



TECHCON 365 | CHICAGO 2026

Engage Everywhere

Communities, events, and storylines in Teams, powered by AI

Steve Nguyen

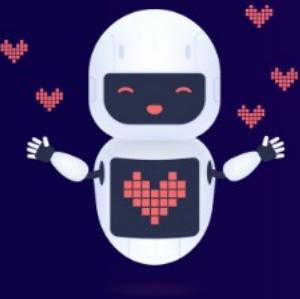
Principal, Customer Experience – Microsoft

June 15–19, 2026 • McCormick Place, Chicago



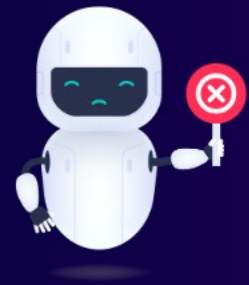
PHOTOGRAPHY DURING THE SESSION

Feel free to capture the moment! Taking pictures of the presentation, during the session is perfectly fine.



SELFIES WITH THE SPEAKER

We encourage interaction! If you'd like to take a selfie with the speaker, don't hesitate to ask. Most speakers will be happy to oblige during appropriate breaks.



RECORDING AND LIVE STREAMING

Recording or live streaming the session, in part or in full, is strictly prohibited. Thank you for respecting our content and Speakers.

About me



Steve Nguyen

Principal Customer Experience Manager, Viva Engage

- [What you do day-to-day]
- [Years of experience / focus area]
- [Fun fact, community involvement, hobby]
- <https://www.linkedin.com/in/stevepnguyen/>

Thank you!



Engage

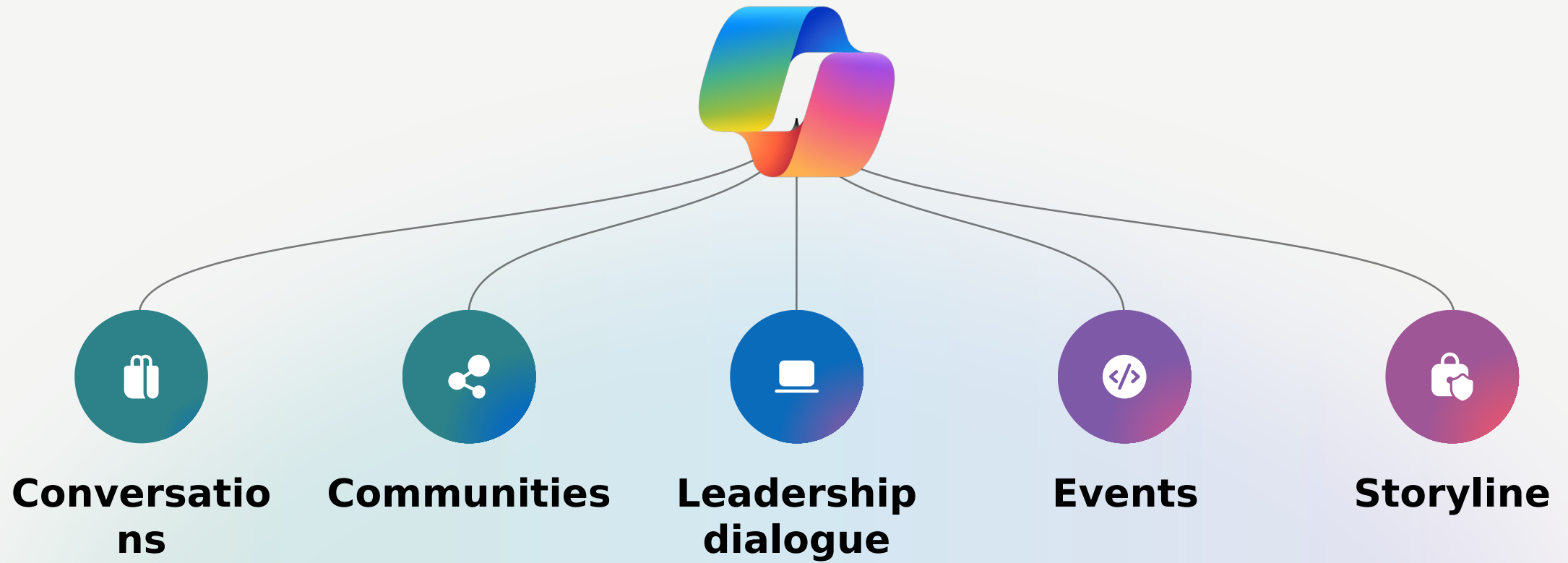


Organizational Memory

Intelligence

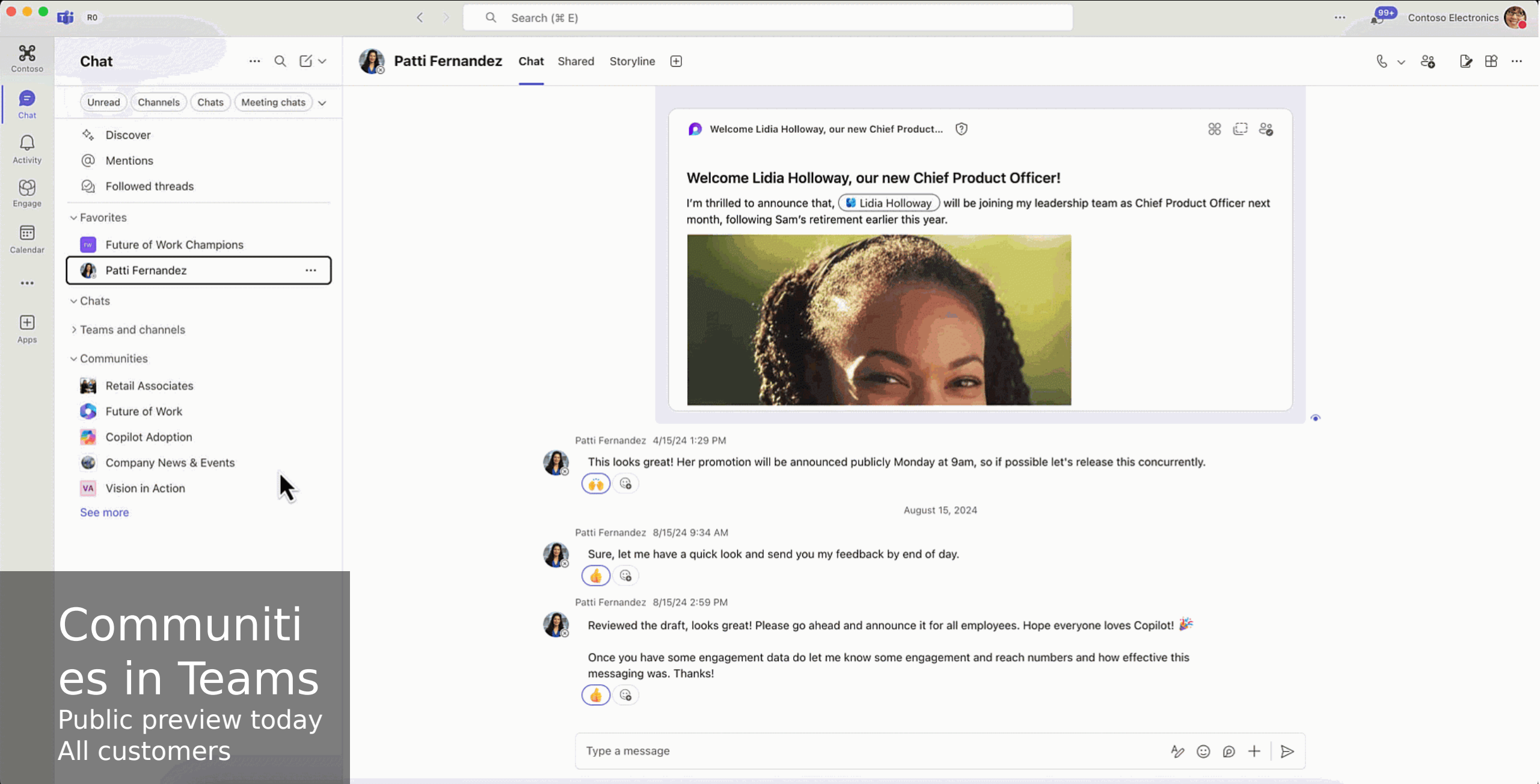
Context

Trust



Communities in Teams





Communiti
es in Teams
Public preview today
All customers

Activity

Chat

Calendar

Calls

OneDrive

Copilot

Apps

Chat

Unread Channels Chats Unmuted

Quick views

Mentions

Followed threads

Discover

Favorites

Serena Ribeiro (You)

Zava Company

ZavaFlow Launch

Miguel Garcia

Cecil Folk

Project ZavaFlow

Zava North America

Sales Support Hub

Chats

Mona Kane

Tim de Boer

Aadi Kapoor

Lydia Bauer

Babak Shammass

Channels

Zava security reviews

Fabrics Collab

Product team

New feature requests

Communities

Copilot Adoption Community

Pets at Zava

Zava Company

Conversations About Analytics Events

Zava

Zava Company

Stay informed with the latest company updates, announcements, and organizational news.

Share thoughts, ideas, or updates

Discussion

All conversations

Recent posts

Carole Poland

9:30 AM

Seen by 10,876

9:41

Zava Company

Zava

Zava Company

Public | General

All

Recent posts

Carole Poland

9:30 AM

Hey everyone! I'm Carole, your new CPO, and it's my first week at Zava. Big shoutout to everyone who helped me get settled in ❤️ From now on, I'll be sharing my weekly thoughts on our product, our culture, and a few fun facts about me. This week, I want to talk a bit about my career journey. Check out the video above! Cheers~

See more

People

Community members (75,098)

community –ates and esigned to what's ion, from gic initiatives e... see more

I Elite more s generation?

Field t year?

ple accounts

us

Sales review

Get Ready for Communities in Teams

Enable Public Preview

Have your Teams admin enable the public preview in the Teams admin center

Communicate with stakeholders

Let stakeholders and community admins know that this change is coming

Determine Official Communities and review governance

Establish All Company as the official News and Events community for your organization

Try the Copilot Adoption Community

Kickstart Copilot adoption with ready-to-use community

Available to all Microsoft 365 Customers.

Notifications



Smart notifications for community announcements

Immediate Delivery



Teams and Mobile Push send immediately;
Inbox sends immediately

2-Hour Delay



Email will send if not already consumed

BEFORE

Immediate Delivery



OR



OR



Teams OR Email OR Mobile Push will send
immediately; Inbox sends immediately

2-Hour Delay

Only sent to secondary channel if not
consumed in primary channel

AVAILABLE NOW

Events



Events Engag

Why host events in Engage instead of scheduling a calendar event?



