



**Microsoft 365**  
COMMUNITY CONFERENCE

# **Driving Change and Culture: Activating Leaders, Managers and Employees with Viva Engage**

Steve Nguyen  
Allison Michels

© Copyright Microsoft Corporation. All rights reserved.





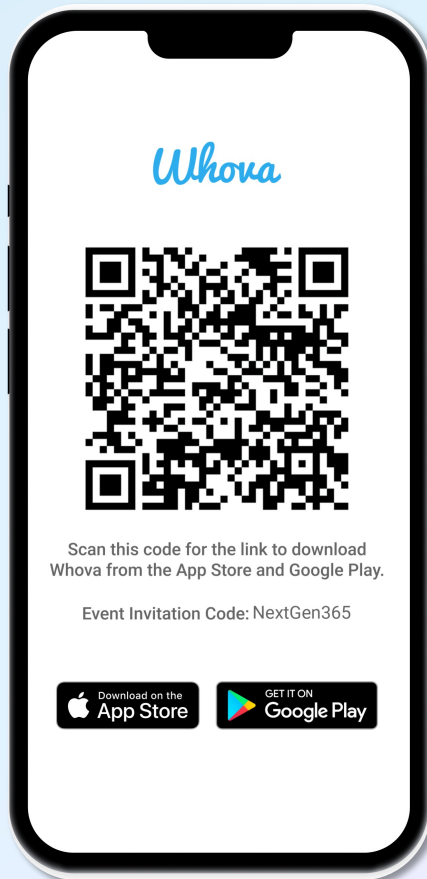
NextGen 365 Events *presents*

# Microsoft 365 COMMUNITY CONFERENCE

MAY 6-8, 2025 • LAS VEGAS, NV

 [NextGen365Events.com](https://NextGen365Events.com)

# Whova



## The official event app for the **Microsoft 365 Community Conference**

**Event invitation code: NextGen2025**

### **Join the event app to access:**

- ➔ Event announcements
- ➔ Personalized agenda, session details
- ➔ Speaker & attendee profiles
- ➔ Networking, meet-ups, messages
- ➔ Event documents



**Steve Nguyen**

Principal Program Manager  
/stevenguyen



**Allison Michels**

Senior Program Manager  
/allisonmichels





# Viva Engage

Connect people across the  
organization

with leaders, coworkers, news and knowledge

For Employees



Activate employees to contribute  
their energies, expertise and ideas

### For Employees



Activate employees to contribute their energies, expertise and ideas

### Leaders and Corp Comms



Empower leaders and communicators to reach, engage and listen at scale

### Communities



Build effective communities to support business objectives and employee experience

### Knowledge



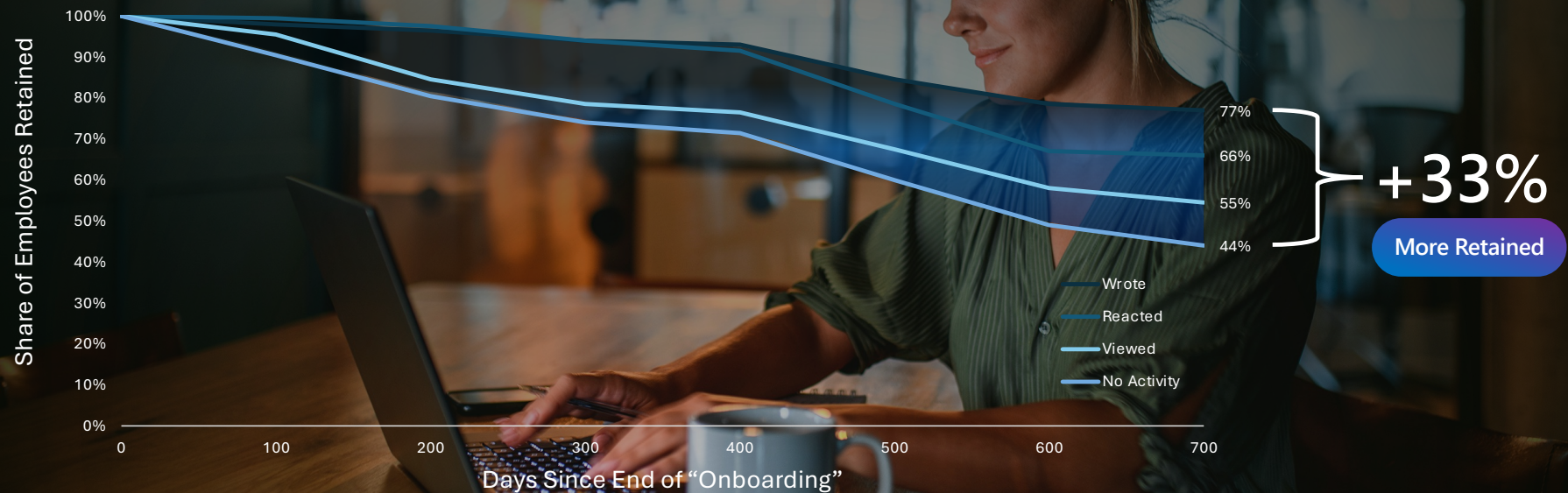
Find knowledge faster  
answers faster  
can be more

Across SharePoint, Outlook & Teams • Across tenants • Trusted platform • Powered by Copilot & AI



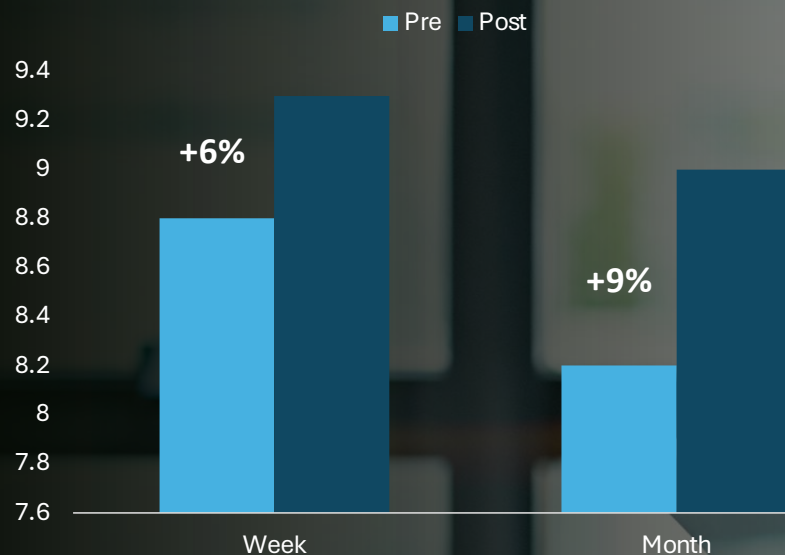
Employee retention is **higher** for employees who use Engage in their first 90 days on the job, especially for those contributing

Employee Retention by Viva Engage usage in First 90 Days



# Engage facilitates leader-employee engagement

Increase in Employees' Daily Active Engagements  
After Leader Interaction



Leader interactions have a positive impact on downstream engagement. A week after receiving a reply from a leader, daily active engagements were up **+6%** across the network.

A month after, their daily active engagements were up an average of **9%**.

# Leadership Impact



**30%**  
**Increase in  
employee  
retention when  
leaders have  
high Engage  
usage**

Leaders have a positive impact by:



Replying to  
employee posts



Aligning employees  
with strategic updates



Connecting employees  
with one another



Creating a positive  
culture by example

# TRUST

emerges as most impactful driver to overall leader and employee comms satisfaction

Microsoft builds **trust** in its communications with employees.



