

# Microsoft Ignite

## November 14 – 17, 2023

Experience AI transformation in action at Microsoft Ignite

Join the live, worldwide show to discover the best of what's next in technology, problem-solve with experts, and make global connections to empower yourself to lead your organization.

Don't worry if you miss the live show, the links will still get you to the recordings after Ignite!

### Keynote



**Rajesh Jha**  
Executive Vice President of Microsoft's Experiences + Devices (E+D) division, Microsoft



**Jared Spataro**  
Corporate Vice President, Modern Work, Microsoft



**Edgar Wilson**  
Principal Program Manager - Microsoft Cloud for Health, Microsoft



**Kendra Springer**  
Principal Design Lead, Microsoft



**Sumit Cauhan**  
Corporate Vice President, Office Product Group, Microsoft

Session Code: [KEY02H](#)

Date: Wednesday, November 15, 2023 | 9:35 AM – 10:25 AM PT

#### Becoming an AI-Powered Organization with Microsoft Copilot

Join Rajesh Jha, along with Jared Spataro and other leaders to see how Microsoft Copilot will unlock productivity and transform business process for everyone across functions and industries.

### Breakouts



**Nicole Herskowitz**  
Vice President, Microsoft Teams, Microsoft



**Daniela Chocron**  
Senior Product Marketing Manager, Teams Phone, Microsoft



**Matt Taylor**  
Director Product Marketing, Microsoft



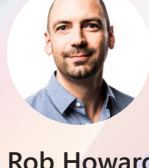
**Barbara Kim**  
Senior Product Marketing Manager, Microsoft Mesh

Session Code: [BRK251H](#)

Date: Wednesday, November 15, 2023 | 11:45 AM – 12:30 PM PT

#### Get ready for the future of work with Microsoft Teams

Join us to learn how Microsoft Teams is the smart place to work powered by next-generation AI capabilities and the convergence of physical and digital worlds. We'll share new product innovation and demos to help you empower your entire workforce with Teams. Gain insights on how your feedback has shaped making Teams simpler, faster, and more flexible to use and manage for your organization. You'll learn how customers, and we at Microsoft, are using these capabilities to thrive as work continues to evolve.



**Rob Howard**  
Vice President of Product Management, Microsoft 365 Platform, Microsoft



**Rabia Williams**  
Senior Cloud Advocate, Microsoft



**Sukhmani Lamba**  
Senior Project Manager, Microsoft

Session Code: [BRK253H](#)

Date: Wednesday, November 15, 2023 | 5:15 PM – 6:00 PM PT

#### Extend Microsoft 365 Copilot with your line of business apps and data

Copilot can make it super easy to work with any app or data source in your organization. In this session we'll review customization and extensibility approaches, and demonstrate how you can build, test, debug, and deploy both a plugin and a Graph connector. We'll also discuss extensibility administration, management, and security. You'll leave the session with practical insights, updates on new VS tooling, publishing, validation, and of course, best practices from our own Microsoft Engineers.



**Nicole Herskowitz**  
Vice President, Microsoft Teams, Microsoft



**Zoe Hawtof**  
Senior Product Marketing Manager, Microsoft Teams



**Chaitanya Kommidi**  
Managing Director of Technology, American Airlines



**Tulsi Keshkamat**  
Principle Group Product Manager, Microsoft

Session Code: [BRK254](#)

Date: Friday, November 17, 2023 | 10:15 AM – 11:00 AM PT

#### Reimagine the frontline with next-generation AI and fast deployment

From time-consuming processes to inaccessible data, next-generation AI offers innovative ways to solve challenges faced on the frontline. This session will show how to establish an intuitive and intelligent solution for your essential workforce at scale. You'll learn how to deploy and manage a frontline solution that creates a single pane of glass with Microsoft Teams surfacing robust data and intelligent capabilities from Microsoft 365 Copilot, Copilot in Dynamics 365 Field Service & more.

### Discussion



**Casandra Marrero**  
Senior Product Marketing Manager, Teams Phone, Microsoft



**Jamie Stark**  
Principal Program Manager, Microsoft



**John Gruszczyk**  
Senior Product Marketing Manager, Microsoft



**Mansoor Malik**  
Principal Group Product Manager, Microsoft

Session Code: [DIS653H](#)

Date: Wednesday, November 15, 2023 | 4:00 PM – 4:45 PM PT

#### Optimizing your Microsoft Teams environment

In this interactive, discussion session we'll have Microsoft Teams product experts answering customer questions on how to configure their Teams environment, how to best implement Teams at their organization, how best to navigate and utilize management settings in Teams, how to configure or set up policies in the Teams Admin Center, and additional best practices on how best to optimize Teams for their organizations.



**Clint Williams**  
Principal Group Product Manager, Microsoft



**Eu Nice Loh**  
Senior Product Manager, Microsoft



**Coskun Cavusoglu**  
Tax Technology & Transformation Practice Technology Leader, EY



**Clarence Stone**  
Innovation Lead, EY



**Jamal Little**  
Product Marketing Manager, Microsoft

Session Code: [DIS656H](#)

Date: Thursday, November 16, 2023 | 4:00 PM – 4:45 PM PT

#### Ask early adopters: Building LOB plug-ins for Microsoft 365 Copilot

Ask them yourself! Microsoft experts and early customers who have built LOB plug-ins for Copilot will answer all of your questions about building LOB plug-ins for copilot. Ask about how to get started, overcome challenges and using plug-ins once built.

### Pre-recorded



**Mahendra Sekaran**  
Vice President, Microsoft Teams Engineering, Microsoft



**Ilya Bukshteyn**  
Vice President, Microsoft Teams Engineering, Microsoft

Session Code: [OD16](#)

#### Microsoft Teams Phone: The smart calling solution for Teams

Discover the benefits of smart communication and seamless collaboration with Teams Phone, the only native calling solution for Teams. In this session, we will explore how you can enable everyone in your organization, from the back office to the frontline, to create meaningful engagements with rich and collaborative experiences. Join us to hear the latest innovations and updates for Teams Phone.



**Ilya Bukshteyn**  
Vice President, Microsoft Teams Engineering, Microsoft

Session Code: [OD18](#)

#### Shared Space Innovations with Teams Rooms and Devices

Experience the future of shared spaces through innovations in Microsoft Teams Rooms, and Teams Devices. Our newest wave of enhancements spans areas both equipped with dedicated Teams Rooms and those without, elevating how people connect, collaborate, and flourish together in today's era of flexible work. Discover how we're dedicated to shaping an interconnected world, adding value to end users and IT Admins alike, building shared spaces that can be the hubs of innovation and inspiration.