Calendar



Communications



Engagement



Analytics



Search & Copilot*



Community

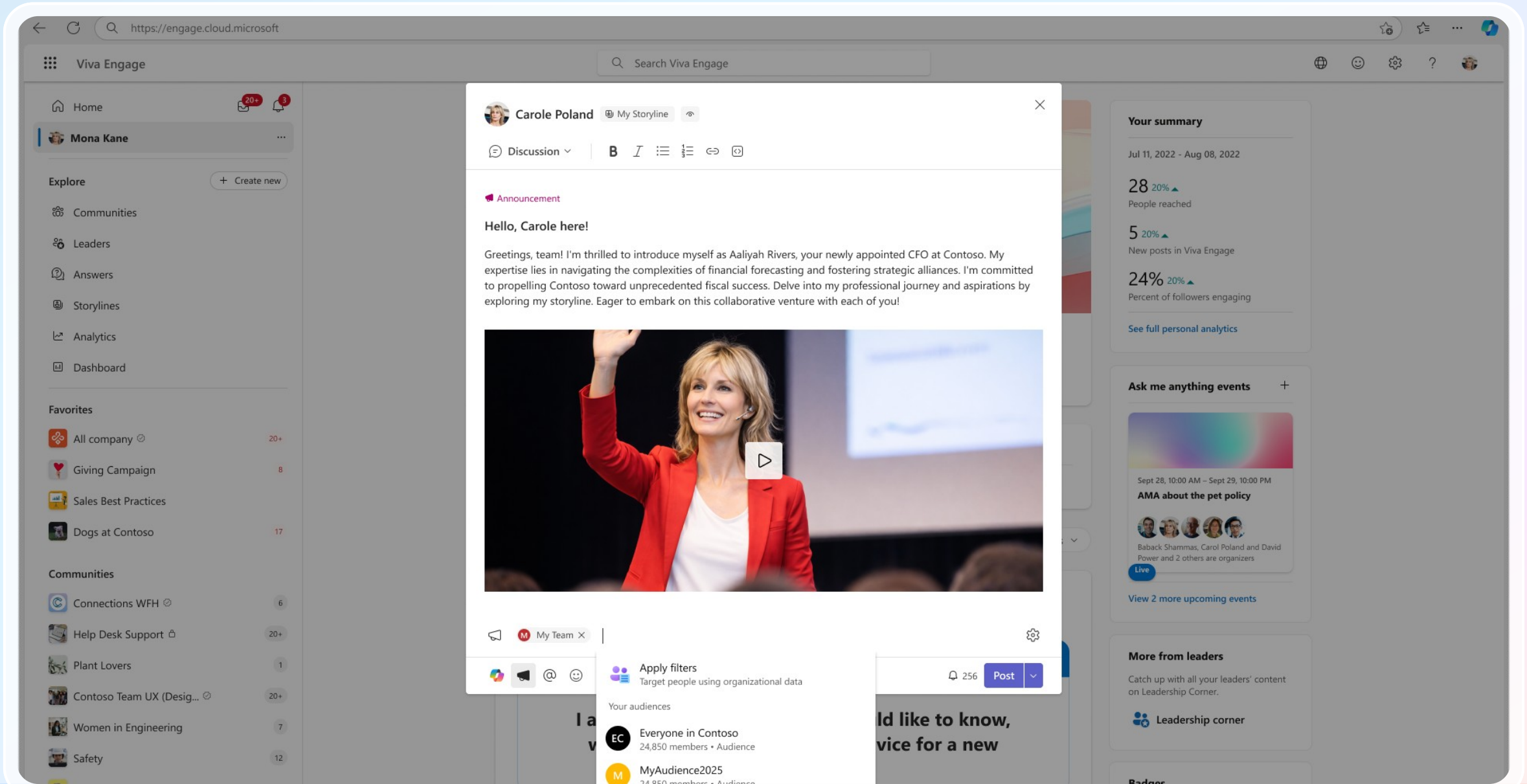
Organizer Effectiveness | Attendee Experience | Event impact
Before | During | After

* Requires Microsoft 365
Copilot

Communications



Precision targeting using org data



The screenshot displays the Viva Engage web application interface. On the left is a navigation sidebar with sections: Home (20+ notifications, 3 alerts), Profile (Mona Kane), Explore (Communities, Leaders, Answers, Storylines, Analytics, Dashboard), and Favorites (All company, Giving Campaign, Sales Best Practices, Dogs at Contoso). The main content area shows a post by Carole Poland, titled "Hello, Carole here!", which is an announcement. The post text reads: "Greetings, team! I'm thrilled to introduce myself as Aaliyah Rivers, your newly appointed CFO at Contoso. My expertise lies in navigating the complexities of financial forecasting and fostering strategic alliances. I'm committed to propelling Contoso toward unprecedented fiscal success. Delve into my professional journey and aspirations by exploring my storyline. Eager to embark on this collaborative venture with each of you!". Below the text is a video thumbnail of a woman in a red blazer. A targeting overlay is visible at the bottom, showing "My Team" and "Apply filters" with the text "Target people using organizational data". It lists "Your audiences" as "Everyone in Contoso" (24,850 members) and "MyAudience2025" (24,850 members). On the right side of the interface, there is a "Your summary" section with metrics: "28 20%▲ People reached", "5 20%▲ New posts in Viva Engage", and "24% 20%▲ Percent of followers engaging". Below this is an "Ask me anything events" section for an AMA about pet policy, and a "More from leaders" section.

Viva Engage

Search Viva Engage

Home 20+ 3

Mona Kane

Explore + Create new

- Communities
- Leaders
- Answers
- Storylines
- Analytics
- Dashboard

Favorites

- All company 20+
- Giving Campaign 8
- Sales Best Practices
- Dogs at Contoso 17

Communities

- Connections WFH 6
- Help Desk Support 20+
- Plant Lovers 1
- Contoso Team UX (Desig... 20+
- Women in Engineering 7
- Safety 12

Carole Poland My Storyline

Discussion B I [List Bullets] [List Numbered] [Link] [Image]

Announcement

Hello, Carole here!

Greetings, team! I'm thrilled to introduce myself as Aaliyah Rivers, your newly appointed CFO at Contoso. My expertise lies in navigating the complexities of financial forecasting and fostering strategic alliances. I'm committed to propelling Contoso toward unprecedented fiscal success. Delve into my professional journey and aspirations by exploring my storyline. Eager to embark on this collaborative venture with each of you!

Your summary

Jul 11, 2022 - Aug 08, 2022

28 20%▲
People reached

5 20%▲
New posts in Viva Engage

24% 20%▲
Percent of followers engaging

[See full personal analytics](#)

Ask me anything events +

Sept 28, 10:00 AM - Sept 29, 10:00 PM
AMA about the pet policy

Baback Shammass, Carol Poland and David Power and 2 others are organizers

Live

[View 2 more upcoming events](#)

More from leaders

Catch up with all your leaders' content on Leadership Corner.

Leadership corner

Badges

My Team X

Apply filters
Target people using organizational data

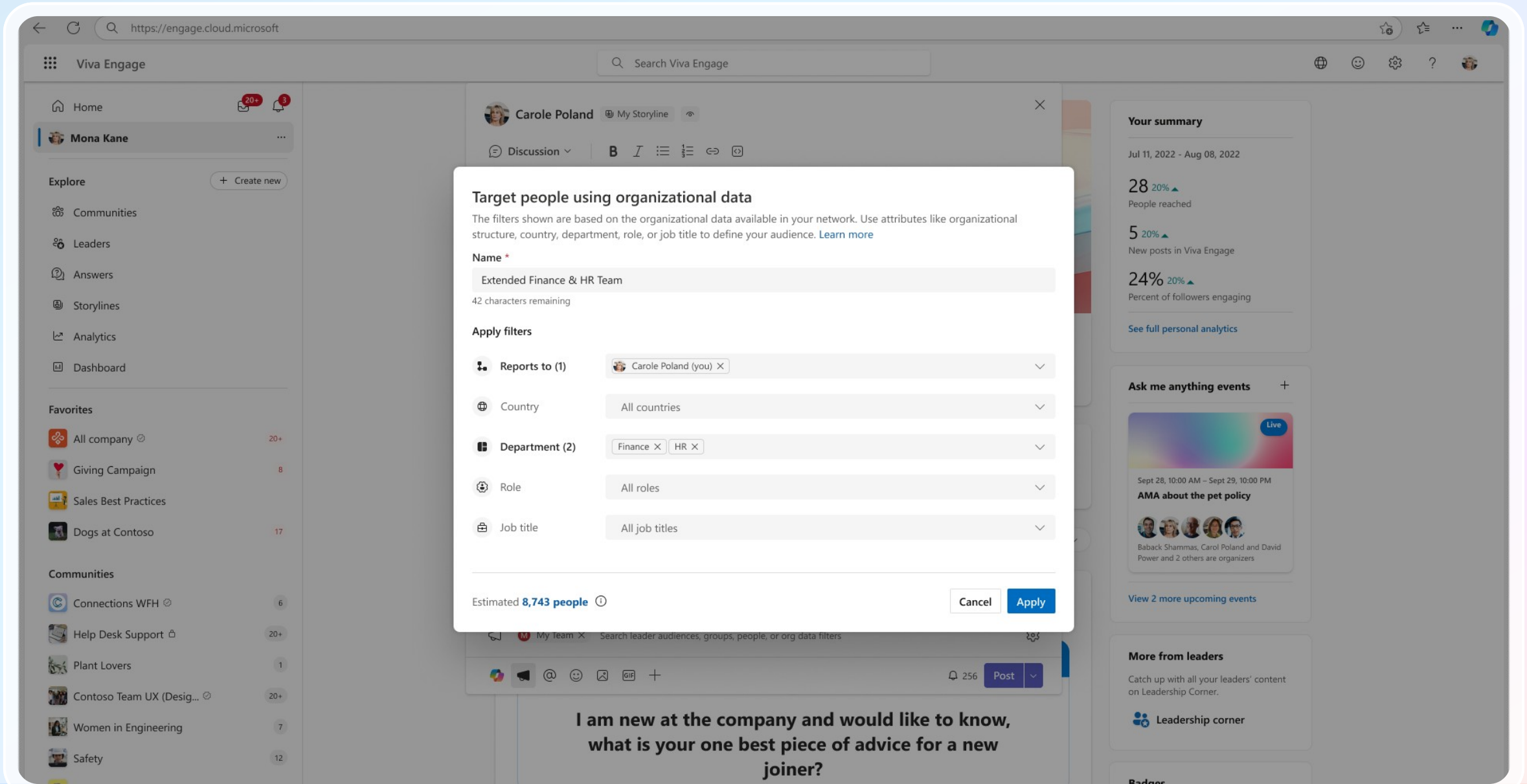
Your audiences

- EC** Everyone in Contoso
24,850 members • Audience
- M** MyAudience2025
24,850 members • Audience

Post 256

Id like to know, vice for a new

Precision targeting using org data



The screenshot displays the Viva Engage web application interface. On the left is a navigation sidebar with sections like Home, Explore, Favorites, and Communities. The main content area shows a post by Carole Poland with the text "I am new at the company and would like to know, what is your one best piece of advice for a new joiner?". A modal titled "Target people using organizational data" is open in the center, allowing users to filter their audience based on organizational attributes.