Top driver for “Microsoft does a good job communicating with employees”

My leader has earned my **trust** and confidence in their leadership.



Top driver for “My leader does a good job communicating with employees”



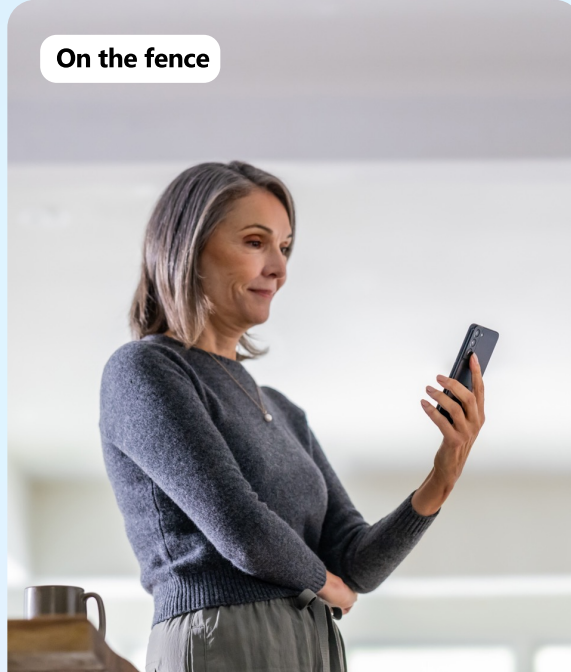
## Types of leaders

**Reluctant**



Is the risk worth the reward?

**On the fence**



How will I be perceived?

**Willing**



How can I measure the impact?





Reluctant

Is the risk worth the reward?

### Characteristics

Hesitation to take action  
Lack confidence in their abilities  
Reluctance to engage

### Positive Traits

Potential for growth  
Willingness to learn

### Where to start

Start with small steps, such as  
posting in a community.

On the fence



How will I be perceived?

### Characteristics

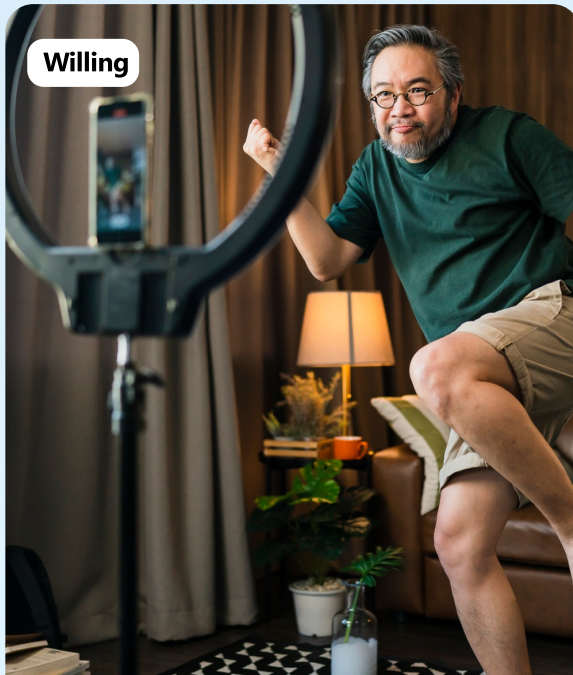
Indecisive  
Infrequent engagement  
Commitment fluctuates

### Positive Traits

Open to new ideas  
Considering increased engagement

### Where to start

Encourage thought leadership post  
on storyline



Willing

How can I measure the impact?

### Characteristics

Proactive with content ideas  
Consistent engagement  
Strong commitment

### Positive Traits

Leadership skills  
Inspires others

### Where to start

Maintain rhythm and post to storyline  
and communities



A photograph of an adult in a white long-sleeved shirt and blue jeans supporting a child in a plaid shirt and light blue jeans as they ride a white bicycle. The adult is holding the child's hand on the handlebar. The scene is outdoors with green foliage in the background. A semi-transparent white box with black text is overlaid in the center.

Supporting the reluctant leader

# Start with the benefits



**Real  
engagement**



**Two-way  
dialogue**



**Reactions**



**Sentiment**

# Get set up as a leader

1

## Set up delegate

Support your leader(s) by acting as their delegate

Delegates perform critical actions like content generation and evaluating leader analytics

2

## Setup your leader

Adding your leader in Engage allows you to setup an audience for them

Spotlights their contributions in Leadership Corner

3

## Set up audience

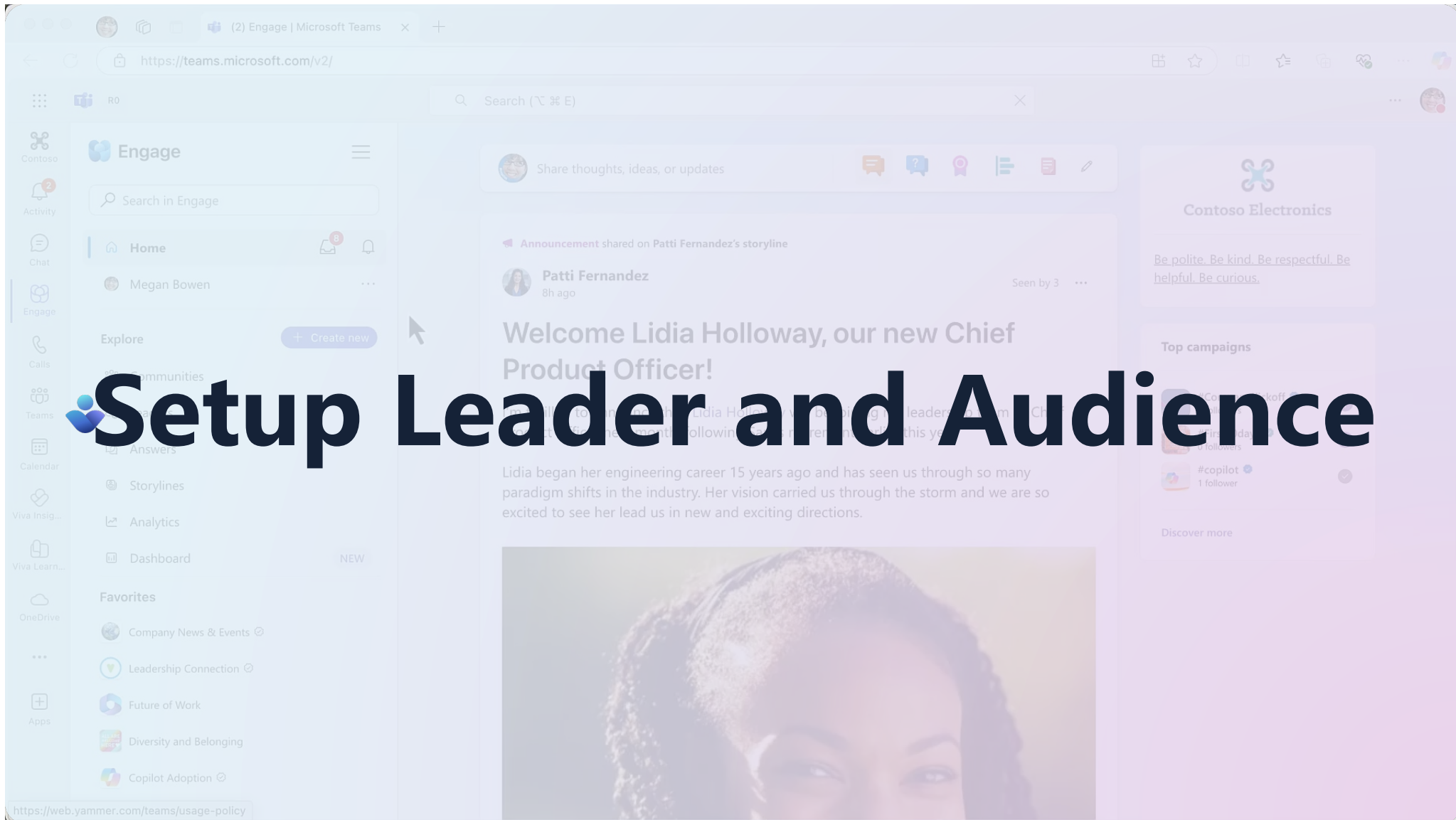
Helps target leader content to the right people

