback by end of day.

Patti Fernandez 8/15/24 2:59 PM

Reviewed the draft, looks great! Please go ahead and announce it for all employees. Hope everyone loves Copilot! 🎉

Once you have some engagement data do let me know some engagement and reach numbers and how effective this messaging was. Thanks!

Type a message

🔗 😊 📎 + ➤

Get Ready for Communities in Teams

Enable Public Preview

Have your Teams admin enable the public preview in the Teams admin center

Communicate with stakeholders

Let stakeholders and community admins know that this change is coming

Determine Official Communities and review governance

Establish All Company as the official News and Events community for your organization

Try the Copilot Adoption Community

*Kickstart Copilot adoption with ready-to-use community
Available to all Microsoft 365 Customers.*

Notifications



Smart notifications for community announcements

Immediate Delivery



Teams and Mobile Push send immediately; Inbox sends immediately

2-Hour Delay



Email will send if not already consumed

BEFORE

Immediate Delivery



Teams OR Email OR Mobile Push will send immediately; Inbox sends immediately

2-Hour Delay

Only sent to secondary channel if not consumed in primary channel

AVAILABLE NOW

Events



Events in Engage

Why host events in Engage instead of scheduling a calendar event?



Calendar



Communications



Engagement



Analytics



Search & Copilot*



Community

Organizer Effectiveness | Attendee Experience | Event impact
Before | During | After

* Requires Microsoft 365 Copilot

- Home
- MeganB
- Explore + Create new
- Communities
- Leaders
- Answers
- Storylines
- Analytics
- Dashboard NEW
- Favorites
- Company News & Events
- Copilot and AI**
- Discover communities



Copilot and AI

The official forum for Copilot and AI. Share experiences and learning, ask questions, get answers, and find inspiration.

- Conversations
- About
- Files
- Events

- M Share thoughts, ideas, or updates
- Discussion
- Question
- Praise
- Poll
- Article
- Drafts

All conversations

Recent posts

MeganB Community expert
2h ago

Seen by 4



Using Copilot for Presentations

Copilot isn't just for writing—it can help you anticipate your audience.

Members • 4

- M
- G
- A
- N

Community experts • 2

- N
- M

Members who offer specialized knowledge in this community.

Community summary

Oct 15, 2025 - Nov 11, 2025

3
People reached

1
People engaged

2
Total posts

Only admins can see this summary.

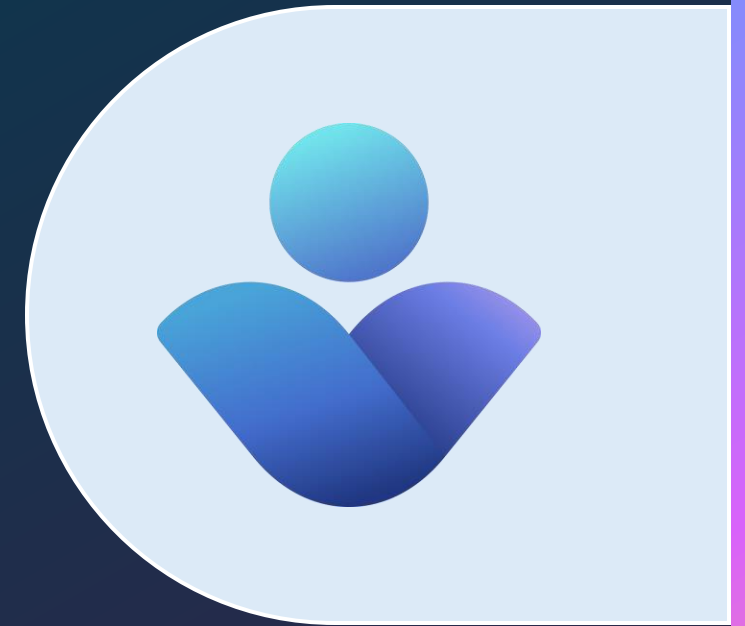
[See full community analytics](#)

