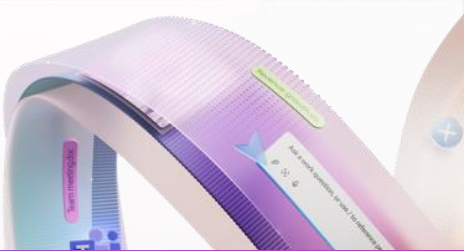


Getting started with Frontier



Frontier is Microsoft’s early access program for the latest AI innovations in Microsoft 365 giving you hands-on access to experimental agents and Microsoft app features before they become generally available. Frontier empowers you to drive innovation and shape the future of AI at work and at home, all within the security and familiarity of your own Microsoft 365 environment.

Eligibility: Frontier features are available to all Microsoft 365 customers with a Copilot license. Your organization’s admin settings may determine who can access and use Frontier features. Additionally, individuals with Microsoft 365 Personal, Family, or Premium subscriptions can also access and use Frontier features.



For enterprises with Microsoft 365 and Copilot licenses

Access: There are two main ways to try Frontier features:

- **Frontier agents:** Follow the “Accessing Frontier agents” steps
- **Frontier core app features:** Follow the “Accessing Microsoft core app features” steps

Accessing Frontier agents


Frontier agents are experimental AI agents available through the Microsoft 365 Copilot Agent Store. Follow these steps to discover, install, and start using them.

1. **Check your eligibility:** You must have an active Microsoft 365 Copilot license to access the Agent Store and install agents. If you’re unsure about your license, check with your IT admin.
2. **Open the Copilot Chat experience:** Launch Microsoft 365 Copilot in one of the following supported environments:
 - Web: Go to <https://www.microsoft365.com/> and sign in.
 - Teams: Open the Teams app and select the Copilot Chat experience.
 - Outlook: Open Outlook (web or desktop) and look for the Copilot Chat pane. Tip: Make sure your app is updated to the latest version for the best experience.
3. **Navigate to the Agent Store:** In the Copilot Chat interface, look for the “All Agents” tab or a link labeled “Agent Store” in the sidebar/menu. Click on Agent Store to open the full catalog of agents. Your organization’s admin controls determine which agents you can see and install. If you don’t see the Agent Store or specific agents, your admin may have restricted access. Contact your IT admin for support. Learn more at [Manage Agents for Microsoft 365 Copilot](#).
4. **Browse and search for Frontier agents:** In the Agent Store, browse the list of available agents. Frontier agents are clearly labeled with “(Frontier)” after their name. You can filter or search for agents by name, category, or publisher.
5. **Review agent details:** Click on any agent to view its description, capabilities, publisher, and privacy information. Review what the agent does and any requirements or limitations.
6. **Install or request access to an agent:**
 - If your admin has set the Agent Store setting to “Allow All” -> Click Install to add the agent to your Copilot Chat experience.
 - If your admin has set the Agent Store setting to “Curated” -> You can install agents that are approved for your organization.
 - If your admin has set the Agent Store setting to “Allow None” -> You’ll need to request access for any agent you want to use. Tip: If you’re unsure about your admin settings, ask your IT admin or see [Agent Store Admin Controls](#).
7. **Start using your Frontier agent:** Once installed, the agent will appear in your Copilot Chat experience. Select the agent and start interacting by asking questions, automating tasks, or exploring its unique capabilities.
8. **Provide feedback and get support:** Use the built-in feedback tools to share your experience directly with Microsoft. For help or troubleshooting, contact your IT admin.
9. **Stay Updated:** New Frontier agents are added regularly. Check back in the Agent Store for the latest innovations.

Accessing Microsoft core app features

For Desktop (Win32 and Mac)

Join the Microsoft 365 Insiders Beta Channel: Open any Microsoft 365 app (e.g., Word, Excel) and go to File > Account > Update Channel > Beta Channel. Follow the prompts to switch to the Beta Channel (admin permissions may be required). Once on the Beta Channel, new Frontier features will appear automatically in your apps as they’re released.

 Tip for Admins: We recommend enabling the Channel Picker for end users, allowing them to manage their participation.

For web/native apps

Get admin enablement (if required): Admins can enable for the entire tenant or specific groups via the Frontier Admin Control found in Copilot -> Settings. It’s recommended to enroll as many users as possible for broad feedback, but targeted groups are also supported. Once on the Beta Channel, new Frontier features will appear automatically in your apps as they’re released.

Note: Agent Mode in Excel is currently accessed through the Excel Labs add-in and is accessible for all users with a Microsoft 365 Copilot license and add-ins enabled in their tenant. For more on admin control of add-ins visit: [Manage add-ins in the admin center](#).

For mobile apps

Frontier core app features are shipped to Preview versions of mobile apps. To access, enroll in the Insiders Program for your mobile app (see app store or in-app settings for “Join Beta” or “Preview” options). Features will appear automatically as they are released to the Preview channel.

For individuals with Microsoft 365 Personal, Family, or Premium subscriptions

Frontier features are experimental capabilities in the web versions of Microsoft 365 Word and Excel apps and in Copilot chat on the web for subscribers based in the US, initially in English only. To access Frontier features, you'll need a Microsoft 365 Personal, Family, or Premium subscription.