Prioritizes leader content in the audience's home feed and digests

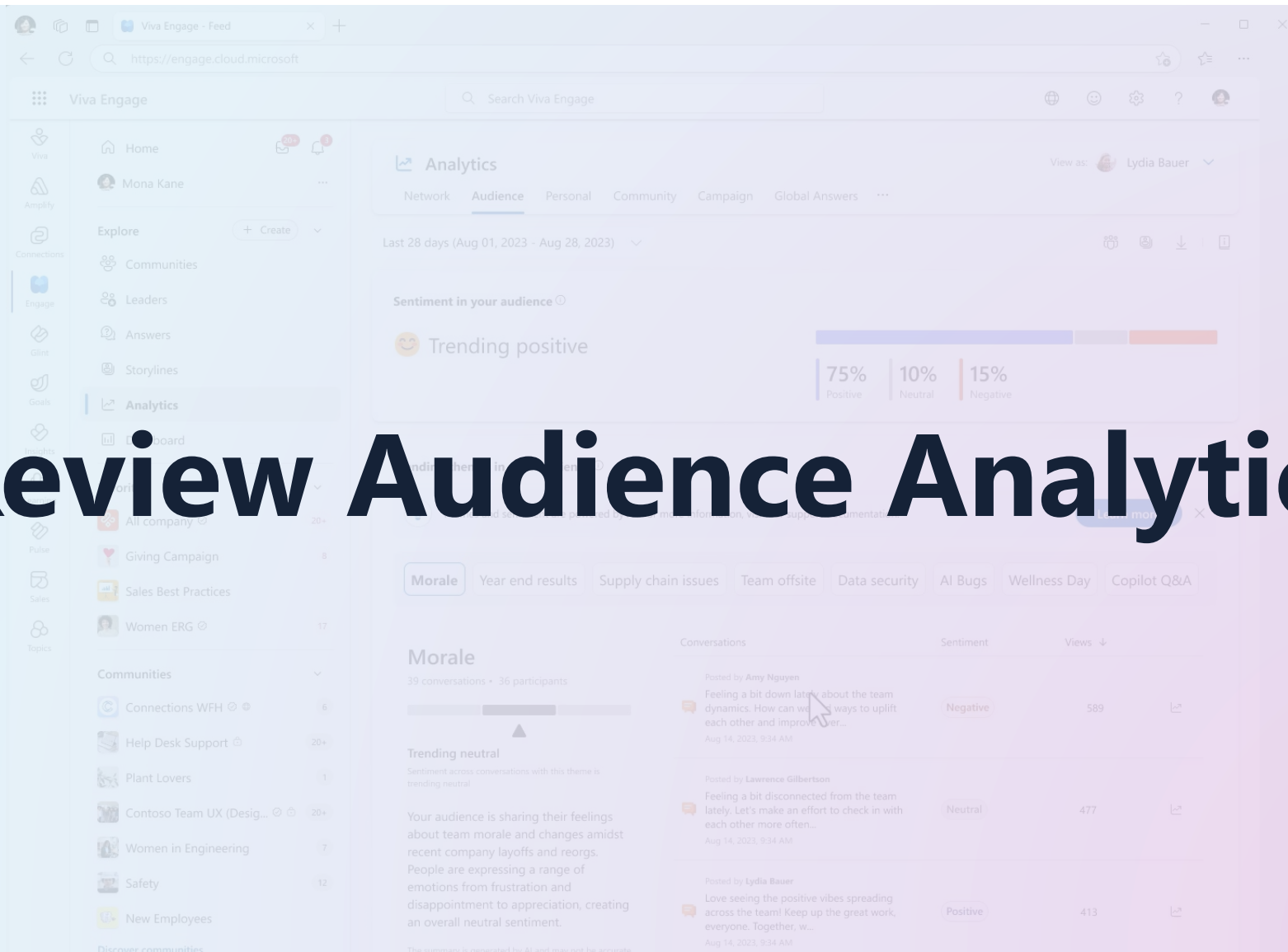
Generates analytics specific to the audience

The screenshot displays the Viva Engage web application. On the left, a sidebar contains navigation links: Home, Megan Bowen, Explore (with a 'Create new' button), Communities, Leaders, Answers, Storylines, Analytics, and Dashboard. Below these are 'Favorites' including 'Company News & Events' and various topic-based groups like 'Future of Work', 'Diversity and Belonging', and 'Copilot Adoption'. The main content area shows the 'Company News & Events' community page. It has a header with a cover image and a title. Below the header, there's a post by Megan Bowen dated April 25, titled 'We're hearing great feedback about the new software we've been releasing in our new vehicles!'. The post includes interaction options like 'Like', 'Comment', and 'Share'. The right sidebar provides 'Community summary' information, including the date range 'Apr 7, 2025 - May 5, 2025' and a note that 'We do not have enough data for this community yet.' It also lists 'Members \* 42' and a 'Campaigns' section at the bottom. A large, bold, semi-transparent text overlay 'Setup Delegates' is centered across the middle of the image.





# Review Audience Analytics





| My employees are starting to worry about employee morale. Our year end results and recent issues we've had with our supply chain are contributing towards the slight decline in morale. The supply chain challenges have increased over time. Employees are expressing fear and frustration about their future impact. Draft a post I could use for Viva Engage that will inspire and encourage employees.