Intelligent Importer

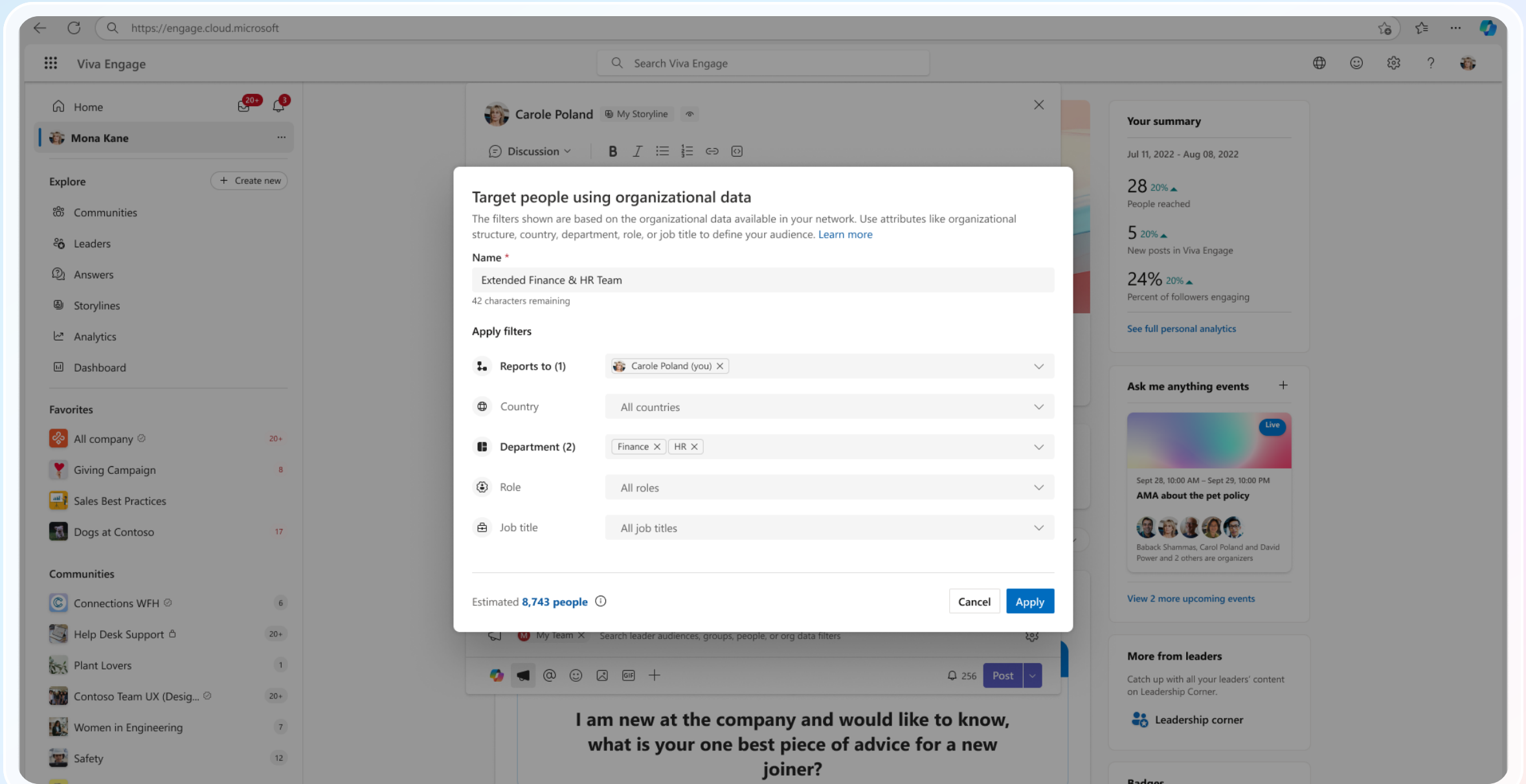
Populate questions and answers into your community with Intelligent Importer.

Info

Communications



Precision targeting using org data



The screenshot displays the Viva Engage web interface. At the top, the URL is <https://engage.cloud.microsoft>. The page shows a post by Carole Poland with the text: "I am new at the company and would like to know, what is your one best piece of advice for a new joiner?". A modal dialog box is open, titled "Target people using organizational data".

Target people using organizational data
The filters shown are based on the organizational data available in your network. Use attributes like organizational structure, country, department, role, or job title to define your audience. [Learn more](#)

Name *
Extended Finance & HR Team
42 characters remaining

Apply filters

- Reports to (1)**: Carole Poland (you) X
- Country**: All countries
- Department (2)**: Finance X, HR X
- Role**: All roles
- Job title**: All job titles

Estimated **8,743 people** ⓘ

Buttons: Cancel, Apply

Your summary
Jul 11, 2022 - Aug 08, 2022
28 ^{20%}▲ People reached
5 ^{20%}▲ New posts in Viva Engage
24% ^{20%}▲ Percent of followers engaging
[See full personal analytics](#)

Ask me anything events +
Live
Sept 28, 10:00 AM – Sept 29, 10:00 PM
AMA about the pet policy
Baback Shammam, Carol Poland and David Power and 2 others are organizers
[View 2 more upcoming events](#)

More from leaders
Catch up with all your leaders' content on Leadership Corner.
[Leadership corner](#)

Badges

Precision targeting using org data

The screenshot displays the Viva Engage web interface. On the left is a navigation sidebar with sections for Home, Explore, Favorites, and Communities. The main content area shows a post from Carole Poland, a member of the My Storyline group. The post is an announcement titled "Hello, Carole here!" and contains a video of a woman in a red blazer. The post is targeted to "My Team" and "Extended Finance & HR Team". On the right, a "Your summary" panel shows engagement metrics for the period of Jul 11, 2022 - Aug 08, 2022, including 28 people reached and 24% of followers engaging. Below the summary is an "Ask me anything events" section for an AMA about pet policy, and a "More from leaders" section.

https://engage.cloud.microsoft

Viva Engage

Search Viva Engage

Home 20+ 3

Mona Kane

Explore + Create new

- Communities
- Leaders
- Answers
- Storylines
- Analytics
- Dashboard

Favorites

- All company 20+
- Giving Campaign 8
- Sales Best Practices
- Dogs at Contoso 17

Communities

- Connections WFH 6
- Help Desk Support 20+
- Plant Lovers 1
- Contoso Team UX (Desig... 20+
- Women in Engineering 7
- Safety 12

Carole Poland My Storyline

Discussion B I List Bulleted Link Image

Announcement

Hello, Carole here!

Greetings, team! I'm thrilled to introduce myself as Aaliyah Rivers, your newly appointed CFO at Contoso. My expertise lies in navigating the complexities of financial forecasting and fostering strategic alliances. I'm committed to propelling Contoso toward unprecedented fiscal success. Delve into my professional journey and aspirations by exploring my storyline. Eager to embark on this collaborative venture with each of you!