Target people using organizational data

The filters shown are based on the organizational data available in your network. Use attributes like organizational structure, country, department, role, or job title to define your audience. [Learn more](#)

Name *

Extended Finance & HR Team

42 characters remaining

Apply filters

- Reports to (1)**: Carole Poland (you) X
- Country**: All countries
- Department (2)**: Finance X, HR X
- Role**: All roles
- Job title**: All job titles

Estimated **8,743 people** ⓘ

[Cancel](#) [Apply](#)

Your summary

Jul 11, 2022 - Aug 08, 2022

- 28** 20% ▲ People reached
- 5** 20% ▲ New posts in Viva Engage
- 24%** 20% ▲ Percent of followers engaging

[See full personal analytics](#)

Ask me anything events +

AMA about the pet policy

Sept 28, 10:00 AM – Sept 29, 10:00 PM

Baback Shammass, Carol Poland and David Power and 2 others are organizers

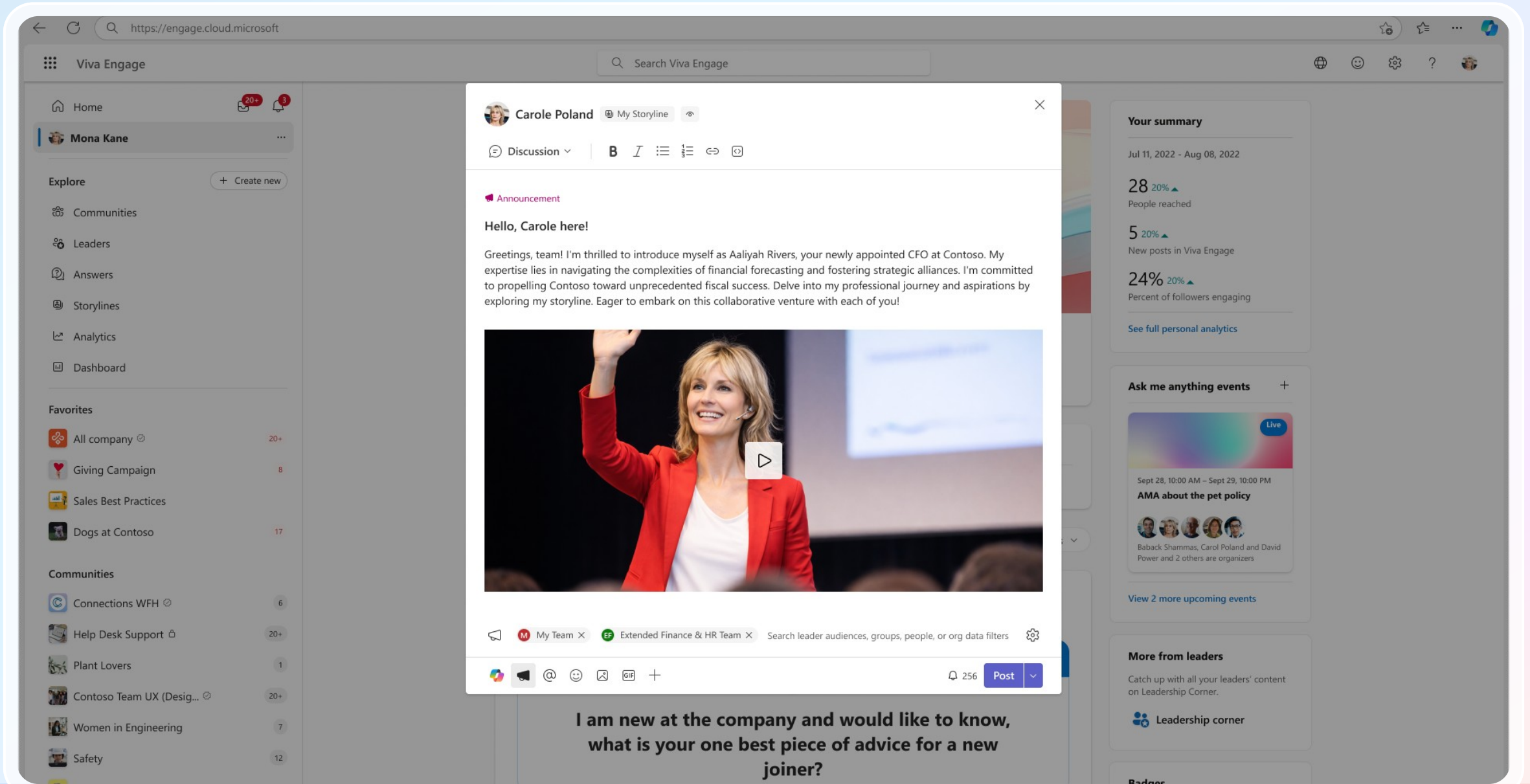
[View 2 more upcoming events](#)

More from leaders

Catch up with all your leaders' content on Leadership Corner.

[Leadership corner](#)

Precision targeting using org data



The screenshot displays the Viva Engage web application interface. The left sidebar contains navigation options: Home, Mona Kane (profile), Explore (Communities, Leaders, Answers, Storylines, Analytics, Dashboard), and Favorites (All company, Giving Campaign, Sales Best Practices, Dogs at Contoso). The main content area shows a post by Carole Poland, titled "Hello, Carole here!", which includes a video of Aaliyah Rivers, the newly appointed CFO at Contoso. The video player shows a woman in a red blazer waving. The post is targeted to "My Team" and "Extended Finance & HR Team". The right sidebar features a "Your summary" section with metrics for people reached (28), new posts (5), and percent of followers engaging (24%). Below this is an "Ask me anything events" section for an AMA about pet policy, and a "More from leaders" section for Leadership Corner.

Viva Engage

Search Viva Engage

Carole Poland My Storyline

Discussion

Announcement

Hello, Carole here!

Greetings, team! I'm thrilled to introduce myself as Aaliyah Rivers, your newly appointed CFO at Contoso. My expertise lies in navigating the complexities of financial forecasting and fostering strategic alliances. I'm committed to propelling Contoso toward unprecedented fiscal success. Delve into my professional journey and aspirations by exploring my storyline. Eager to embark on this collaborative venture with each of you!

Video: Aaliyah Rivers, newly appointed CFO at Contoso, waving.

Your summary

Jul 11, 2022 - Aug 08, 2022

28 20% ▲
People reached

5 20% ▲
New posts in Viva Engage

24% 20% ▲
Percent of followers engaging

[See full personal analytics](#)

Ask me anything events

AMA about the pet policy

Sept 28, 10:00 AM - Sept 29, 10:00 PM

Baback Shammass, Carol Poland and David Power and 2 others are organizers

[View 2 more upcoming events](#)

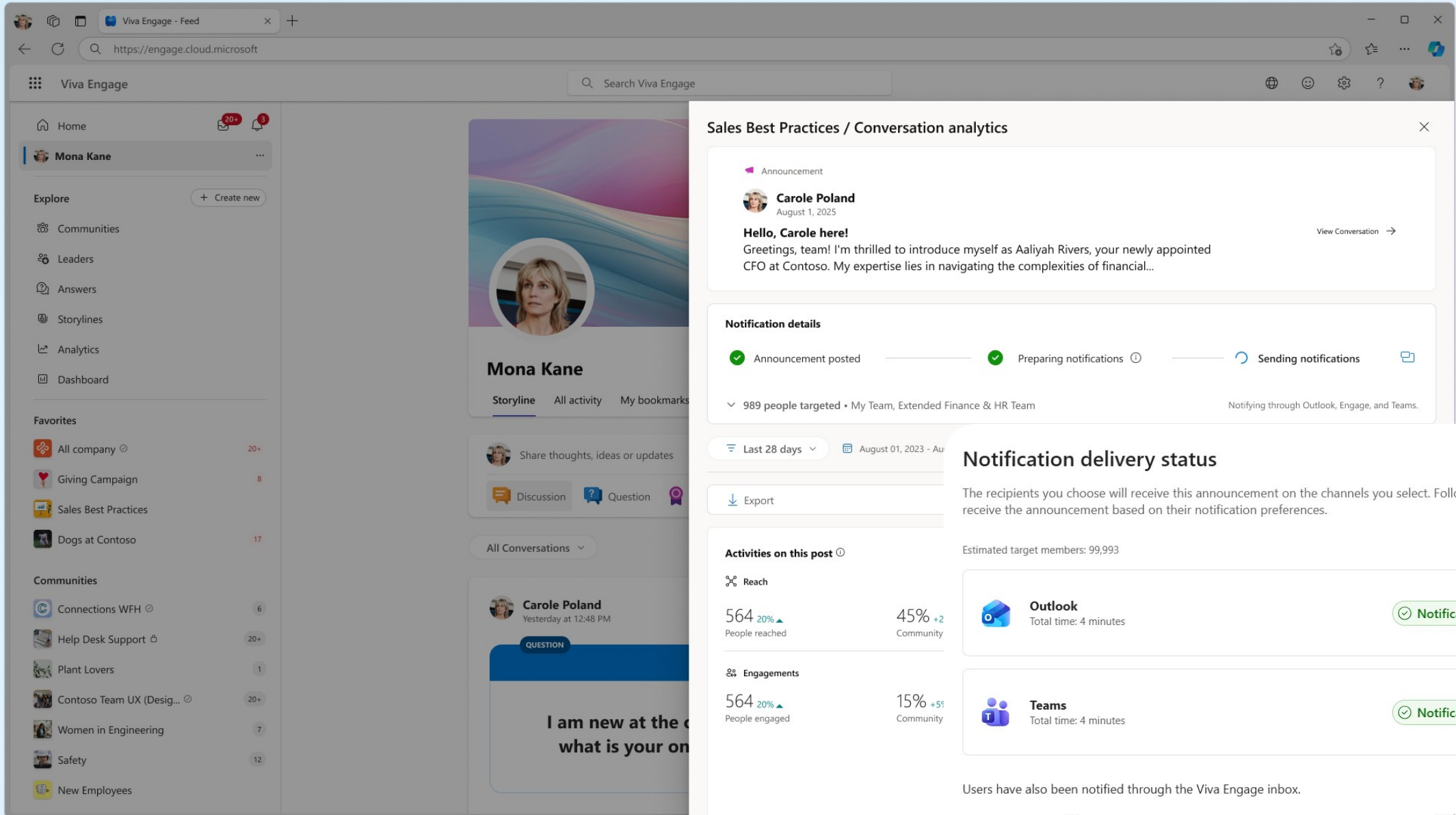
More from leaders

Catch up with all your leaders' content on Leadership Corner.

[Leadership corner](#)

I am new at the company and would like to know, what is your one best piece of advice for a new joiner?

Notification delivery tracker



The screenshot displays the Viva Engage web interface. On the left is a sidebar with navigation options: Home, Explore (Communities, Leaders, Answers, Storylines, Analytics, Dashboard), and Favorites (All company, Giving Campaign, Sales Best Practices, Dogs at Contoso). The main content area shows a profile for Mona Kane and a post by Carole Poland. A right-hand panel titled 'Sales Best Practices / Conversation analytics' provides details for an announcement posted on August 1, 2025. The announcement text is: 'Hello, Carole here! Greetings, team! I'm thrilled to introduce myself as Aaliyah Rivers, your newly appointed CFO at Contoso. My expertise lies in navigating the complexities of financial...'. Below the announcement, a progress bar shows the notification status: 'Announcement posted' (checked), 'Preparing notifications' (checked), and 'Sending notifications' (in progress). It also indicates '989 people targeted' and 'Notifying through Outlook, Engage, and Teams.' A 'Notification delivery status' pop-up window is overlaid on the right, showing the estimated target members (99,993) and the delivery status for Outlook and Teams, both marked as 'Notification sent'.