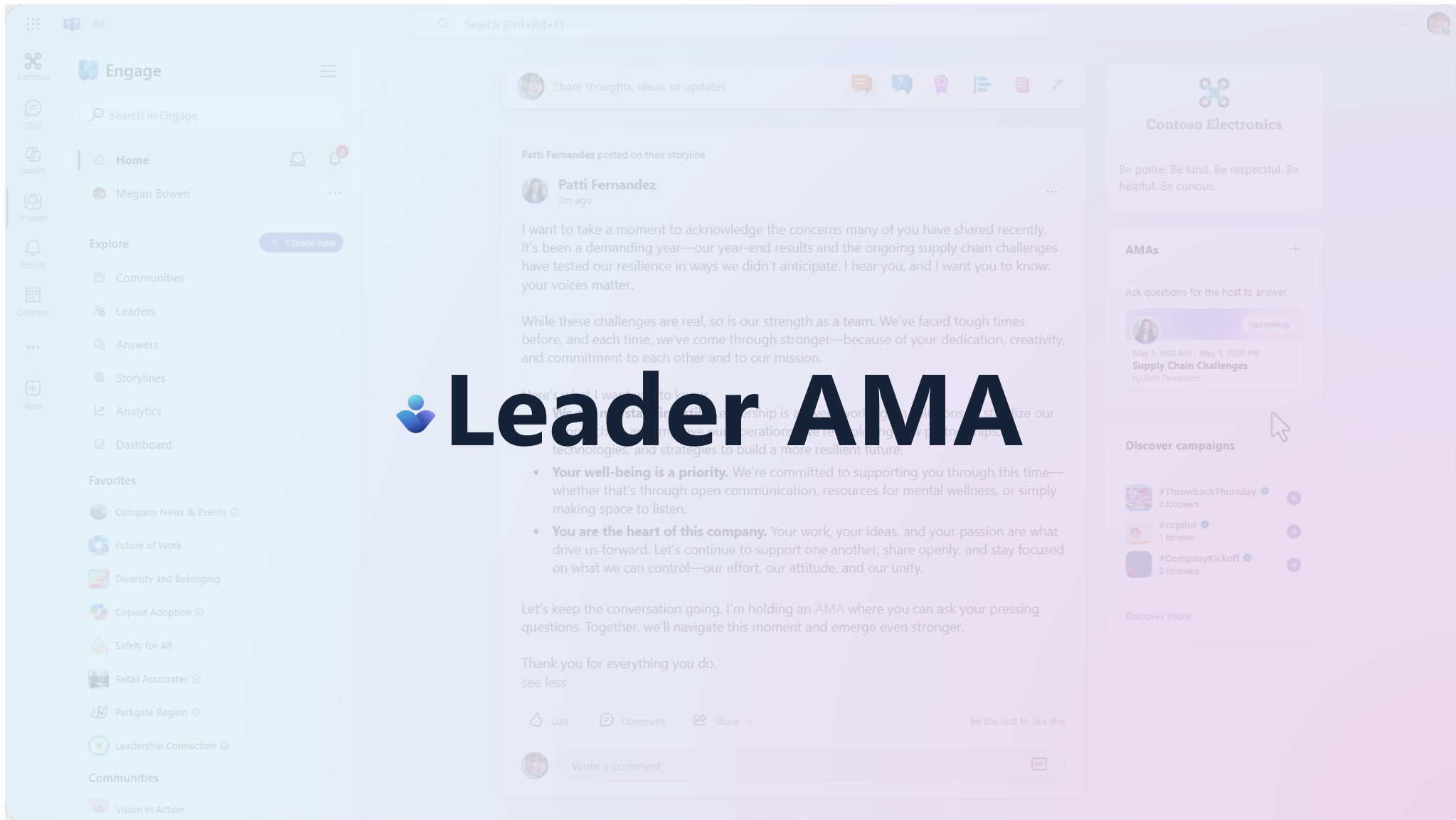


Hi Team,  
I want to take a moment to acknowledge the concerns many of you have shared recently. It's been a demanding year—our year-end results and the ongoing supply chain challenges have tested our resilience in ways we didn't anticipate. I hear you, and I want you to know: your voices matter.

While these challenges are real, so is our strength as a team. We've faced tough times before, and each time, we've come through stronger—because of your dedication, creativity, and commitment to each other and to our mission.

Here's what I want you to know:  
We are not standing still. Leadership is actively working on solutions to stabilize our supply chain and improve our operations. We're exploring new partnerships....

Seen by 2 ...



# Leader AMA





Reluctant


What are my next steps?

### Best Practices

Set them up for future  
success

Build confidence with  
incremental steps

Consider an AMA to  
address employee themes

A young girl with blonde hair, wearing a teal one-piece swimsuit and white sunglasses with teal frames, is sitting on the edge of a swimming pool. She is looking upwards with her mouth open in an expression of surprise or excitement. The background shows a wooden fence and some greenery, with a string of warm-toned lights hanging above. The entire image is framed by a thick blue border on the left and top, and a purple-to-pink gradient border on the right and bottom.

Supporting the on the fence leader



# Cascade messages

The screenshot shows a Microsoft Teams chat interface. On the left is a sidebar with navigation icons for Activity, Calendar, Chat (with a red notification badge), Calls, OneDrive, Copilot, Engage, and Apps. The main chat area is titled 'Chat' and has tabs for 'Unread', 'Channels', and 'Chats'. Below these are sections for 'Copilot', 'Discover', 'Mentions', 'Tag mentions', 'Followed threads', 'Favorites', 'M365 Conf', 'Chats', 'Channels', and 'Communities'. The chat window is open to a conversation with 'Murali Sitaram', showing tabs for 'Chat', 'Shared', and 'Storyline'. The chat header includes a search bar, an 'Update' button, and user avatars for Microsoft and the current user. The chat content shows a large image of a sunset over a desert landscape. Below the image is a profile card for 'Murali Sitaram', CVP, VIVA ENGAGE, with 679 followers, 456 following, and 201 posts. The message text reads: 'Great new enhancements to Copilot as well as a new Work Trends Index that points to the potential use of Digital Labor and increasing use of agents within businesses.' Below the text is a quote box containing a message from 'Jared Spataro' dated 'Wed at 9:30 AM'. The quote text is: 'We are entering a new reality — one in which AI can reason and solve problems in remarkable ways. This intelligence on tap will rewrite the rules of business and transform knowledge work as we know it. Our 2025 Work Trend Index is out today, and it... see more'. At the bottom of the quote box is a link 'View full conversation' with a document icon. The chat area ends with reaction icons: 20 thumbs up, 4 hearts, 3 gift icons, 1 smiley face, and a speech bubble icon.

Activity  
Calendar  
Chat  
Calls  
OneDrive  
Copilot  
Engage  
Apps

Chat

Unread Channels Chats

Copilot  
Discover  
Mentions  
Tag mentions  
Followed threads

Favorites  
M365 Conf

Chats  
Channels  
Communities

Murali Sitaram Chat Shared Storyline

Update Microsoft

Murali Sitaram  
CVP, VIVA ENGAGE  
Followers 679  
Following 456  
Posts 201

Great new enhancements to Copilot as well as a new Work Trends Index that points to the potential use of Digital Labor and increasing use of agents within businesses.

Posted in Employee News & Events

Jared Spataro Wed at 9:30 AM

We are entering a new reality — one in which AI can reason and solve problems in remarkable ways. This intelligence on tap will rewrite the rules of business and transform knowledge work as we know it.

Our 2025 Work Trend Index is out today, and it... [see more](#)

[View full conversation](#)

20 4 3 1

# Review existing communications

The screenshot displays the Microsoft Teams application window. The top bar shows the user's name 'R2', a search bar with the text 'Search (Ctrl+E)', and an 'Update' button. The left sidebar contains navigation icons for Activity, Calendar, Chat (with a red notification badge), Calls, OneDrive, Copilot, Engage, and Apps. The main content area is titled 'Chat' and has tabs for 'Unread', 'Channels', and 'Chats'. Below these tabs is a list of items including Copilot, Discover, Mentions, Tag mentions, and Followed threads. The 'Chats' tab is selected, showing a list of chat conversations. The 'Announcement from Jared Spataro' is displayed in the main content area. The announcement is titled 'Announcement from Jared Spataro' and is categorized as 'Employee News & Events'. It is dated 'Wed at 9:30 AM' and has been 'Seen by 107,359'. The announcement text discusses the emergence of a new kind of organization, a Frontier Firm, built around intelligence on tap, human-agent teams and a new role for everyone: agent boss. It also mentions the 2025 Work Trend Index and lists key findings: 82% of leaders expect to use digital labor to expand capacity in the next 12 – 18 months, 46% of leaders are already using agents to fully automate workstreams or business process, and 78% of leaders are hiring for AI-specific roles in the year ahead. The announcement concludes with a list of new Copilot product updates built to empower organizations in this agent-first world.