My Team x Extended Finance & HR Team x Search leader audiences, groups, people, or org data filters

256 Post

Your summary

Jul 11, 2022 - Aug 08, 2022

28 20%▲
People reached

5 20%▲
New posts in Viva Engage

24% 20%▲
Percent of followers engaging

[See full personal analytics](#)

Ask me anything events +

Live

Sept 28, 10:00 AM - Sept 29, 10:00 PM

AMA about the pet policy

Baback Shammam, Carol Poland and David Power and 2 others are organizers

[View 2 more upcoming events](#)

More from leaders

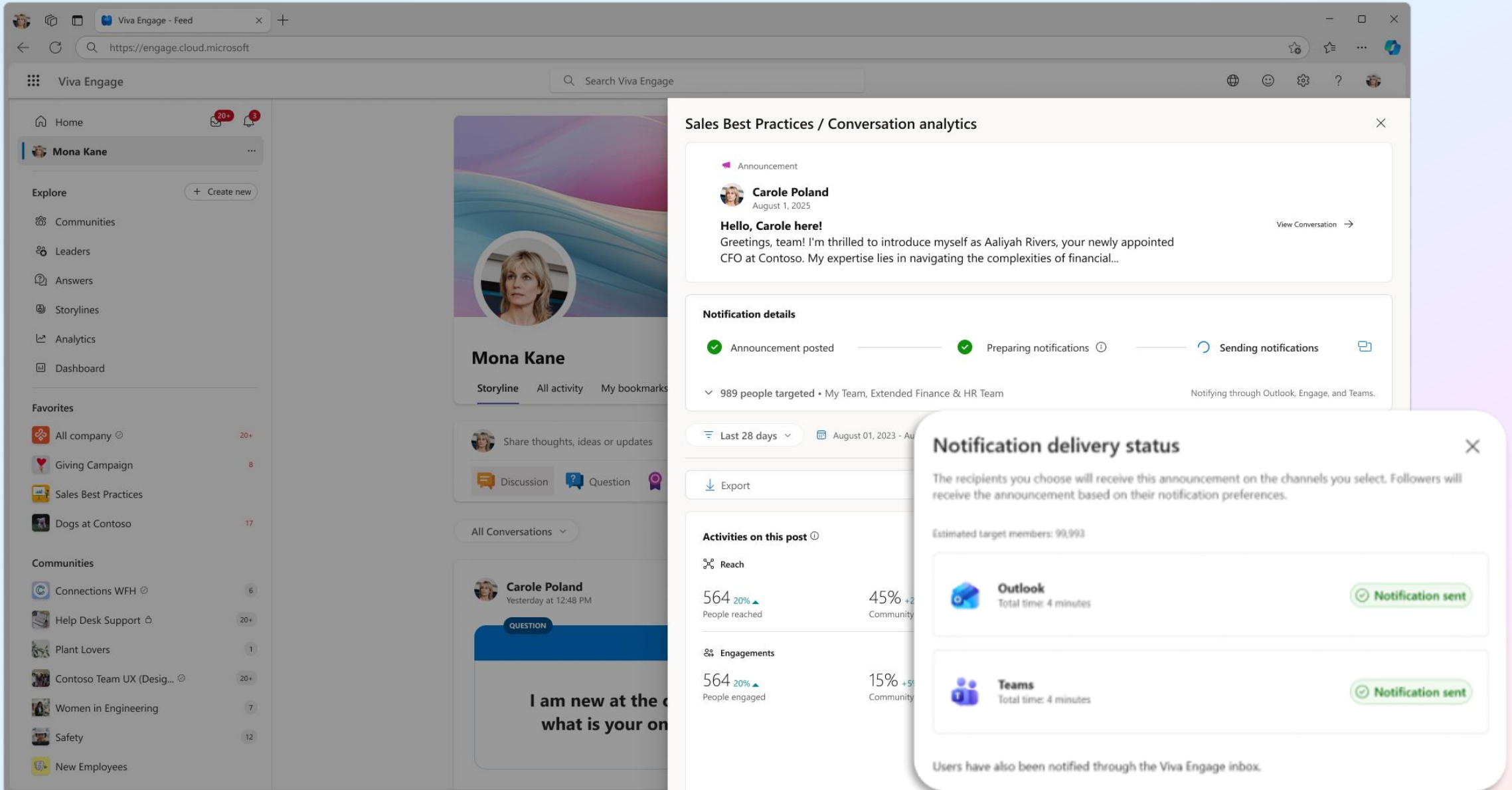
Catch up with all your leaders' content on Leadership Corner.

[Leadership corner](#)

Badges

I am new at the company and would like to know, what is your one best piece of advice for a new joiner?

Notification delivery tracker



The screenshot displays the Viva Engage interface with a notification delivery tracker overlay. The tracker shows the progress of an announcement posted by Carole Poland on August 1, 2025. The announcement text is: "Hello, Carole here! Greetings, team! I'm thrilled to introduce myself as Aaliyah Rivers, your newly appointed CFO at Contoso. My expertise lies in navigating the complexities of financial..."

The notification details section indicates that 989 people were targeted, including My Team, Extended Finance & HR Team. The notification is being sent through Outlook, Engage, and Teams.