Sales Best Practices / Conversation analytics

Announcement

Carole Poland
August 1, 2025

Hello, Carole here!
Greetings, team! I'm thrilled to introduce myself as Aaliyah Rivers, your newly appointed CFO at Contoso. My expertise lies in navigating the complexities of financial...

[View Conversation](#)

Notification details

✓ Announcement posted ———— ✓ Preparing notifications ⓘ ———— 🔄 Sending notifications 📧

✓ 989 people targeted • My Team, Extended Finance & HR Team

Notifying through Outlook, Engage, and Teams.

Notification delivery status

The recipients you choose will receive this announcement on the channels you select. Followers will receive the announcement based on their notification preferences.

Estimated target members: 99,993

Outlook
Total time: 4 minutes
✓ Notification sent

Teams
Total time: 4 minutes
✓ Notification sent

Users have also been notified through the Viva Engage inbox.

Activities on this post ⓘ

Reach

564 20% ↑
People reached

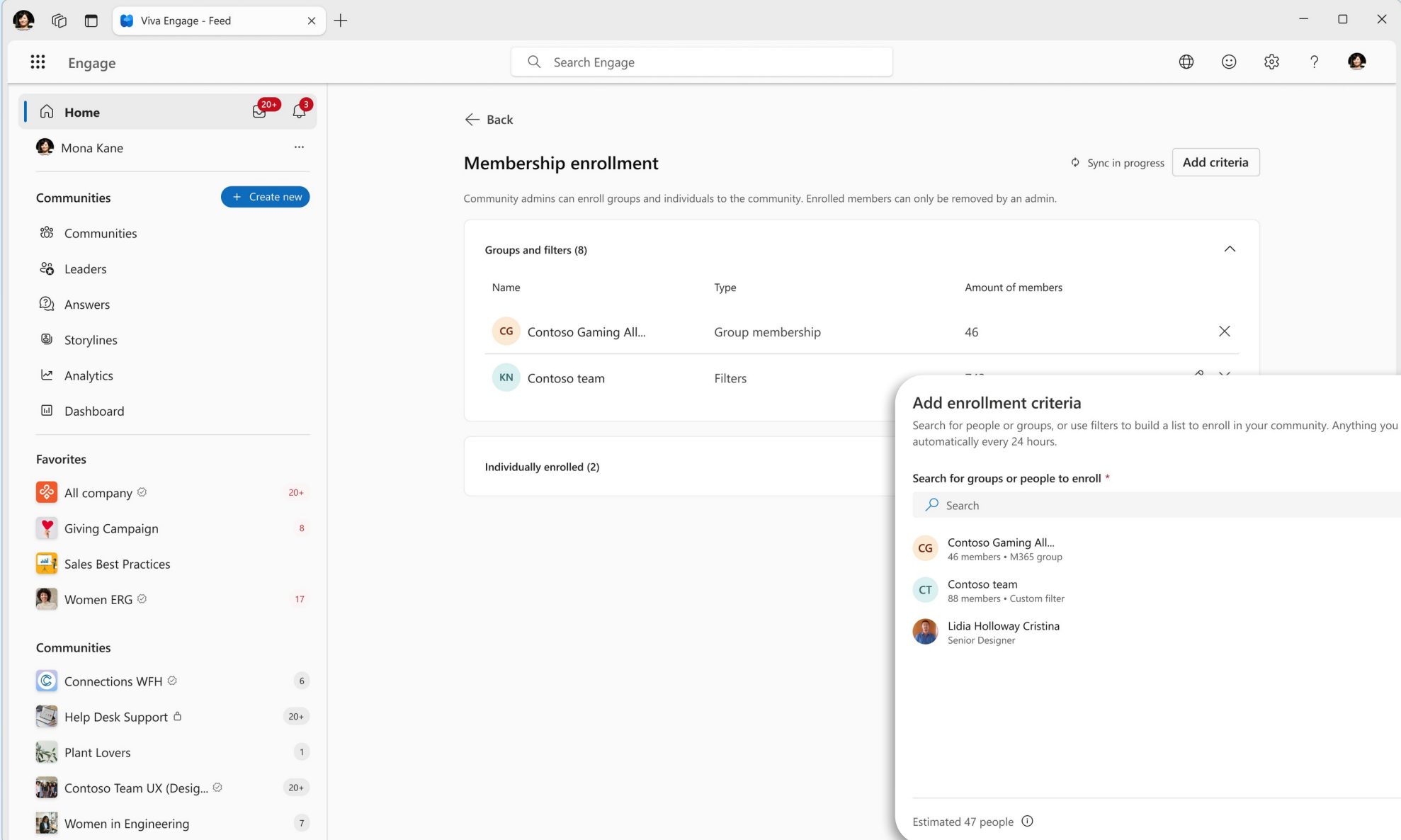
45% +2
Community

Engagements

564 20% ↑
People engaged

15% +5%
Community

New community membership auto-enrollment



The screenshot shows the Viva Engage web interface. The left sidebar contains navigation links for Home, Communities, Leaders, Answers, Storylines, Analytics, and Dashboard. Below these are 'Favorites' (All company, Giving Campaign, Sales Best Practices, Women ERG) and a list of 'Communities' (Connections WFH, Help Desk Support, Plant Lovers, Contoso Team UX, Women in Engineering). The main content area is titled 'Membership enrollment' and includes a 'Back' link, a 'Sync in progress' status, and an 'Add criteria' button. A table titled 'Groups and filters (8)' lists 'Contoso Gaming All...' (Group membership, 46 members) and 'Contoso team' (Filters). Below this is a section for 'Individually enrolled (2)'. An 'Add enrollment criteria' modal is open in the foreground, showing a search bar and a list of search results: 'Contoso Gaming All...' (46 members, M365 group), 'Contoso team' (88 members, Custom filter), and 'Lidia Holloway Cristina' (Senior Designer). The modal also shows an 'Estimated 47 people' count and 'Back' and 'Save' buttons.

Membership enrollment

Community admins can enroll groups and individuals to the community. Enrolled members can only be removed by an admin.

Groups and filters (8)

Name	Type	Amount of members
CG Contoso Gaming All...	Group membership	46
KN Contoso team	Filters	

Individually enrolled (2)

Add enrollment criteria

Search for people or groups, or use filters to build a list to enroll in your community. Anything you add here syncs automatically every 24 hours.

Search for groups or people to enroll *

Search

- CG Contoso Gaming All...
46 members • M365 group
- CT Contoso team
88 members • Custom filter
- Lidia Holloway Cristina
Senior Designer

Estimated 47 people

Back Save

End-to-End Leader Communications

STEP 2 OF 2 — TELL COPILOT WHAT YOU'RE PLANNING

Set up your project

✦ We're announcing a Q1 org restructure. Satya is the primary leader — Mona Kane will manage the main announcement post. Then Rajesh Jha, Panos Panay, and Yusuf Mehdi each need to send cascade posts to their orgs. I know Cecil Folk usually handles Rajesh's comms and Bruno Zhao works with Panos, but I'm not sure who should be Yusuf's delegate. Target is March 12.

✦ Copilot is reviewing org directory, leader profiles, and previous cascade patterns...

[Back](#)

Communications dashboard

[Comms activity](#) [Posts](#) [Advanced moderation](#) [Leaders and audiences](#) [Projects](#)

Projects > Q1 Org Restructure

Q1 Org Restructure Drafting

 +5 [Add](#)

Project by  Mona Kane · Org-Wide Cascade · Target: March 12, 2026

[Overview](#) [Team](#) [Assets](#) [Analytics](#)

Cascade timeline

[Set schedule](#)



Primary announcement - Satya Nadella

Target: Mar 12

Assignee: Mona Kane

The main leadership message sent to the entire organization.
Storyline post

Status: Draft in progress

[Edit](#)

✓ ● ○ ○ ○

Cascade post — Rajesh Jha

Community post · Engineering & Devices

Target: Mar 12, T+30min

Assignee: Cecil Folk

Status: Draft in progress

[Edit](#)

✓ ● ○ ○ ○

Cascade post — Panos Panay

Target: Mar 12, T+30min

Next Steps

Suggestions to keep your project moving:

[Run readiness check](#)

[Preview posts across surfaces](#)

[Notify leadership delegates](#)

Today

● Cascade schedule confirmed
Mona Kane · 12:15 PM

● Satya's draft finalized
Mona Kane · 11:30 AM

Analytics

Frequent Contributors

Frequent contributors ⓘ

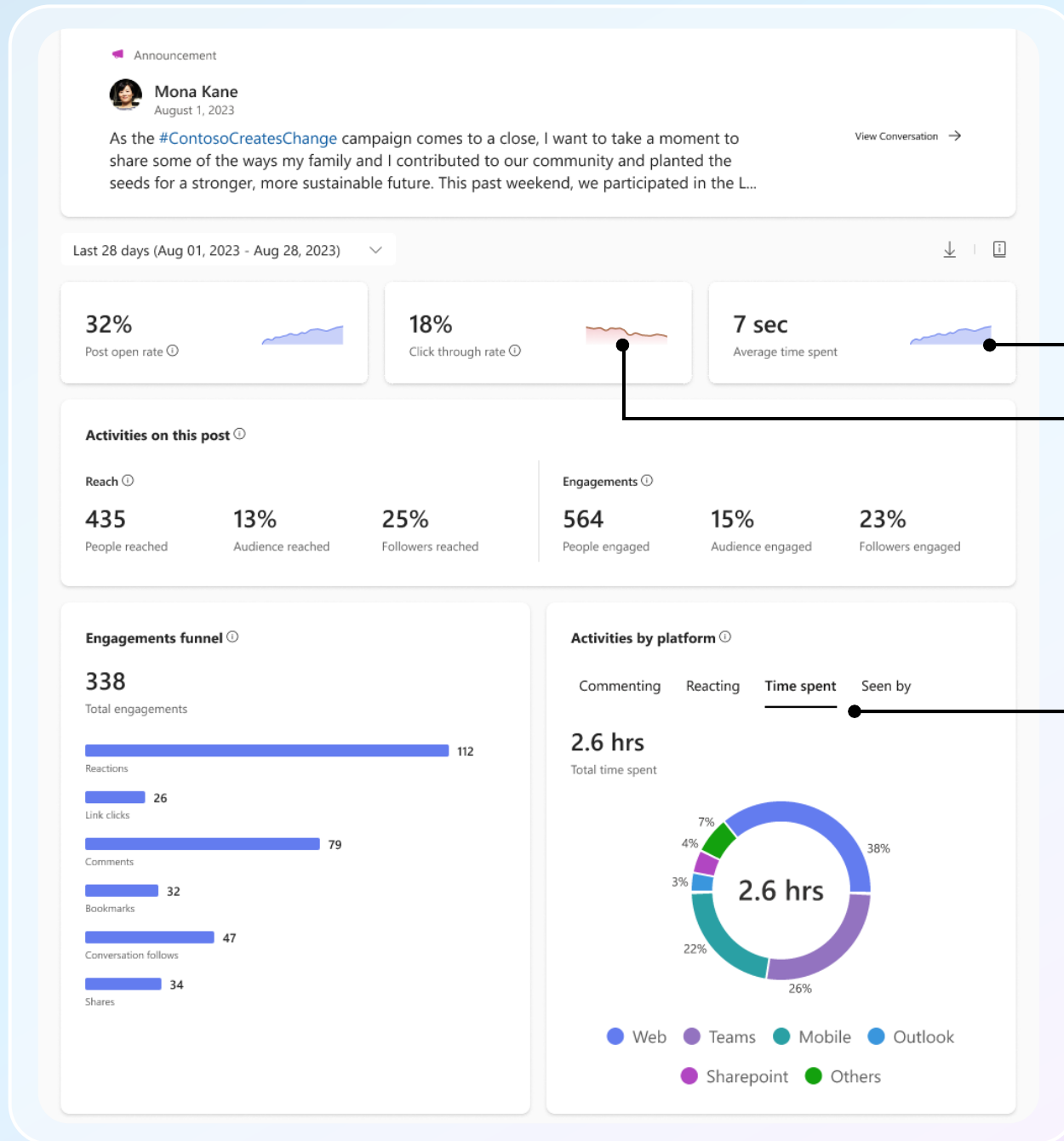
All Leaders Employees

🔍 Search

Name	Posts ↓	Comments	Reactions	Network reach	Network engagement	Total followers	Follower reach
 Alan Munger	87	305	115	2,435	21%	154	2,102
 Aaron Buxton	69	204	87	3,001	22%	213	1,028
 Celeste Burton	63	199	93	2,121	18%	188	1,271
 Darren Mouton	55	106	68	1,927	14%	103	2,334
 Lydia Bauer	54	45	57	1,897	63%	65	3,101