**Announcement from Jared Spataro**  
Employee News & Events

Jared Spataro Wed at 9:30 AM Edited • [Follow storyline](#)  
Seen by 107,359

**Announcement**

We are entering a new reality — one in which AI can reason and solve problems in remarkable ways. This intelligence on tap will rewrite the rules of business and transform knowledge work as we know it.

Our 2025 Work Trend Index is out today, and it's designed to prepare leaders and employees for this radical shift.

The data points to the emergence of a new kind of organization, a Frontier Firm, built around intelligence on tap, human-agent teams and a new role for everyone: agent boss. Other key findings:

- 82% of leaders expect to use digital labor to expand capacity in the next 12 – 18 months
- 46% of leaders are already using agents to fully automate workstreams or business process
- 78% of leaders are hiring for AI-specific roles in the year ahead

Like the Industrial Revolution and the internet era, this transformation will take decades to show its full promise — and will bring broad technological, societal and economic change. Like the digital native companies of a generation ago, they understand the power of pairing irreplaceable human insight with AI and agents to unlock outsized value. We're giving customers the insight to anticipate what's next — and the technology to help shape it.

We're also introducing new Copilot product updates built to empower organizations in this agent-first world.


- Updates to the M365 Copilot app – designed to power the next era of human-agent collaboration
- Copilot Search – combining the power of search and AI to put the information you need at your fingertips
- Create – unlocking design skills for everyone
- Copilot Notebooks – transforms your notes, documents and data into immediate insights and actions
- Agent Store – making it easy to find and use agents in the flow of work

While not all employees have access to these new capabilities yet, please stay tuned for more information in the coming months on how you can use these tools to transform your work.

A huge thank you and congratulations to the many people who worked tirelessly to bring this moment to life. I encourage you all to read the

# Recycle, Reuse and Repurpose content

Announcement


 **Satya Nadella**  
Apr 4 • Edited

10 shares • Seen by 248,527 • ...


It was wonderful to be with so many of you—both in person and virtually—as we celebrated 50 years of Microsoft today!

From the bottom of my heart, Thank You. To everyone who has contributed to getting us to this moment: I'm deeply grateful.


To our 1.6 million employees, past and present—you've connected your passion with our purpose to shape what Microsoft is today. And it's you who will carry us forward, continuing to build a company that has impact around the world well into the future. [#Microsoft50](#) ✓


  
Microsoft 50th Anniversary | Satya Nadella Open  
Share





50AndCounting

 **Satya Nadella** [in](#) • Following  
Chairman and CEO at Microsoft  
3w • ...

Microsoft has always been a platform and partner-first company, and I am deeply grateful to our customers, our partners, and developers, as well our 1.6 million employees, past and present, who have connected their passion with our purpose to get us where we are today. It's all of you who will continue to build this company to have impact everywhere around the world for the next 50 years and beyond. From the bottom of my heart, a big thank you.

  
For me, though,

 28,425  
856 comments • 1,612 reposts

 Like  Comment  Repost  Send

Activity

Chat

Calendar

Calls

OneDrive

Copilot

Meet

Engage

...

Apps

Chat

Unread Channels Chats Meeting chats

Copilot

Discover

Mentions

Followed threads

Kripal Kavi

Chat Shared Storyline

Followers 33

Following 8

Posts 49

Kripal Kavi

Apr 18

Seen by 25

ToM April 18, 2025

Research is an important part of product building. Along with hard data and product intuition - it is one of the key pillars of how we build. Research helps us gut check our inherent biases and ensures we balance building for ourselves (not a bad thing!) with something our customers and users will find valuable. That said, it is critical for the product team to stay really close to the real person using their product - i.e. the end user. And not just the IT decision maker that stands between the...

View full article

56°F Clear

36

9:30

9+

20

0






| Look at my past month's teams chats, emails, meetings, customer discussions and write an appropriate post for Viva Engage that will be interesting for my audience that consists of [audience demographics]




Based on the past month's Teams chats, emails, meetings, customer discussions, and files, here is a "Top of Mind" post for Viva Engage that will be interesting for your audience consisting of product managers, engineers, and customer success and account managers.

#### Top of Mind: April 2025

 M365 Conference Prep: Our team is gearing up for the M365 Conference in Las Vegas. We've finalized session content, organized speaker schedules, and ensured logistics are in place. Special thanks to [Heather Cook](#), [Dan Holme](#) and [Laurie Pottmeyer \(MCAG\)](#) for their exceptional efforts.

 Customer Success: We've had insightful discussions with customers showcasing how Viva Engage and Copilot enhance internal communications and engagement

 Product Enhancements: We're actively gathering feedback and improving our products. The centralized customer feedback system has been a game-changer, allowing us to track important issues and prioritize tasks effectively.

# Review data for reach & engagement

Viva Engage

Search Viva Engage

🌐 😊 ⚙️ ? 👤

Viva

Amplify

Connections

Engage

Glint

Goals

Insights

Learning

Pulse

Sales

Topics

Home

Mona Kane

Explore

Communities

Leaders

Answers

Storylines

Analytics

Dashboard

Favorites

Communities

+ Create

20+

3

20+

8

17

6

20+

Analytics

View as: Lydia Bauer

Network Audience Personal Community Campaign Global Answers

Last 28 days (Aug 01, 2023 - Aug 28, 2023)

👤 📄 ⬇️ 📄

Sentiment in your audience

😊 Trending positive

75% Positive 10% Neutral 15% Negative

Trending themes in your audience

Themes and sentiment are powered by AI. For more information, visit our support documentation. Learn more

Morale Year end results Supply chain issues Team offsite Data security AI Bugs Wellness Day Copilot Q&A

Morale

39 conversations • 36 participants

Trending neutral

Sentiment across conversations with this theme is

Conversations Sentiment Views

Posted by Amy Nguyen

Feeling a bit down lately about the team dynamics. How can we find ways to uplift each other and improve over...

Aug 14, 2023, 9:34 AM

Negative

589

On the fence



What are my next steps?

## Best Practices

Start with similar habits  
but increase the  
engagement

Capitalize on their  
openness to new ideas

Use benchmarks to show  
growth potential



A young boy is surfing on a wave, seen from behind. He has his arms outstretched and is wearing blue swim trunks and a blue swim cap. The water is splashing around him, and the sun is shining brightly in the background, creating a lens flare effect. The image is framed by a blue border.

Supporting the willing leader

A screenshot of a Microsoft Teams chat window. The interface includes a left sidebar with navigation icons for Activity, Chat, Calendar, Calls, OneDrive, Copilot, Meet, Engage, and Apps. The main chat area shows a conversation with 'Jeff Teper'. At the top of the chat is a header with 'Jeff Teper', 'Chat', 'Shared', and 'Storyline'. Below this is a post by Jeff Teper featuring a video thumbnail of a man in a suit. The post includes a 'Following' button and statistics: 'Posts 154', 'Followers 3,067', and 'Following 45'. Below the video is a text post titled 'Fast Friday - May 2, 2025 - Mahendra Sekaran, IC3' with a timestamp of 'Yesterday at 10:15 AM' and 'Seen by 796'. The text of the post mentions 'This week's highlights included:' followed by a bullet point: 'Microsoft Earnings - Amongst highlights - 1M agents created in SharePoint + Copilot Studio in Satya's talk track'. The bottom of the screen shows a weather widget indicating '56°F Clear'.