The notification delivery status overlay provides a summary of the delivery process:

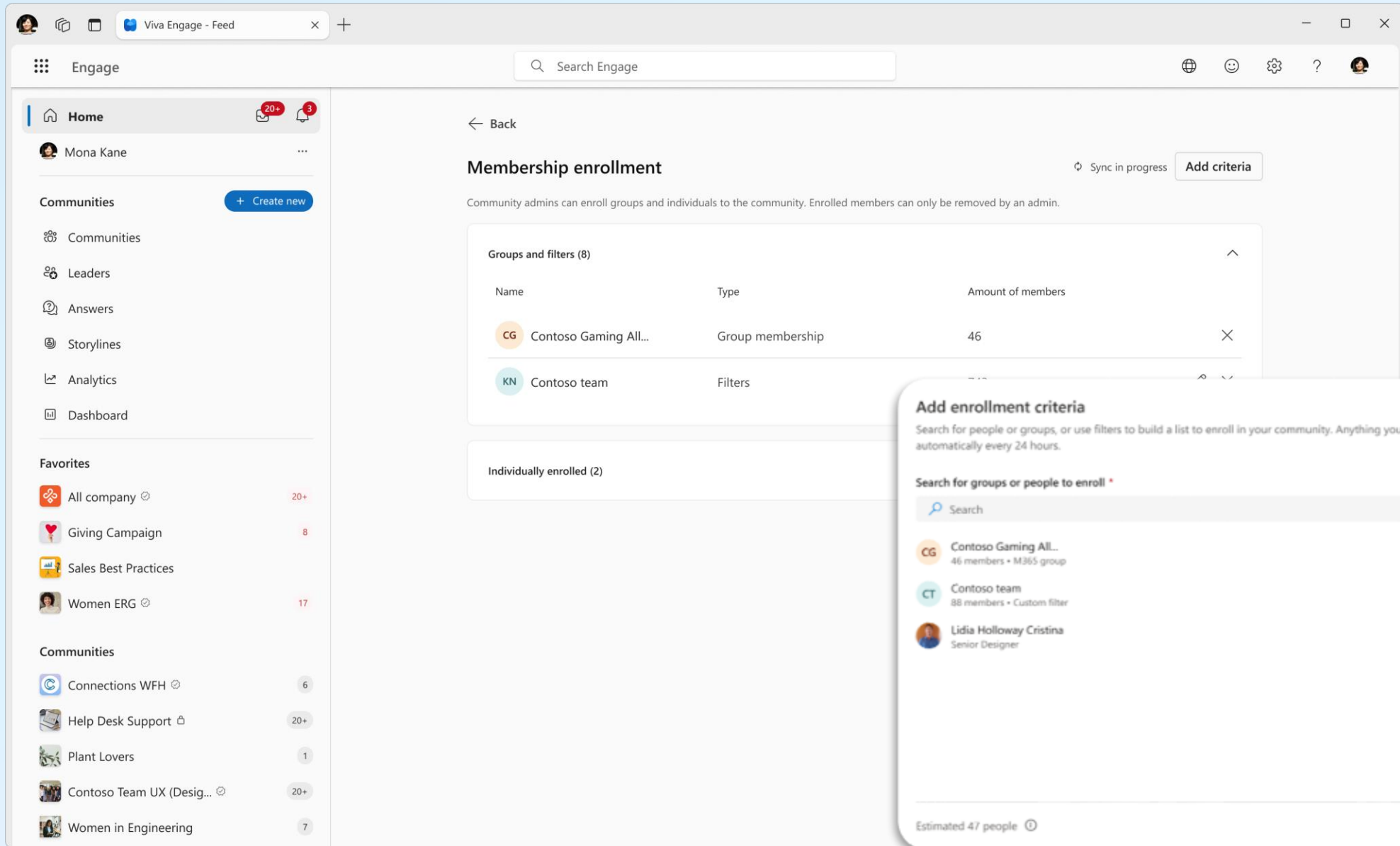
- Estimated target members: 99,993
- Outlook: Total time: 4 minutes. Notification sent.
- Teams: Total time: 4 minutes. Notification sent.

Users have also been notified through the Viva Engage inbox.

Activities on this post

Metric	Value	Change
Reach	564	20% ↑
Engagements	564	20% ↑

New community membership auto-enrollment



Engage Search Engage

Home 20+ 3

Mona Kane

Communities + Create new

- Communities
- Leaders
- Answers
- Storylines
- Analytics
- Dashboard

Favorites

- All company 20+
- Giving Campaign 8
- Sales Best Practices
- Women ERG 17

Communities

- Connections WFH 6
- Help Desk Support 20+
- Plant Lovers 1
- Contoso Team UX (Desig... 20+
- Women in Engineering 7

← Back

Membership enrollment

Sync in progress Add criteria

Community admins can enroll groups and individuals to the community. Enrolled members can only be removed by an admin.

Groups and filters (8)

Name	Type	Amount of members
CG Contoso Gaming All...	Group membership	46
KN Contoso team	Filters	

Individually enrolled (2)

Add enrollment criteria

Search for people or groups, or use filters to build a list to enroll in your community. Anything you add here syncs automatically every 24 hours.

Search for groups or people to enroll Apply filters

Search

- CG Contoso Gaming All... 46 members • M365 group
- CT Contoso team 88 members • Custom filter
- Lidia Holloway Cristina Senior Designer

Estimated 47 people

Back Save

End-to-End Leader Communications

STEP 2 OF 2 — TELL COPILOT WHAT YOU'RE PLANNING

Set up your project

✦ We're announcing a Q1 org restructure. Satya is the primary leader — Mona Kane will manage the main announcement post. Then Rajesh Jha, Panos Panay, and Yusuf Mehdi each need to send cascade posts to their orgs. I know Cecil Folk usually handles Rajesh's comms and Bruno Zhao works with Panos, but I'm not sure who should be Yusuf's delegate. Target is March 12.

✦ Copilot is reviewing org directory, leader profiles, and previous cascade patterns...