Next >

Analytics



Click through rate

Percentage of users that clicked a link in the post

Dwell time

Average time spent on the post and total time spent across consumption channels

Future Concept

 ORG & GEOGRAPHY ANALYTICS — WHO RESPONDED ACROSS ALL 5 POSTS

Based on **officeLocation** and **jobTitle** data queried from all 250 reply senders via Viva Engage extendedActivity API. SLT org classification inferred from role titles, office locations, and reply content. Includes duplicate replies where users commented on multiple posts.

 GEOGRAPHIC DISTRIBUTION · ALL 250 REPLIES



Satya's posts reach every continent. With 11.2% from Europe — double Rajesh's 5.4% — and meaningful responses from Africa, Middle East, China, and ANZ, the geographic spread reflects the global platform Satya leads. Remote workers form the single largest category at 28%, underscoring Microsoft's distributed workforce reality.

 SLT ORG DISTRIBUTION · ALL 250 REPLIES

Commercial Sales & Field

Judson Althoff / CSO

~65

26.0% · largest single org

Engineering IC

Cross-org SWE / PM / Design

~45

18.0%

Experiences + Devices

Teams, M365, Copilot, Viva

~40

16.0%

Security org

SCI, Defender, CISO

~22

8.8% · spiked on Post 2

Marketing & Comms

PMM, Corp Comms, Developer Mktg

~15

6.0%

HR / People & Learning

Amy Coleman / EE+R

~12

4.8%

Datacenter & Cloud Infra

Technicians, IDC, Hardware

~12

4.8% · unique to Satya

Finance + Legal + Other

Corp functions + Unclassified

~39

15.6%

SharePoint News: Cross-post to Engage

The screenshot shows the SharePoint interface with a sidebar on the left containing navigation links: Home, Explore, Publish, Create, and OneDrive. The main content area displays a 'Status update' titled 'Zephyr Q4 Update: Moving from Prototype to Production'. The update text describes the completion of a drone prototype and the start of manufacturing preparations. A 'View full news' link is at the bottom of the update. Overlaid on the right is the 'Add recipients and preview' dialog. The dialog has a title bar 'Add recipients and preview' and a back arrow. Below the title bar is a preview of the Engage post, showing the same title and a portion of the text. To the right of the preview is a sidebar for the Engage post configuration. This sidebar includes a 'Post as' dropdown set to 'Kat Larsson', a 'Post to' section with radio buttons for 'My storyline' and 'Community' (selected), and a dropdown set to 'Project Henry'. A note states 'Only one community can be selected.' Below this is a 'Mention people' section with a dropdown set to 'Daisy Phillips'. At the bottom of the sidebar is a 'Post options' section with a toggle for 'Send as announcement'. A note explains that announcement posts are emailed to those who haven't read them in Engage or Teams after two hours, with a link to 'Learn more about post options'. At the bottom of the dialog are two buttons: 'Back to channel selection' and 'Distribute'.

SharePoint

Search this site

Create Promote Page details Distribute

Home Explore Publish Create OneDrive

Projects Documents Team News

Add recipients and preview

Previewing Engage

Status update

Zephyr Q4 Update: Moving from Prototype to Production

The Zephyr project has reached an exciting milestone: the completion of our initial prototype. This marks a significant step forward in our mission to create a drone that empowers sustainability and conservation efforts. With the prototype in hand, we're now gearing up for rigorous testing to validate its performance in real-world conditions. Simultaneously, preparations for early-stage manufacturing are underway, with a focus on refining processes to ensure quality and scalability. In this edition, we'll dive into the latest developments, highlight team achievements, and outline what's next as we progress toward launch.

[View full news](#)

Engage

Post as *
Kat Larsson

Post to *
☐ My storyline
☒ Community

Project Henry

Only one community can be selected.

The page will share comments and be visible to all community members.

Mention people
Daisy Phillips

Post options
☐ Send as announcement

Announcement posts are emailed to anyone who hasn't read them in Engage or Teams after two hours. [Learn more about post options](#)

Back to channel selection Distribute

Article Improvement



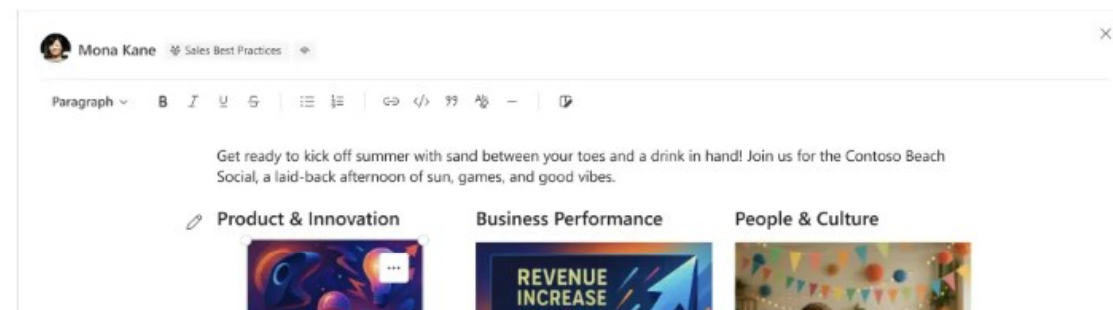
Introducing Next-Generation Articles in Engage

Elated to announce richer content creation experiences in Engage.

To better support long-form communication and structured storytelling, **Next-Generation Articles** are now generally available for eligible **premium** Viva customers. These enhancements elevate Articles from simple long posts into a robust publishing experience—designed to make important content more **readable, discoverable, and impactful**.

Below is an overview of the key features included in this release. 🌟

Multi-Column Layouts



Like View 8 comments Share

👍 🎉 🍷 Venkat Ayyadevara and 25 others



Posted in **Viva Engage Customer Connection**
Mar 13 • @4 • Seen by 185



Table of contents

- Multi-Column Layouts
- Inline Media with Resizing and C...
- Automatic Table of Contents
- Enhanced Preview Mode Before ...

A More Powerful Publishing E...

Table of contents

- Multi-Column Layouts**
- Inline Media with Resizing and C...
- Automatic Table of Contents
- Enhanced Preview Mode Before ...
- A More Powerful Publishing Expe...

Introducing the 'Recent' Feed

We heard customer feedback that sometimes an algorithmic Home Feed can feel unpredictable for some users. In addition, some customers did not want 'discovery' content mixed in with 'catchup' content.

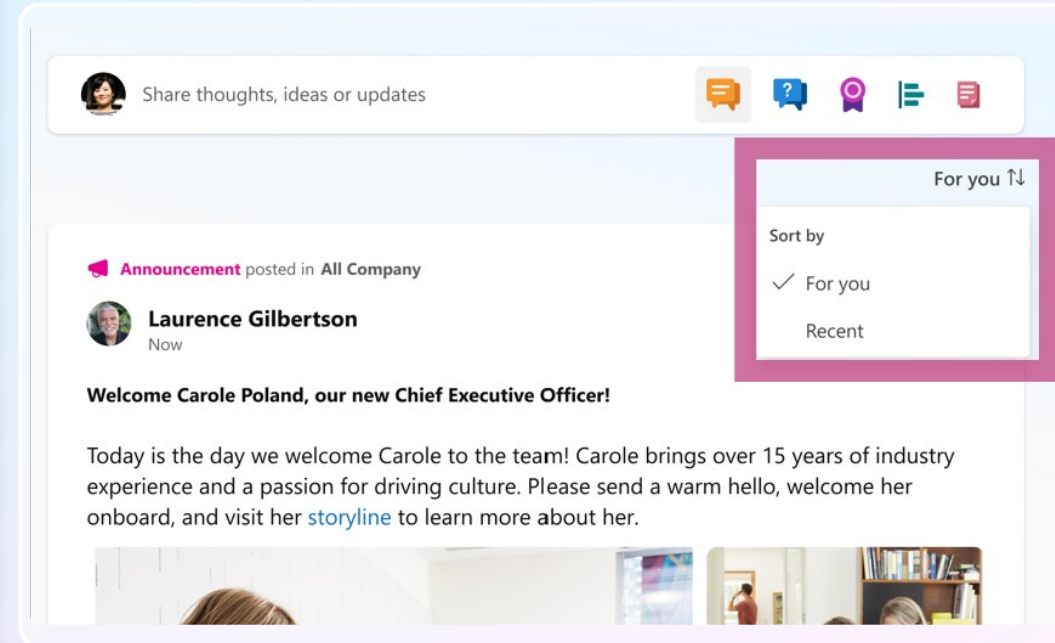
To address that feedback, we are working on a more deterministic feed.

To Access: 'Recent' dropdown on the home feed

Persistence: User choice is sticky, once selected, the view persists.