# Create regular rhythms

# Incorporate diverse media types

Jared Spataro Mar 13  
Seen by 1,024

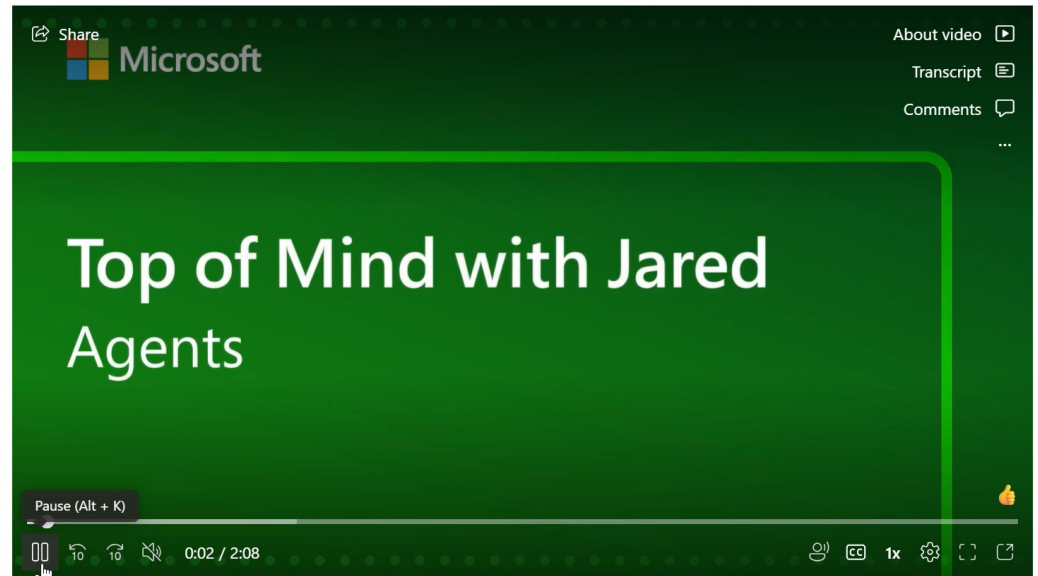


Together, we're building a future where every employee has a Copilot and every business process is powered by an agent. But I know—explaining agents to customers can feel daunting. Let's make it simple.

Think of agents as the apps of the AI era. They can reason, remember, and automate workflows—handling everything from expense reporting to financial planning.

Here's how customers can get started:

- ✓ Pre-built agents in SharePoint, Teams, and Dynamics
- ✓ Partner agents from Adobe, SAP, Wo... [see more](#)

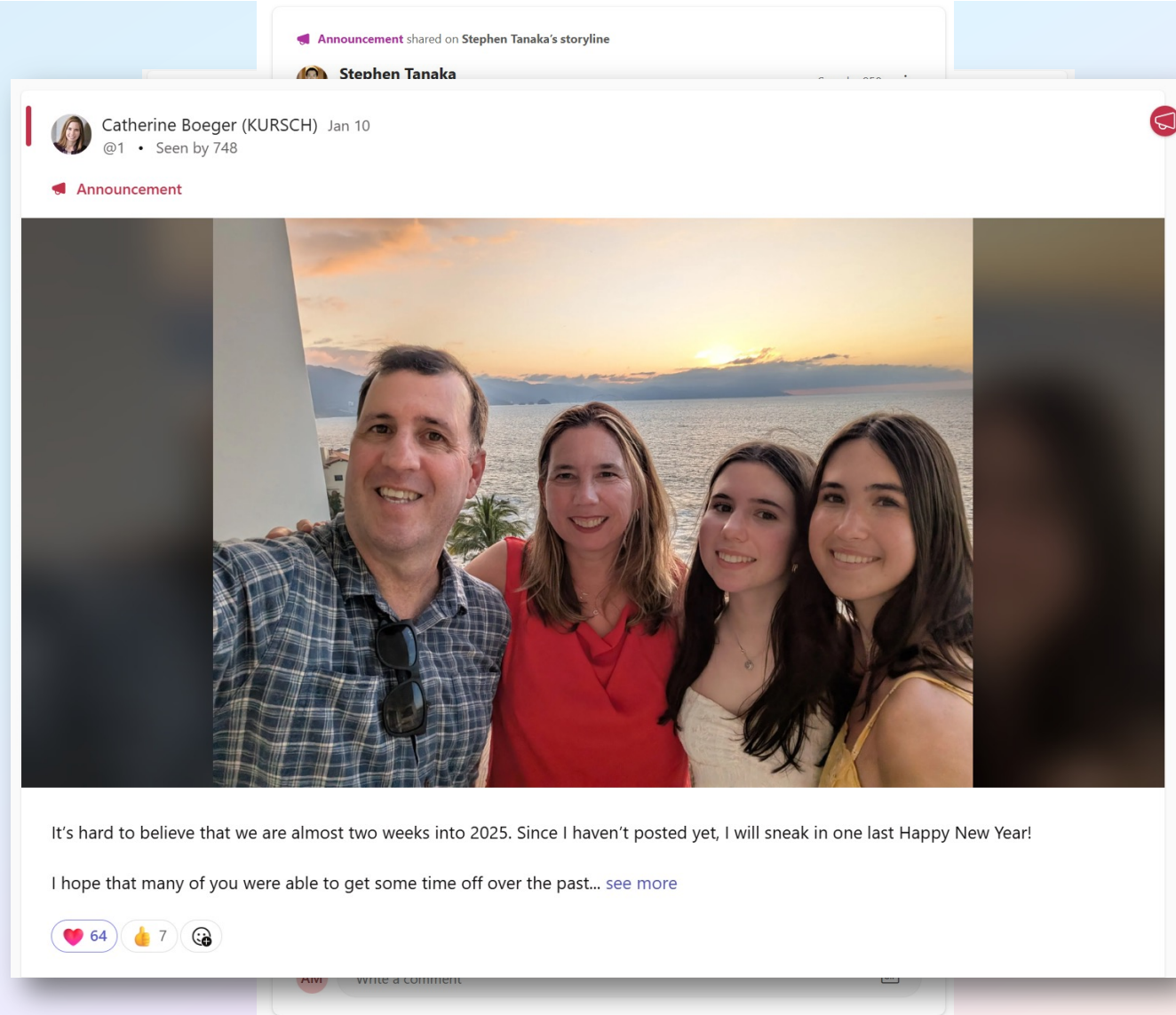


Jeff Teper Mar 14

Great update Jared. The future of work is teams of people and agents to get more done and help everyone grow! I am very excited about the customer and partner interest in collaborative agents and our roadmap for the next few months. Much more to come with both out-of-box and custom agents in Teams, SharePoint, Planner and more. Thinking about change our "CAP" team name from Collaborative Apps to Collaborative AGENTS 😊.



# Share a mix of personal and professional

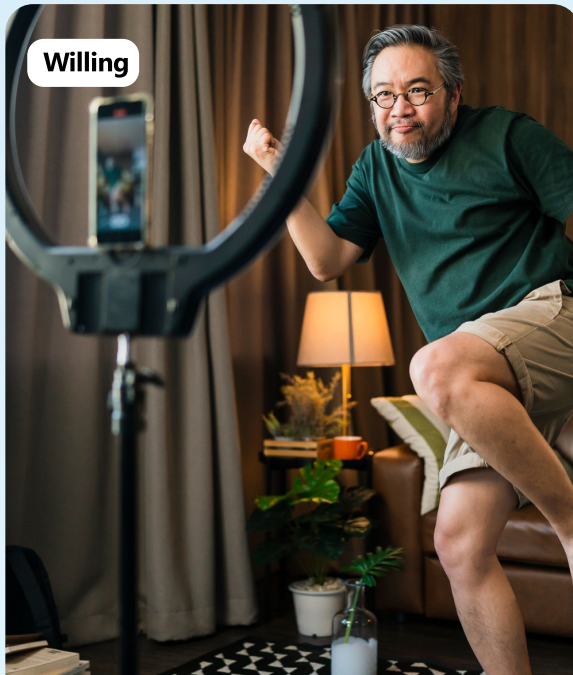




# Answer employee questions AMA style







Willing

What should I continue doing?