Back

Communications dashboard

Comms activity Posts Advanced moderation Leaders and audiences Projects

Projects > Q1 Org Restructure

Q1 Org Restructure Drafting



Project by Mona Kane · Org-Wide Cascade · Target: March 12, 2026

Overview Team Assets Analytics

Cascade timeline

Set schedule



Primary announcement - Satya Nadella

Target: Mar 12

Assignee: Mona Kane

The main leadership message sent to the entire organization.
Storyline post

Status: Draft in progress

Edit



Cascade post — Rajesh Jha

Community post · Engineering & Devices

Target: Mar 12, T+30min

Assignee: Cecil Folk

Status: Draft in progress

Edit



Cascade post — Panos Panay

Target: Mar 12, T+30min

Next Steps

Suggestions to keep your project moving:

Run readiness check

Preview posts across surfaces

Notify leadership delegates

Today

Cascade schedule confirmed
Mona Kane · 12:15 PM

Satya's draft finalized
Mona Kane · 11:30 AM


Analytics

Click through Rate

Frequent Contributors

Mona Kane's storyline / Conversation analytics

Announcement

 **Mona Kane**
August 1, 2023

As the #ContosoCreatesChange campaign comes to a close, I want to take a moment to share some of the ways my family and I contributed to our community and planted the seeds for a stronger, more sustainable future. This past weekend, we participated in the L...

View Conversation →

Last 28 days (Aug 01, 2023 - Aug 28, 2023)

Activities on this post

Reach

435

People reached

13%

Audience reached

25%

Followers reached

Engagements

564

People engaged

15%

Audience engaged

23%

Followers engaged

Followers engaged: Your metric is higher than 34% of announcements. **Tip:** @Mention people to invite them to the conversation. Conversations with mentions drive up to 4x more engagement.

Edit post

Engagements funnel

338

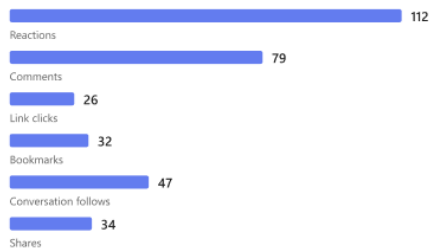
Total engagements

32%

Open rate

18%

Click through rate

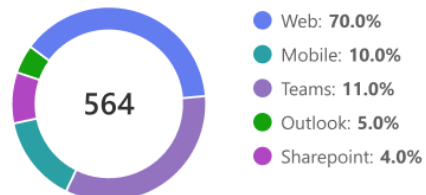


Activities by platform

Commenting Reacting Seen by Link clicks

564

Total seen by



Frequent contributors

All Leaders Employees

Search

Name	Posts ↓	Comments	Reactions	Network reach	Network engagement	Total followers	Follower reach
Alan Munger	87	305	115	2,435	21%	154	2,102
Aaron Buxton	69	204	87	3,001	22%	213	1,028
Celeste Burton	63	199	93	2,121	18%	188	1,271
Darren Mouton	55	106	68	1,927	14%	103	2,334
Lydia Bauer	54	45	57	1,897	63%	65	3,101

Next >

Link Clicks

Understand from which platform your users clicked links in the post

Click through rate

Understand from which platform your users clicked links in the post

ORG & GEOGRAPHY ANALYTICS — WHO RESPONDED ACROSS ALL 5 POSTS

Based on **officeLocation** and **jobTitle** data queried from all 250 reply senders via Viva Engage extendedActivity API. SLT org classification inferred from role titles, office locations, and reply content. Includes duplicate replies where users commented on multiple posts.

GEOGRAPHIC DISTRIBUTION · ALL 250 REPLIES



Satya's posts reach every continent. With 11.2% from Europe — double Rajesh's 5.4% — and meaningful responses from Africa, Middle East, China, and ANZ, the geographic spread reflects the global platform Satya leads. Remote workers form the single largest category at 28%, underscoring Microsoft's distributed workforce reality.

SLT ORG DISTRIBUTION · ALL 250 REPLIES

Commercial Sales & Field

Judson Althoff / CSO

~65

26.0% · largest single org

Engineering IC

Cross-org SWE / PM / Design

~45

18.0%

Experiences + Devices

Teams, M365, Copilot, Viva

~40

16.0%

Security org

SCI, Defender, CISO

~22

8.8% · spiked on Post 2

Marketing & Comms

PMM, Corp Comms, Developer Mktg

~15

6.0%

HR / People & Learning

Amy Coleman / EE+R

~12

4.8%

Datacenter & Cloud Infra

Technicians, IDC, Hardware

~12

4.8% · unique to Satya

Finance + Legal + Other

Corp functions + Unclassified

~39

15.6%

SharePoint News: Cross-post to Engage

The screenshot displays the SharePoint user interface. On the left, a navigation pane includes options like Home, Explore, Publish, Create, and OneDrive. The top navigation bar shows 'Create', 'Promote', 'Page details', and 'Distribute'. A search bar is located at the top right. The main content area is titled 'Add recipients and preview' and shows a preview of a news article. The article is titled 'Zephyr Q4 Update: Moving from Prototype to Production' and is categorized as a 'Status update'. The text of the article describes the completion of a drone prototype and the start of manufacturing preparations. Below the article text is a 'View full news' link. To the right of the article preview is a sidebar for 'Engage' distribution settings. This sidebar includes a 'Post as' field with 'Kat Larsson' selected, a 'Post to' section with 'Community' selected (and a note that 'Project Henry' is not available), a 'Mention people' field with 'Daisy Phillips' selected, and a 'Post options' section with 'Send as announcement' checked. A note explains that announcement posts are emailed to those who haven't read them in Engage or Teams after two hours. At the bottom of the preview area, there are two buttons: 'Back to channel selection' and 'Distribute'.