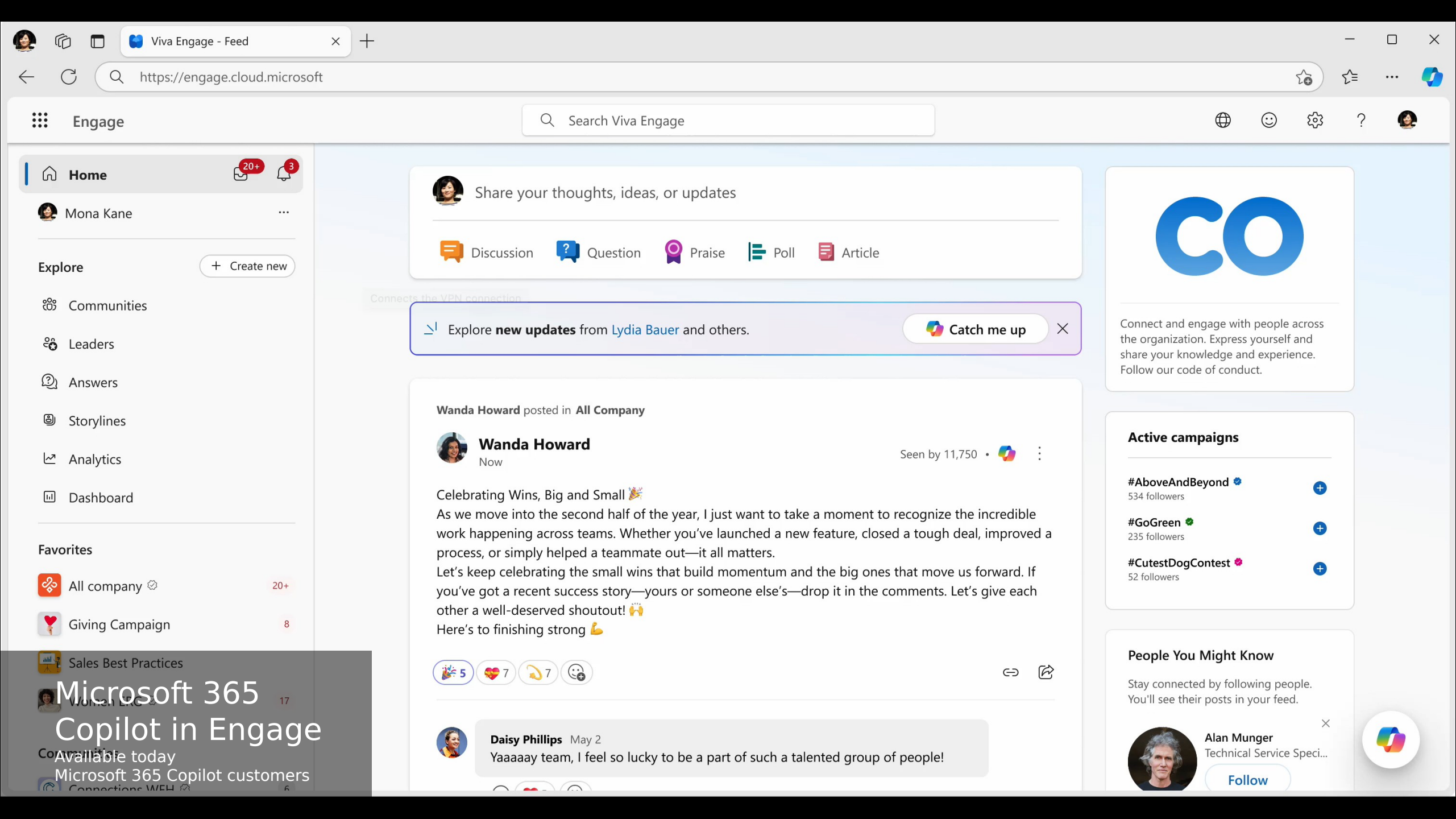
How it will work:

1. Featured content (if available) - This keeps high-priority comms in the top slot
2. Leader posts (chronological) - Ensures high-signal leadership posts aren't missed
3. Other followed/subscribed content (chronological)



Copilot, agents, and what's next with AI





Microsoft 365
Copilot in Engage
Available today
Microsoft 365 Copilot customers

Home

Sarah Perez

Explore

+ Create new

Communities

Answers

Storylines

Analytics

Favorites

Product Sales Support

Copilot Community

Communities

All Company

Discover communities

Community Agents

Public Preview

Microsoft 365 Copilot license

Copilot Community

A community for folks who are passionate about Copilot adoption and helping each other get the most out of Microsoft's AI tools.

Conversations About Files Events

Welcome to your new community

Pin resourcesCompleted

Add membersCompleted

Review suggested contentCompleted

Write a postCompleted

Add a community expertCompleted

Share thoughts, ideas, or updates

Discussion

Question

Praise

Poll

Article

Drafts

All conversationsRecent posts

Sarah Perez Community expert
Nov 19, 2025

Members • 11

Community experts • 6

Agent

Add a community agent to help answer questions and engage members using resources important to your community.

Add agent

Expand your Copilot community

Add other users with Copilot licenses to this community.

View all (28)

Community summary

Jan 14, 2026 - Feb 10, 2026

1
People reached

0
People engaged

0
Total posts

Only admins can see this summary.

Free 4-day community analytics

Requires Microsoft 365 Copilot license for agent configuration

Seen by 1





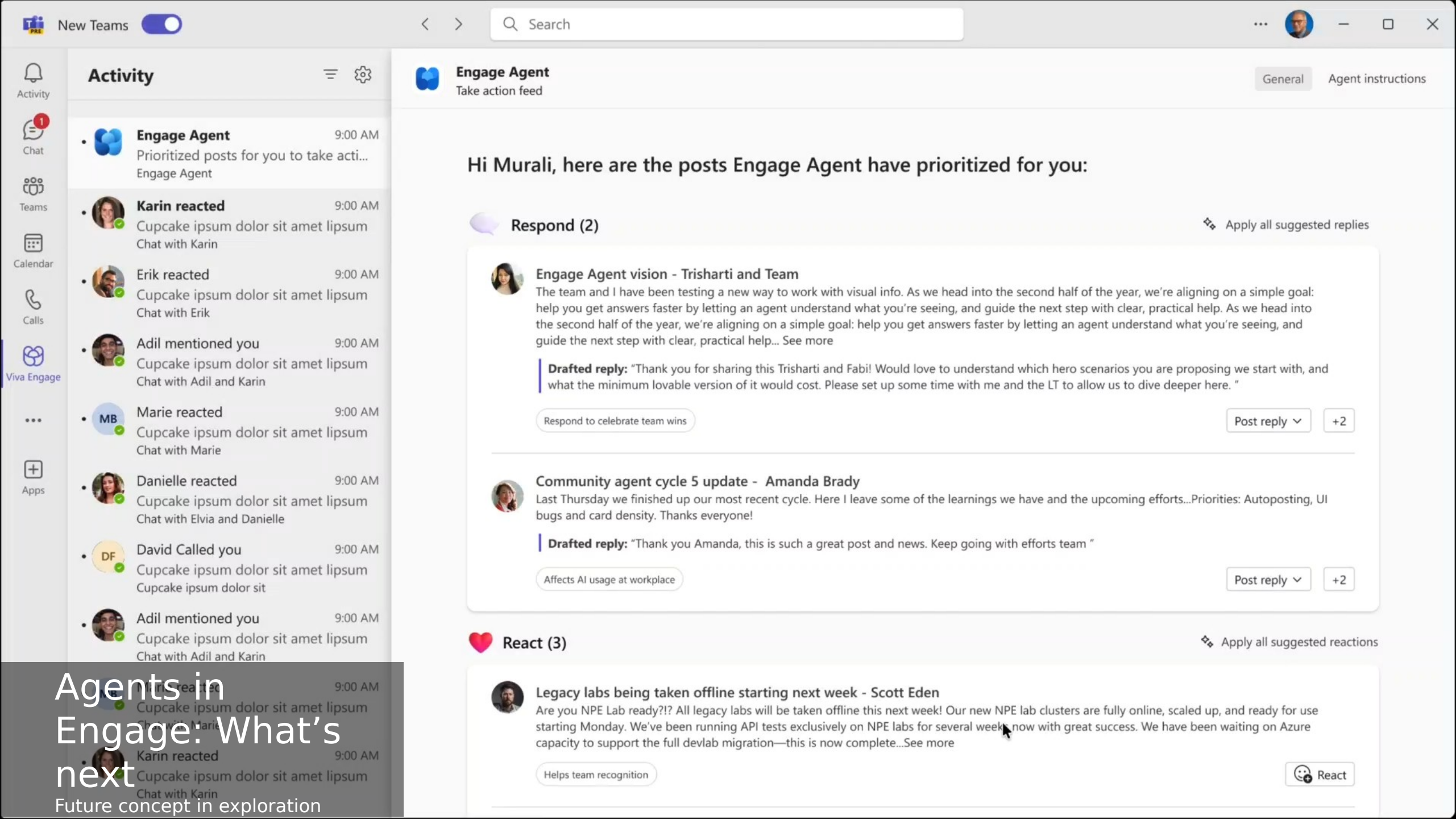
Microsoft 365 Copilot



Viva Engage

**Copilot
adoption
community**

Available today
All customers



- Activity
- Activity

Chat 1

Teams

Calendar

Calls

Viva Engage

...

Apps
- Engage Agent** 9:00 AM

Prioritized posts for you to take acti...
Engage Agent

Karin reacted 9:00 AM

Cupcake ipsum dolor sit amet lipsum
Chat with Karin

Erik reacted 9:00 AM

Cupcake ipsum dolor sit amet lipsum
Chat with Erik

Adil mentioned you 9:00 AM

Cupcake ipsum dolor sit amet lipsum
Chat with Adil and Karin

Marie reacted 9:00 AM

Cupcake ipsum dolor sit amet lipsum
Chat with Marie

Danielle reacted 9:00 AM

Cupcake ipsum dolor sit amet lipsum
Chat with Elvia and Danielle

David Called you 9:00 AM

Cupcake ipsum dolor sit amet lipsum
Cupcake ipsum dolor sit

Adil mentioned you 9:00 AM

Cupcake ipsum dolor sit amet lipsum
Chat with Adil and Karin

Engage Agent
Take action feed

General Agent instructions

Hi Murali, here are the posts Engage Agent have prioritized for you:

Respond (2)

Apply all suggested replies

Engage Agent vision - Trisharti and Team
The team and I have been testing a new way to work with visual info. As we head into the second half of the year, we're aligning on a simple goal: help you get answers faster by letting an agent understand what you're seeing, and guide the next step with clear, practical help. As we head into the second half of the year, we're aligning on a simple goal: help you get answers faster by letting an agent understand what you're seeing, and guide the next step with clear, practical help... See more

Drafted reply: "Thank you for sharing this Trisharti and Fabi! Would love to understand which hero scenarios you are proposing we start with, and what the minimum lovable version of it would cost. Please set up some time with me and the LT to allow us to dive deeper here."

Respond to celebrate team wins Post reply ▾ +2

Community agent cycle 5 update - Amanda Brady
Last Thursday we finished up our most recent cycle. Here I leave some of the learnings we have and the upcoming efforts...Priorities: Autoposting, UI bugs and card density. Thanks everyone!

Drafted reply: "Thank you Amanda, this is such a great post and news. Keep going with efforts team "

Affects AI usage at workplace Post reply ▾ +2

React (3)

Apply all suggested reactions

Legacy labs being taken offline starting next week - Scott Eden
Are you NPE Lab ready?!? All legacy labs will be taken offline this next week! Our new NPE lab clusters are fully online, scaled up, and ready for use starting Monday. We've been running API tests exclusively on NPE labs for several weeks now with great success. We have been waiting on Azure capacity to support the full devlab migration—this is now complete...See more

Helps team recognition React

Agents in Engage: What's next
Future concept in exploration

Communities to Drive AI Adoption

AVAILABLE NOW

The image displays the Copilot Adoption Community interface on both a desktop and a mobile phone. The desktop view shows a sidebar with navigation options like Activity, Chat, Calendar, Calls, OneDrive, Copilot, and Apps. The main content area features the Copilot Adoption Community header, a banner image, and a post by Daniela Mandera titled "Announcement" with a video thumbnail. The mobile phone view shows the same community page, highlighting the announcement post and the video thumbnail.