## Best Practices

Encourage proactive and consistent behaviors

Show the impact of their willingness

Lead by example, pull in other leaders

A photograph of a football coach in a grey jacket holding a clipboard, surrounded by players in black and orange uniforms on a field at sunset. The coach is in the center, looking down at the clipboard. Several players are visible around him, some wearing helmets with orange face masks. The background shows a grassy field and a building under a cloudy sky with the sun low on the horizon.

Leaders build trust

# Trust

**emerges as most impactful driver to overall leader and employee comms satisfaction**

Microsoft builds **trust** in its communications with employees.



Top driver for “Microsoft does a good job communicating with employees”

My leader has earned my **trust** and confidence in their leadership.



Top driver for “My leader does a good job communicating with employees”

# Two-way dialogue builds trust

Leaders who earn **trust**  
and **confidence** in their  
leadership



Communicate authentically



Address topics in a timely manner



Foster an environment of open  
communication



Listening to what employees care about

IMPORTANCE

\*Summarizing top positive sentiment verbatims rom the Q: What do you value most from your leader's comms?

Viva Engage - Feed

https://engage.cloud.microsoft

Viva Engage

Search Viva Engage

Viva

Amplify

Connections

Engage

Glint

Goals

Insights

Learning

Pulse

Sales

Topics

Home

Mona Kane

Explore

Communities

Leaders

Answers

Storylines

Analytics

Dashboard

Favorites

All company

Giving Campaign

Sales Best Practices

Women ERG

Communities

Share thoughts, ideas or updates

DiscussionQuestionPraisePollArticle

Announcement shared on leader's storyline

Mona Kane

Contoso

August 1, 2023

1 share • Seen by 564

As the #ContosoCreatesChange campaign comes to a close, I want to take a moment to share some of the ways my family and I contributed to our community and planted the seeds for a stronger, more sustainable future. This past weekend, we celebrated International Coastal Cleanup Day by heading to the ocean bright and early to ... see more

LikeCommentShare

Carlos Slattery and 272 others

Show 32 previous comment

Robert tolbert 4h ago

Way to showcase the Contoso values and really create change this weekend, Mona. I think we can all take some inspiration from you and make more intentional time in our daily lives to give back to our community and those who may not be as fortunate as us. I've personally found great fulfillment at my location food kitchen where I v... see more

LoveReply

Serena Riberio Yesterday

CO

Your use of Yammer is governed by the Contoso Usage Guidelines.

Suggested Communities

Contoso SF Team

5,476 members

Join

Contoso Dog Lovers

1,286 members

Join

Feedback and Planning

872 members

Join

Discover Communities



Viva Engage

Viva

Amplify

Connections

Engage

Glint

Goals

Insights

Learning

Pulse

Sales

Topics

Home

Mona Kane

Explore

Communities

Leaders

Answers

Storylines

Analytics

Dashboard

Favorites

All company

Giving Campaign

Sales Best Practices

Women ERG

Communities

Connections WFH

Help Desk Support

20+

3

+ Create

20+

8

17

6

20+

Search Viva Engage

View as: Lydia Bauer

Analytics

Network

Audience

Personal

Community

Campaign

Global Answers

Last 28 days (Aug 01, 2023 - Aug 28, 2023)

Sentiment in your audience

Trending positive

75% Positive

10% Neutral

15% Negative

Trending themes in your audience

Themes and sentiment are powered by AI. For more information, visit our support documentation.

Learn more

Morale

Year end results

Supply chain issues

Team offsite

Data security

AI Bugs

Wellness Day

Copilot Q&A

Morale

39 conversations • 36 participants

Trending neutral

Sentiment across conversations with this theme is

Conversations

Sentiment

Views

Posted by Amy Nguyen

Feeling a bit down lately about the team dynamics. How can we find ways to uplift each other and improve over...

Negative

589

Aug 14, 2023, 9:34 AM

# Leaders with high trust scores lean into two-way dialogue

Channels like Viva Engage and AMA/All Hands are effective at facilitating two-way dialogue



## Hold All Hands with Q&A or AMAs frequently

*I appreciate the opportunity to ask my leader questions every month during their Town Halls, and that they commit to answering the top upvoted employee questions.*

---



## Communicate authentically on channels like Viva Engage

*My leader shares personal updates in our org's Viva Engage community, which makes them seem quite authentic and relatable.*

---



## Create a culture of open and transparent communication

*My leader doesn't shy away from the hard questions and truly listens to employees when we share what's on our minds.*

# Best Practices



**Posting from a leader vs alias performs better**



**Post earlier in the week for better views**

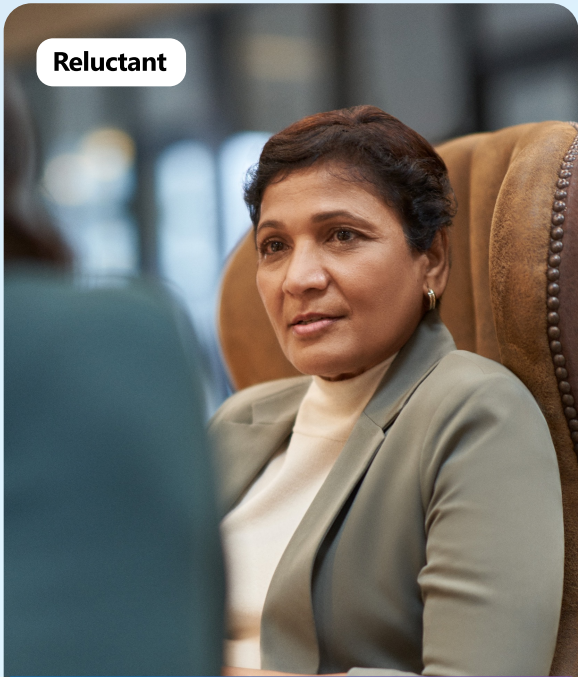


**Longer posts get more engagement, extremely long posts discourage replies**



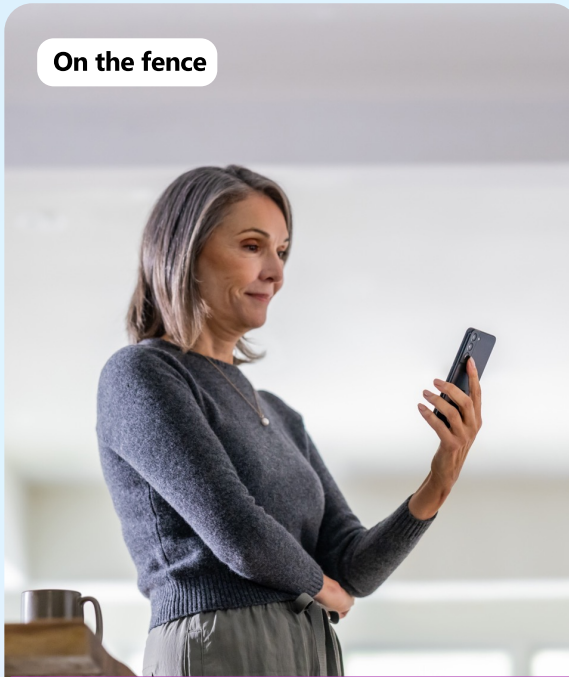
**Conclude with invitation for employees to participate**

**Reluctant**



Is the risk worth the reward?