SharePoint

Search this site

Create Promote Page details Distribute

Home Explore Publish Create OneDrive

Projects Documents Team News

Add recipients and preview

Previewing Engage

Status update

Zephyr Q4 Update: Moving from Prototype to Production

The Zephyr project has reached an exciting milestone: the completion of our initial prototype. This marks a significant step forward in our mission to create a drone that empowers sustainability and conservation efforts. With the prototype in hand, we're now gearing up for rigorous testing to validate its performance in real-world conditions. Simultaneously, preparations for early-stage manufacturing are underway, with a focus on refining processes to ensure quality and scalability. In this edition, we'll dive into the latest developments, highlight team achievements, and outline what's next as we progress toward launch.

[View full news](#)

Engage

Post as *
Kat Larsson

Post to *
 My storyline
 Community

Project Henry

Only one community can be selected.

The page will share comments and be visible to all community members.

Mention people @
Daisy Phillips

Post options
 Send as announcement

Announcement posts are emailed to anyone who hasn't read them in Engage or Teams after two hours. [Learn more about post options](#)

Back to channel selection Distribute

Trust

For admins



Updated admin experiences

Sensitivity labels: Apply MIP labels to communities for compliance and data protection.

Engage Email Domain: Engage domain for email notifications `yammer.com`

Modern User and Admin UX: Intuitive and consistent experience

Private content mode: Admin access to private communities

Graph APIs for Migration: Streamline provisioning and lifecycle management.

Audit & reliability: Tenant-tagged notifications and sender domain controls for traceability. Role management APIs.

Admin center

[Learn more about admin center](#)

Setup and configuration Governance and compliance Feature management

Admin roles
Manage network and content administrator roles.

Tenant settings
Customize tenant options and edit usage policy.

Analytics and AI
Manage sentiment analysis and feature analytics.


External networks
Add, manage or remove external networks in your network.

Engage segmentation
Enable and manage Engage segments.

Your Copilot Community is live!

Let's get some things set up and you'll be on your way to an amazing community soon enough.

[View community](#)



Company Branding

COMING SOON

The screenshot displays the Viva Engage web interface for the Adatum organization. The browser address bar shows the URL <https://engage.cloud.microsoft>. The interface features a green header with the Viva Engage logo and a search bar. A left-hand navigation menu includes sections for Home, Explore (with a 'Create new' button), Favorites, and Communities. The main content area shows a post by Laurence Gilbertson, an announcement for a new CEO, and a question post from Daisy Phillipst. The right-hand sidebar contains an audience summary for the announcement, showing a 'Trending positive' sentiment and 158 audience members reached. Below this is a 'Suggested Communities' section. A smartphone overlay on the right shows the mobile version of the app, displaying the same announcement post.

Home | Adatum

Search Viva Engage

Share thoughts, ideas or updates

Discussion Question Praise Poll Article

Announcement Posted in All Company

Laurence Gilbertson Now Seen by 1,750

Welcome Carole Poland, our new Chief Executive Officer!

Today is the day we welcome Carole to the team! Carole brings over 15 years of industry experience and a passion for driving culture. Please send a warm hello, welcome her onboard, and visit her [storyline](#) to learn more about her.

1 7 6

Write a comment

Shared on **Daisy Phillipst's Storyline**

Daisy Phillipst Yesterday at 9:00 AM Seen by 988

QUESTION

I am new at the company and would like to know, what is your one best piece of advice for a new joiner?

1

Audience summary

Jul 01, 2022 - Jul 28, 2022

Trending positive

Sentiment in the audience

158 20% Audience reached

Data updated 5 hours ago

[See full audience analytics](#)

Suggested Communities

Communities to join based on activity and mutual connections

Contoso SF 5,476 members

[Join](#)

Home feed

Lawrence Gilbertson Now - All company

Welcome Carole Poland, our new Chief Executive Officer!

Today is the day we welcome Carole to the team! Carole brings over 15 years of industry... [See More](#)

[New employee](#) [Team benefits](#)

11,750

Be the first to like this

With much more
to come






Viva Engage Roadmap

-  Requires Communications & Communities license
-  Requires Microsoft 365 Copilot License
-  Preview

CY26 Q2


AI

-  Engage private content in Copilot
-  Copilot themes and sentiment on Copilot adoption dashboard
-  Community Agent (with SP grounding)



Analytics

-  Network analytics frequent contributors
-  Additional org filters

Administration

- Australian data center (new customers) 
- MIP labels for Communities

Communications

-  Announcement delivery tracker
-  Flexible community membership
- Apply company brand to Engage on desktop and Engage mobile
- Smart Notifications for At-Mentions/Replies

Media

- Improved images collage view & video playback experiences on desktop and mobile

Events

- New broadcast, meetings & discussion events with moderated feed & anonymous on desktop and mobile
- Calendar integrations
- Engage events appear in new Events app

Leaders and audiences

- Automatically generate leader audience

Integrations with Microsoft Teams


- Engage communities in Teams (GA)
- Engage digest for Teams
- Launch Copilot Adoption Community from M365 Admin, Teams Admin Center

Mobile





- Chronological home feed
- Campaign discovery hub and search
- Improved search results and highlighting
- Experts and verified answers

CY26 H2 + Beyond

AI

-  Engage agent
-  Additional Community agent skills
- Event Q&A in recap



Analytics

-  Click through rates
-  Dwell time
-  Enhanced date & organization filters
-  AI generated metrics reports with benchmarks



Administration

- More granular permissions for corporate communicator tasks


Communications

-  Delivery notification tracker for announcements
-  Shareable drafts

Communities

-  Enhanced community membership management
-  Discussion post previews for desktop and Outlook
- "Sticky" default community feed setting

Events

- Invite a community to any Teams event
- External presenters and guests
- Registration support
-  Create shareable moments from the event

Leaders and audiences

- Comms projects for multi-post cascade planning, tracking, and metrics

Integrations with SharePoint

- Cross-post News to Engage with one unified conversation

Mobile

- Notifications for new community posts in Teams

Features and dates are subject to change.