Desktop View:

- Chat Sidebar:** Includes sections for Quick views (Mentions, Followed threads, Discover), Favorites (Serena Ribeiro (You), Zava Company, ZavaFlow Launch, Miguel Garcia, Cecil Folk, Project ZavaFlow, Zava North America, Sales Support Hub), Chats (Mona Kane, Tim de Boer, Aadi Kapoor, Lydia Bauer, Babak Shammas), Channels (Zava security reviews, Fabrics Collab, Product team, New feature requests), and Communities (Copilot Adoption Community, Pets at Zava).
- Community Header:** Copilot Adoption Community, Conversations, About, Analytics, Events.
- Banner:** Copilot logo over a colorful landscape.
- Post:** Daniela Mandera, 9:30 AM, Seen by 11,379. Announcement. Video thumbnail: Copilot Adoption Panel.

Mobile View:

- Header:** 9:41, Signal, Wi-Fi, Battery.
- Post:** Announcement by Daniela.. Copilot Adoption Community. Daniela Mandera, 9:25 AM. Video thumbnail: Copilot Adoption Panel.
- Text:** Last week's leadership panel on Microsoft 365 Adoption was a blast! We had an awesome panel of speakers sharing how their organizations are adopting Copilot. Here's a quick recap.
- Engagement:** 5 likes, 8 hearts, 7 comments, 11,379 views.
- Comments:** Mona Kane 11:44 AM: "Awesome recap! Can't wait for Q2 2026 when Zava is 100% onboard with Copilot!" Colin Ballinger 11:44 AM: "This is so great. Thank you Daniela"
- Footer:** Reply to post

For admins



Updated admin experiences

Sensitivity labels: Apply MIP labels to communities for compliance and data protection.

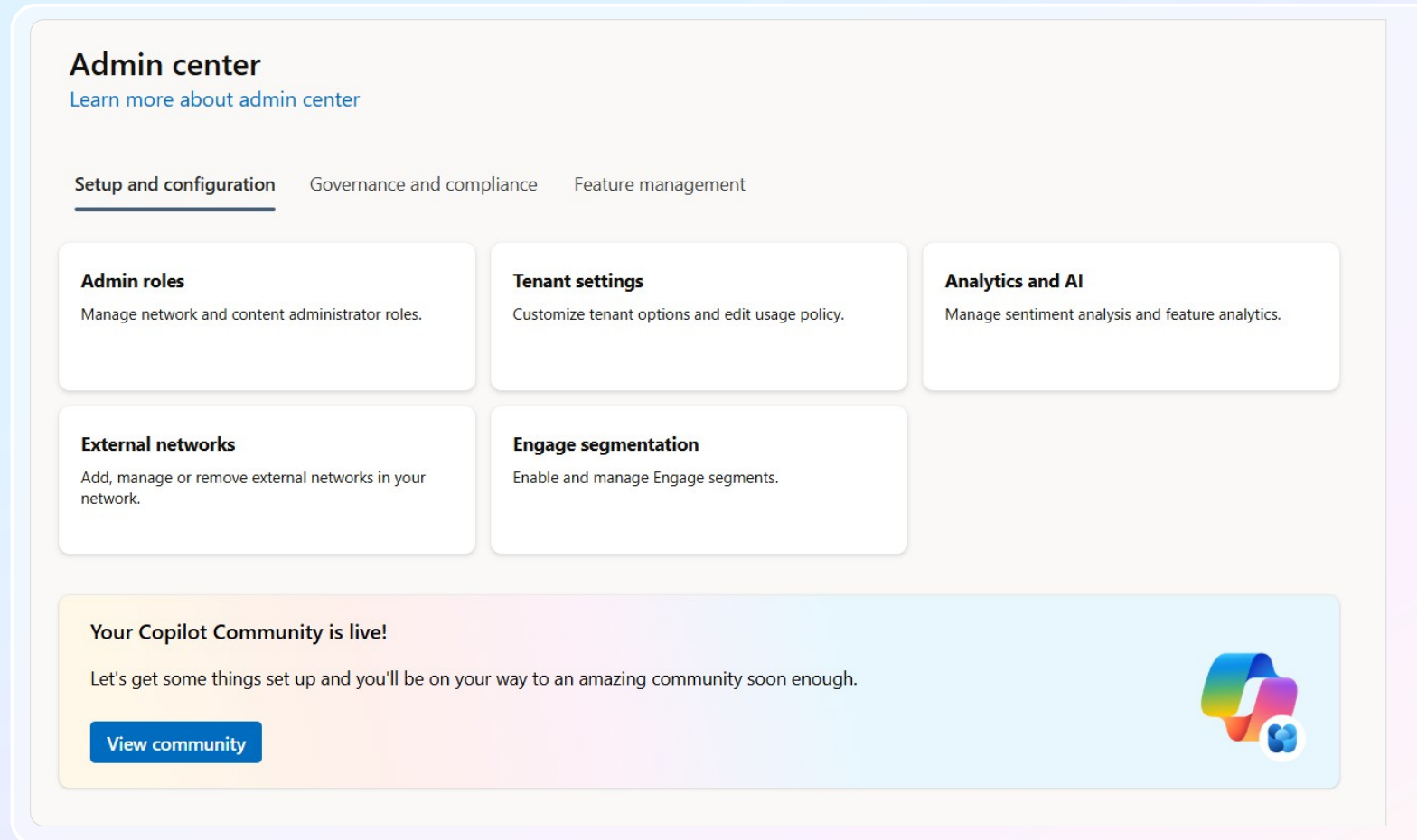
Engage Email Domain: Engage domain for email notifications
yammer.com

Modern User and Admin UX:
Intuitive and consistent experience

Private content mode: Admin access to private communities

Graph APIs for Migration:
Streamline provisioning and lifecycle management.

Audit & reliability: Tenant-tagged notifications and sender domain controls for traceability. Role management APIs.



Company Branding

COMING SOON

The screenshot displays the Viva Engage web application interface. The browser address bar shows the URL <https://engage.cloud.microsoft>. The page header is green with the 'Engage | Adatum' logo and a search bar. The left sidebar contains navigation links: Home, Explore (Communities, Leaders, Answers, Storylines, Analytics, Dashboard), and Favorites (Contoso Sales Team, Giving Campaign, Sales Best Practices, Women ERG). The main feed area shows a post by Laurence Gilbertson titled 'Welcome Carole Poland, our new Chief Executive Officer!' with a text update and engagement icons. Below it is a question post by Daisy Phillipst asking for advice for a new joiner. The right sidebar features an 'Audience summary' card showing 'Trending positive' sentiment and '158 Audience reached', and a 'Suggested Communities' section with 'Contoso SF' listed.

Viva Engage - Feed

https://engage.cloud.microsoft

Engage | Adatum

Search Viva Engage

Home

Mona Kane

Explore

+ Create new

Communities

Leaders

Answers

Storylines

Analytics

Dashboard

Favorites

Contoso Sales Team 20+

Giving Campaign 8

Sales Best Practices

Women ERG 17

Communities

Connections WFH 6

Help Desk Support 20+

Plant Lovers 1

Share thoughts, ideas or updates

Discussion Question Praise Poll Article

Announcement Posted in All Company

Laurence Gilbertson Now Seen by 1,750

Welcome Carole Poland, our new Chief Executive Officer!

Today is the day we welcome Carole to the team! Carole brings over 15 years of industry experience and a passion for driving culture. Please send a warm hello, welcome her onboard, and visit her [storyline](#) to learn more about her.

1 7 6

Write a comment

Shared on Daisy Phillipst's Storyline

Daisy Phillipst Yesterday at 9:00 AM Seen by 988

QUESTION

I am new at the company and would like to know, what is your one best piece of advice for a new joiner?

1

Audience summary

Jul 01, 2022 - Jul 28, 2022

Trending positive

Sentiment in the audience

158 20% Audience reached

Data updated 5 hours ago

[See full audience analytics](#)

Suggested Communities

Communities to join based on activity and mutual connections

Contoso SF 5,476 members

[Join](#)

Home feed

Laurence Gilbertson Now - All company

Welcome Carole Poland, our new Chief Executive Officer!

Today is the day we welcome Carole to the team! Carole brings over 15 years of industry...