**On the fence**



How will I be perceived?

**Willing**



How can I measure the impact?



# Expertise and tools for your journey



Technical expertise via  
our FastTrack partners

[aka.ms/Microsoft/FastTrack](https://aka.ms/Microsoft/FastTrack)



Tools, resources & training  
on our Adoption Hub

[adoption.microsoft.com](https://adoption.microsoft.com)



Events and real-world  
knowledge in our  
community

[aka.ms/TechCommunity](https://aka.ms/TechCommunity)

# News & community content



**Microsoft Community Learning**  
[aka.ms/Community/LearningChannel](https://aka.ms/Community/LearningChannel)  
Community led expert content on all your favorite Microsoft services.



Start your week with live news and event updates [aka.ms/MondaysatMicrosoft](https://aka.ms/MondaysatMicrosoft)  
Watch live or on-demand & share our blog.

Home / Microsoft 365 Copilot

## Microsoft 365 Copilot

Deliver value and employee satisfaction with our tools for Microsoft 365 Copilot deployment and adoption. This powerful technology combines the power of large language models (LLMs) with your organization's data – all in the flow of work – to turn your words into one of the most powerful productivity tools on the planet.

Microsoft 365 Copilot Chat and in-app experiences provide real-time intelligent assistance, enabling users to enhance their creativity, productivity, and skills.

[Looking for Copilot resources for Small and Medium Businesses? >](#)

### Copilot Success Kit

Our Success Kit empowers you to achieve rapid value with Copilot while enabling your progressive skilling journey with AI tools.

[Download here >](#)

### Copilot Chat and agent starter kit

This new kit includes guidance on IT controls, setup, and resources to help prepare your tenant and enable your users to create and use agents.

[Explore the kit >](#)

### Join the Copilot community

The Microsoft 365 Copilot community is your hub for the official blog, latest news, and discussions.

[Join now >](#)

## Microsoft 365 Copilot

Welcome to the Microsoft 365 Copilot community. Your hub for the latest news, live events, and discussions on Microsoft 365 Copilot. For help & learning (how-to articles and training resources), please visit [Microsoft 365 Copilot Adoption hub](#).

Search this community

[Unfollow](#)

### Microsoft 365 COMMUNITY CONFERENCE

May 6-8  
Las Vegas

Microsoft

#### Your front-row seat to the future of work

### The ultimate Microsoft 365 community event

Learn directly from the experts and redefine what's possible at work—join us at the Microsoft 365 Community Conference.

[Learn more!](#)

## COMMUNICATIONS

# Learn & connect

### Modern Communications blog

[aka.ms/ModernEmployeeComms](https://aka.ms/ModernEmployeeComms)

### Employee Communications Blog

<https://aka.ms/CorpCommsBlog>

### Coffee & Comms meet up

Wednesday, May 7<sup>th</sup> 9- 10 AM @ Community Lounge

### Viva Connections: Building an Employee App for Your Organization with SharePoint & Viva

Wednesday, 7 May @ 10 AM

### What's New and What's Next for Microsoft Viva Communications & Communities

Wednesday, 7 May @ 4 PM

### The Intranet of Tomorrow: Beautiful, Flexible and AI Ready

Thursday, 8 May @ 10:45 AM

# Attend

### GEEC Out Part 1: Insights and Strategies for Global Executive and Employee Communications at Microsoft

Tuesday, 6 May @ 12:15 PM

### GEEC Out Part 2: An Insider's View of Communications, Change and Culture at Microsoft

Tuesday, 6 May @ 2:45 PM

### Reimagining Communications and Employee Engagement in the Age of AI

Tuesday, 6 May @ 4 PM

### Managing Channels, News and Noise with Viva Engage, SharePoint, Teams and Outlook

Tuesday, 6 May @ 10 AM

### Driving Change and Culture: Activating Leaders, Managers, and Employees with Viva Engage

Tuesday, 6 May @ 11:20 AM

### Hosting Company-Wide, Divisional and Community Meetings and Events with Viva Engage and Microsoft Teams

Thursday, 8 May @ 2 PM

### Copilot for Communicators

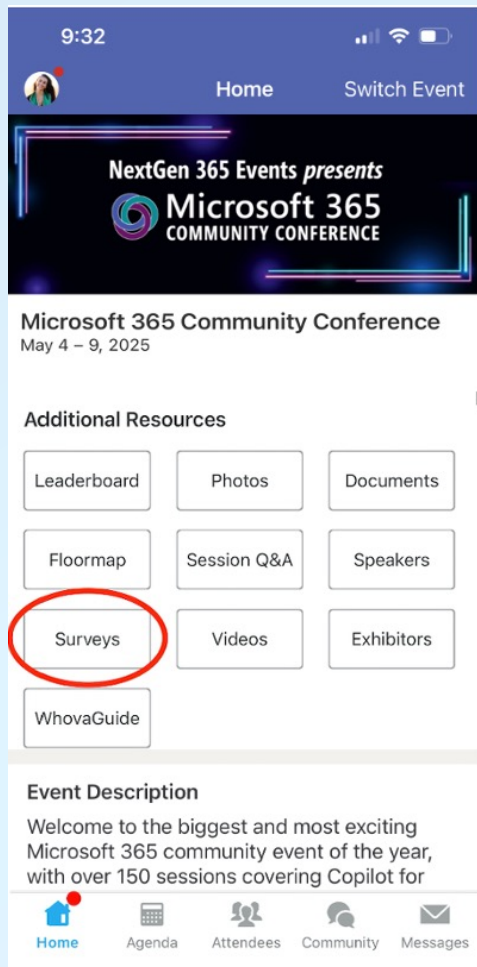
Tuesday, 6 May @ 10:45 AM

### Communicators on Communications: Success Stories and Insights

Thursday, 8 May @ 12 PM

### Panel of Peers: Communications, Strategies, Best Practices and Lessons Learned

Thursday, 8 May @ 2:30 PM



# Session feedback surveys

We want to hear from YOU!

Share your feedback to make next years conference even better!

Here's how –

- Simply go to the Whova App on your smartphone.
- Scroll down on the M365 Community Conference Homepage to 'Additional Resources' to click "Surveys".
- Click Session Feedback.
- Scroll down to find this session title.
- Complete the session feedback survey.
- Finally, click 'Submit'.

It's just that easy!




# UPCOMING 2025 EVENTS

next **GenAI**  
CONFERENCE

**OCTOBER 7-9, 2025**

*WORKSHOPS: October 5, 6 & 10*

Lowes Sapphire Falls Resort, Orlando, FL

 [NextGenAIconf.com](https://NextGenAIconf.com)



**Power Platform**  
COMMUNITY CONFERENCE

**OCTOBER 28-30, 2025**

*WORKSHOPS: October 26, 27 & 31*

**MGM Grand, Las Vegas, NV**

 [PowerPlatformConf.com](https://PowerPlatformConf.com)



**Microsoft 365**  
COMMUNITY CONFERENCE

May 6–8  
Las Vegas

SPONSORED BY



**Microsoft**

# Comms & Coffee meet up

Join us for an informal gathering to take selfies, group photos and meet other attendees while getting energized for the day.

**Wednesday, May 7<sup>th</sup> 9 – 10 am**

Community Lounge atrium space on the 3<sup>rd</sup> level