Resources

Tuesday

⚡ 10:55AM – 11:15AM ⚡

Building AI Agents for Communities: How Viva Engage + Copilot Supercharge Organizational Insight

Ramya Rajasekhar, Spencer Perry

11:30 - 12:15 PM

Community in the Age of AI—Humans at the Center of Copilot Adoption

Sarah Lundy, Alex Synder

💎 2:45 - 3:30 PM 💎

Featured Session: Engage Everywhere: Communities, Events, and Storylines in Teams, Powered by AI

Murali Sitaram, Jason Mayans, Steve Nguyen, Jeanette Vikbacka Castaing

4:15 - 5:00 PM

Use Data, Insights, and Employee Listening to Build Your Comms Strategy

Amy Morris, John Cirone, Paula Wellings



Wednesday

⚡ 9:15 – 9:35AM ⚡

Leaders Go First: Shipping clarity with AI, communications, and adoption

Steve Nguyen, Paula Wellings

10:15 - 11:00 AM

The Communicator's Guide to Viva Engage: Making Comms Relevant in Your AI Transformation

Sarah Lundy, Najla Dadmand, Dan Mulcahey

11:15 - 12:00 PM

From Governance to Growth: A Practical Playbook for Viva Engage Deployment

Venkat Ayyadevara, Spencer Perry, Adam Levithan

1:30 – 2:15 PM

Transforming Comms with AI at Microsoft

Amy Morris, John Cirone

2:30 – 3:15 PM

Company-Wide Events – Scaling Innovation with Engage

Dan Holme, Tricia Lybrook

4:15 - 5:00 PM

How Microsoft Manages Global Employee and Executive Communications

John Cirone, Amy Morris

Thursday

🤝 9:00-9:45 AM 🤝

Corp Comms Meet Up

Expo Hall – Room Java Sea 1

11:45 - 12:30 PM

AI-Powered Collaboration: Unlocking Your Employee Knowledge Base in Engage

Allison Michels, Ramya Rajasekhar

Research Opportunities

Tuesday 10:45 - 11:45 AM

Next-Gen Engagement: How AI Transforms Corporate Messaging

Paula Wellings – Room Caicos 3

Wednesday 1:15- 2:15 PM

Copilots & Agents in Engage: Balancing Automation, Trust and Control

Mukuta Das – Room: Caicos 3

▶ Let's stay connected

Resources, templates and
Viva Engage Customer
Connection Community!

Viva Engage Customer Community

Interact and learn from product groups and other customers!

aka.ms/VivaEngage/JoinUs



Viva Engage Adoption Resources

Community checklists, launch kits, and more templates.

aka.ms/VivaEngage/Adoption



Viva Engage Masterclass

Learn best practices from experts, dive deep into the product with experts

aka.ms/VivaEngage/Masterclass



Expertise and tools for your journey



Technical expertise
via our FastTrack
partners

aka.ms/Microsoft/FastTrack



**Tools, resources &
training** on our
Adoption Hub

adoption.microsoft.com



Events and real-world
knowledge in our
community

aka.ms/TechCommunity

News & Community content



Microsoft Community Learning
aka.ms/Community/LearningChannel
Community led expert content on all your favorite Microsoft services.

Start your week with live news and event updates aka.ms/MondaysatMicrosoft
Watch live or on-demand & share our blog.

Home / Microsoft 365 Copilot

Microsoft 365 Copilot

Deliver value and employee satisfaction with our tools for Microsoft 365 Copilot deployment and adoption. This powerful technology combines the power of large language models (LLMs) with your organization's data – all in the flow of work – to turn your words into one of the most powerful productivity tools on the planet.

Microsoft 365 Copilot Chat and in-app experiences provide real-time intelligent assistance, enabling users to enhance their creativity, productivity, and skills.

[Looking for Copilot resources for Small and Medium Businesses? >](#)

Copilot Success Kit

Our Success Kit empowers you to achieve rapid value with Copilot while enabling your progressive skilling journey with AI tools.

[Download here >](#)

Copilot Chat and agent starter kit

This new kit includes guidance on IT controls, setup, and resources to help prepare your tenant and enable your users to create and use agents.

[Explore the kit >](#)

Join the Copilot community

The Microsoft 365 Copilot community is your hub for the official blog, latest news, and discussions.

[Join now >](#)

Microsoft 365 Copilot

Welcome to the Microsoft 365 Copilot community. Your hub for the latest news, live events, and discussions on Microsoft 365 Copilot. For help & learning (how-to articles and training resources), please visit [Microsoft 365 Copilot Adoption hub](#).

[Unfollow](#)

[#M365Con](#)

The ultimate Microsoft 365 community event

Learn directly from the experts and redefine what's possible at work—join us at the Microsoft 365 Community Conference.

[Learn more!](#)

Microsoft 365 COMMUNITY CONFERENCE May 6-8 Las Vegas SPONSORED BY Microsoft

Your front-row seat to the future of work

Stay Connected!

Engage with the best community in tech...
There's something for everyone!

Microsoft Tech Community

The community platform for Microsoft 365
– forums, blogs, and events

aka.ms/joinMTC



CommunityDays.org

Find or host a local event in your area
or to match your interests

www.communitydays.org



Microsoft Community on LinkedIn

News, announcements and training
delivered to your news feed

aka.ms/microsoftcommunitylinkedin



The one stop shop for Microsoft ecosystem community events

The screenshot displays the Community Days website interface. At the top left, the logo reads "Community Days Supporting the Microsoft Community". The navigation menu includes "Home", "Events", "Calls", "Speakerboard", "Contact", "FAQs", "About", and a "Create" button. The main heading states "Discover Community Events happening across the world." Below this is a search bar and filter options. The "WHERE" section includes "Global", "Country", "Region", and "Sub-Region". The "FILTERS" section includes checkboxes for "Registration Open", "Call for Speakers", "Call for Sponsors", "Hide Paid", and "Hide Others". The event grid contains the following cards:

- FABRIC DATA DAYS**: Nov 4 - Dec 8, 2025. Location: Your city, Your country, United States. Hybrid, Free.
- SMARTCLOUD 365 - 2025**: November 25, 2025. Location: Germany. Virtual, Free.
- DYNUG AUTUMN CONFERENCE 2025**: November 25 - 26, 2025. Location: Oslo, Gardermoen, Norway. Paid.
- SHIFT ENTER SUMMIT 2025**: November 26, 2025. Location: Budapest, Hungary. Paid.
- AI COMMUNITY CONFERENCE - AIICO SEOUL**: November 26, 2025. Location: Seoul, Jongno District Seoul, Korea, Republic of. Free.
- AI COMMUNITY CONFERENCE - TORONTO 2025**: November 26, 2025. Location: Toronto, Ontario, Canada. Free.
- SEASON OF AI - MCP**: November 26, 2025. Location: Gurgaon, Haryana, India. Hybrid, Free.
- ESPC25**: December 1 - 4, 2025. Location: Dublin, Dublin 1, Ireland. Paid.
- MSREBUILD 2025**: December 2, 2025. Location: Nantes, Pays de la Loire, France. Free.
- TECHBAYANIHAN 2025 DATA AT AI PARA SA BAYAN**: December 3 - 4, 2025. Location: Makati City, National Capital Region, Philippines. Paid.

www.communitydays.org

SharePoint at 25 short film: More than Code



In honor of SharePoint's 25th birthday, *More Than Code* is a short film that explores the people, passion, and innovation behind one of the most transformative platforms in modern work. This film captures the stories of builders, leaders, and community champions who helped shape SharePoint into the knowledge backbone for collaboration, Copilot, and the next generation of agents.

SharePoint is more than code—it's 25 years of connection, innovation and impact.

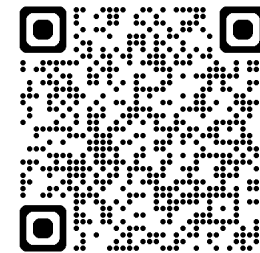
Watch the digital premiere

Stream the documentary online globally in late April and celebrate SharePoint's 25-year journey from anywhere.



Watch the SharePoint at 25 digital event

Prepare for the film with a special digital event featuring insights, stories, and what's next for SharePoint in the era of AI.



Join MGCI – Learn, Share, Grow.

The Microsoft Global Community Initiative (MGCI) – Empowering global Microsoft communities with the tools, training, and resources to create impactful events and amplify diverse voices.

Learn, Share, Grow.
Event producers unite!

Join MGCI today! aka.ms/MGCI



**Thank you to our
Microsoft
Most Valuable
Professionals (MVP) and
Regional Directors!**



Outline

From Broadcast to Belonging

Corporate communication is evolving from sending information to building trust and belonging at scale. The challenge is creating community-driven conversations that foster real connection.

1: Communities Turn Communication into Knowledge

Communities capture peer learning and expert insight, making unwritten knowledge accessible. AI amplifies this expertise, delivering answers across the organization.

2: Leadership in the Flow of Work

Communicators want to meet employees where they already work—in Teams—making dialogue conversational and participation natural. Teams becomes the central hub for connection and knowledge sharing.

3: Scaling Expertise with Copilot and Agents

Copilot and community agents transform conversations into verified, scalable answers. Expertise is shared efficiently, reducing repetitive questions and improving organizational capability.

4: Targeting for Relevance

Messages are targeted to the right people, roles, and regions, ensuring communication is relevant and impactful. Analytics help measure and refine audience engagement.

5: Intelligent Notifications

Smart notifications deliver updates through preferred channels and at optimal times, making communications visible without overwhelming employees.

6: Events are moments to bring culture together

Events and AMAs deepen engagement, turning familiarity into belief. Leaders can further articulate the vision and bring culture to life.

Closing

Success is measured by trust, participation, knowledge creation, and behavior change. Viva Engage unifies all these elements into a single, conversational layer for modern workplace communication.

Community toolkit for an AI ready culture

Microsoft 365 Copilot in Engage

Boost productivity and engagement with AI assistance



Available with Microsoft Copilot license

Agents in Communities

Scale expertise and save time with AI-powered answers



Available with Microsoft Copilot license

Engage content in Copilot chat responses

Unlock organizational knowledge for everyone



Available with Microsoft Copilot license

Copilot Adoption Community

Kickstart Copilot adoption with ready-to-use communities

Available to all Microsoft 365 Customers.



In the flow

Communicators want to meet their employees in the flow of their work in places like Microsoft Teams





Relevance

Help leaders and communicators ensure that their messages reach the intended audiences – for them to have the right **context** for their work





Visibility

Enable geographically dispersed employees to experience company culture in real time, fostering connection, alignment, and a stronger sense of belonging and trust.