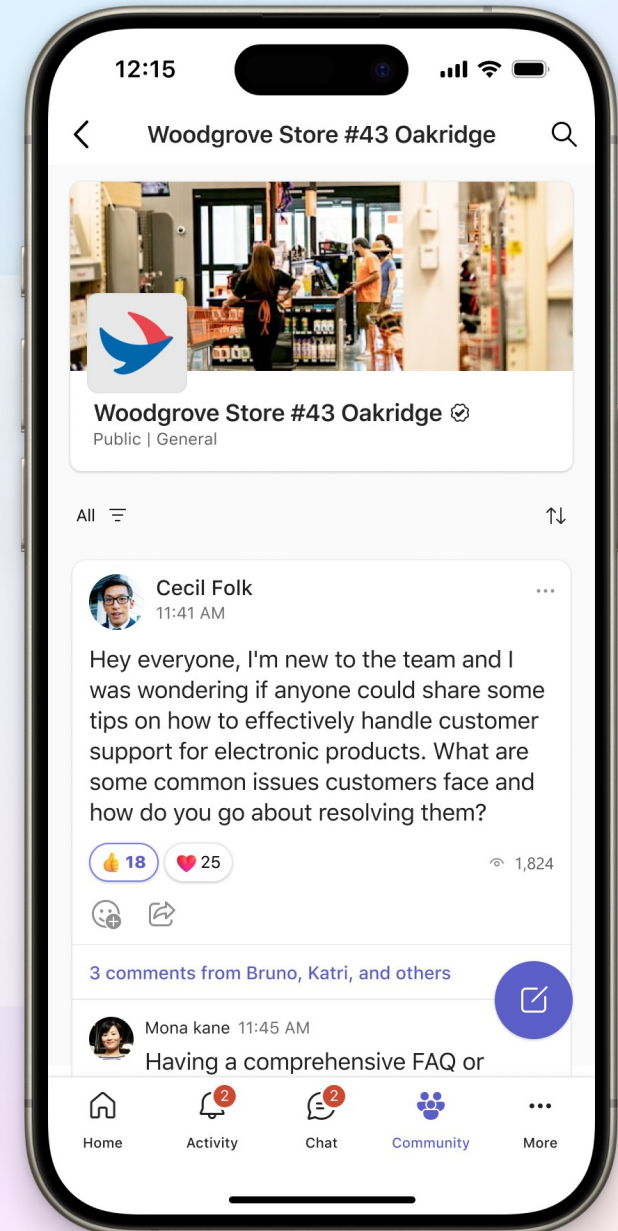
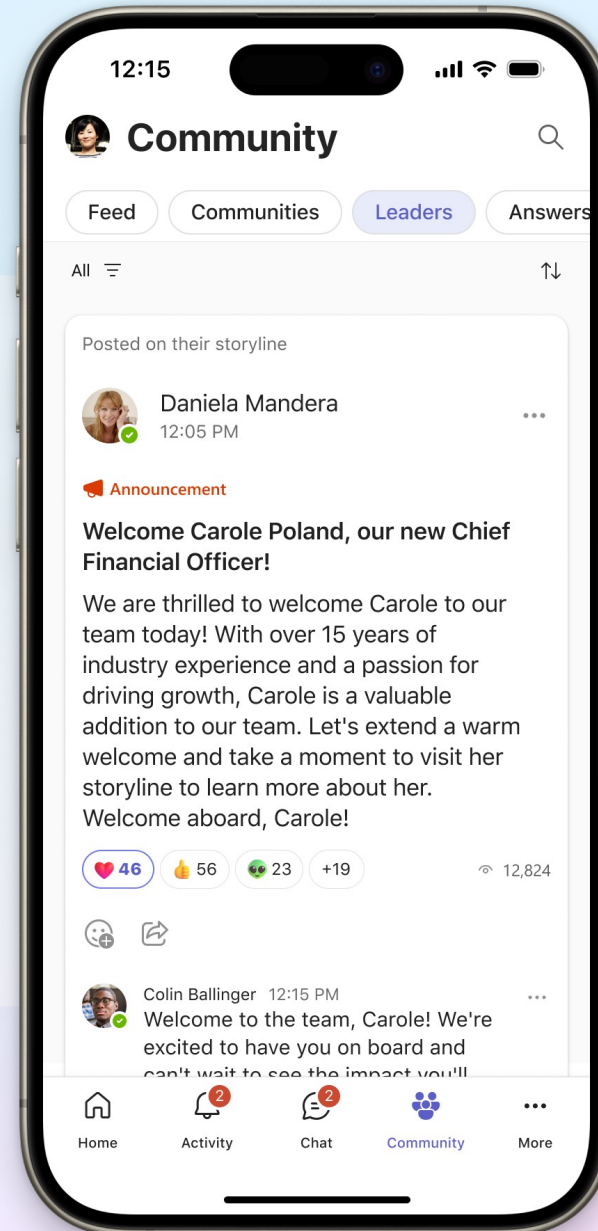
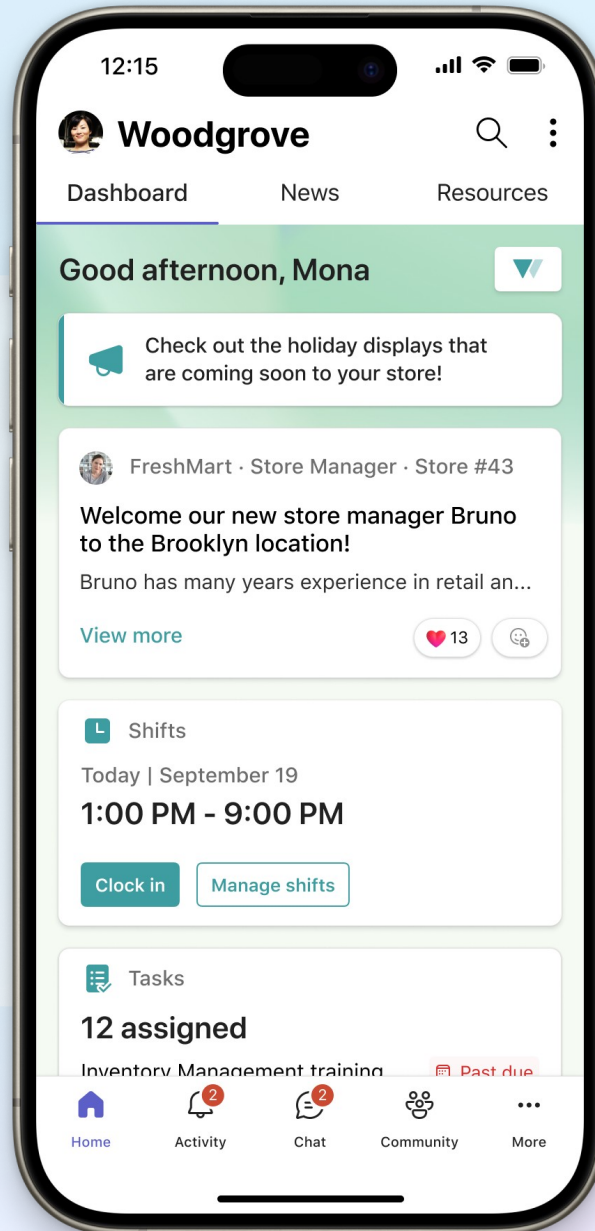
[See More](#)

[New employee](#) [Team benefits](#)

Be the first to like this

Home Communities Storylines Answers View All

A single platform



Roadmap



Engage Roadmap

-  Requires Communications & Communities license
-  Requires Microsoft 365 Copilot License
-  Preview

CY26 Q2

AI

-  Engage private content in Copilot
-  Copilot themes and sentiment on Copilot adoption dashboard
-  Community Agent (with SP grounding)

Analytics

-  Network analytics frequent contributors
-  Additional org filters

Administration

-  Australian data center (new customers)
-  MIP labels for Communities



Communications

-  Announcement delivery tracker
-  Flexible community membership
-  Apply company brand to Engage on desktop and Engage mobile
-  Smart Notifications for At-Mentions/Replies

Media

-  Improved images collage view & video playback experiences on desktop and mobile

Events

-  New broadcast, meetings & discussion events with moderated feed & anonymous on desktop and mobile
-  Calendar integrations
-  Engage events appear in new Events app

Leaders and audiences

-  Automatically generate leader audience

Integrations with Microsoft Teams

-  Engage communities in Teams (GA)
-  Engage digest for Teams
-  Launch Copilot Adoption Community from M365 Admin, Teams Admin Center

Mobile

-  Chronological home feed
-  Campaign discovery hub and search
-  Improved search results and highlighting
-  Experts and verified answers

CY26 H2 + Beyond

AI

-  Engage agent
-  Additional Community agent skills
-  Event Q&A in recap

Analytics

-  Click through rates
-  Dwell time
-  Enhanced date & organization filters
-  AI generated metrics reports with benchmarks

Administration

-  More granular permissions for corporate communicator tasks

Communications

-  Delivery notification tracker for announcements
-  Shareable drafts

Communities

-  Enhanced community membership management
-  Discussion post previews for desktop and Outlook
-  "Sticky" default community feed setting

Events

-  Invite a community to any Teams event
-  External presenters and guests
-  Registration support
-  Create shareable moments from the event

Leaders and audiences

-  Comms projects for multi-post cascade planning, tracking, and metrics

Integrations with SharePoint

-  Cross-post News to Engage with one unified conversation

Mobile

-  Notifications for new community posts in Teams

Features and dates are subject to change.

Engage mobile clients (Teams & standalone) experiences roadmap

November 2025 - January 2026

Teams: Search conversations
Teams iOS: Show related questions
Teams iOS: Update storyline cover photo
Teams iOS: Update community cover photo
Teams: Admins mute community from feeds
View multi-language posts
Teams: Reply & reaction notifications

Public preview: Agents in communities
Private preview: Events: async (AMAs), meetings, broadcasts
Private preview: Communities in Teams (w/ chats & channels)

May - July 2026 (subject to change)

Communities in Teams (w/ chats & channels)
Better default image sizing
Video & GIF autoplay
Recent & For you feed
Teams: weekly digest notification
Campaign discovery page & search
Teams iOS: Search for topics, communities & people

Agents in communities
Show pinned resources & related communities
Teams iOS: Edit communities
Mobile: reduce reply notifications

February - April 2026

Events: async (AMAs), meetings, broadcasts
Public preview: **Communities in Teams (w/ chats & channels)**
Show and manage experts & verified answers
Membership management
Block posts with theme moderation
Hide a user's messages

Official communities indicator in community list
Improved message deeplinks
View personal analytics
Engage mobile: Improved search
Private preview: Customer-branded Engage app

August 2026 (subject to change)

More for you feed when opening posts
Pinned post improvements
Teams: community & all activity in storyline
Teams iOS: create communities
Teams iOS: schedule post
Move conversations
QR code to events, communities, and campaigns

Resources

🌟 Let's stay connected

Resources, templates
and
Engage Customer
Connection
Community!

Engage Customer Community

Interact and learn from product groups and other customers!

aka.ms/VivaEngage/JoinUs



Engage Adoption Resources

Community checklists, launch kits, and more templates.

aka.ms/VivaEngage/Adoption



Engage Masterclass

Learn best practices from experts, dive deep into the product with experts

aka.ms/VivaEngage/Masterclass



Deploying Viva Engage at Microsoft in three chapters

A hands-on guide to how Microsoft Digital is accelerating business transformation with Microsoft Viva Engage



What you'll find in this guide

Introduction

Microsoft Viva Engage: A powerful business transformation tool

Chapter 1

Administration, access, and governance 5

Chapter 2

Community management and content moderation 14

Chapter 3

Learning from Microsoft success stories 23

Appendix

Collected readiness checklists and resources 32

aka.ms/VivaEngage/Ebook

The Engage Chronicles

Leadership Lessons for the Digital Age
By Ravi Veduta
CVP, IDEAS



What you'll find in this guide

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Agenda

- 01 [Topic one]
- 02 [Topic two]
- 03 [Topic three]
- 04 [Demo / walkthrough]
- 05 [Q&A and resources]

Expertise and tools for your journey



Technical expertise
via our FastTrack
partners

[aka.ms/Microsoft/
FastTrack](https://aka.ms/MicrosoftFastTrack)



**Tools, resources &
training** on our
Adoption Hub

[adoption.microsoft.co
m](https://adoption.microsoft.com)



Events and real-world
knowledge in our
community

aka.ms/TechCommunity

News & community content



Microsoft Community Learning
aka.ms/Community/LearningChannel
Community led expert content on all
your favorite Microsoft services.



Start your week with live news and
event updates aka.ms/MondaysatMicrosoft
Watch live or on-demand & share our
blog.

Home / Microsoft 365 Copilot

Microsoft 365 Copilot

Deliver value and employee satisfaction with our tools for Microsoft 365 Copilot deployment and adoption. This powerful technology combines the power of large language models (LLMs) with your organization's data – all in the flow of work – to turn your words into one of the most powerful productivity tools on the planet.

Microsoft 365 Copilot Chat and in-app experiences provide real-time intelligent assistance, enabling users to enhance their creativity, productivity, and skills.

[Looking for Copilot resources for Small and Medium Businesses? >](#)

Copilot Success Kit

Our Success Kit empowers you to achieve rapid value with Copilot while enabling your progressive skilling journey with AI tools.

[Download here >](#)

Copilot Chat and agent starter kit

This new kit includes guidance on IT controls, setup, and resources to help prepare your tenant and enable your users to create and use agents.

[Explore the kit >](#)

Join the Copilot community

The Microsoft 365 Copilot community is your hub for the official blog, latest news, and discussions.

[Join now >](#)

Microsoft 365 Copilot

Welcome to the Microsoft 365 Copilot community. Your hub for the latest news, live events, and discussions on Microsoft 365 Copilot. For help & learning (how-to articles and training resources), please visit [Microsoft 365 Copilot Adoption hub](#).

[Unfollow](#)

[#M365Con](#)

Microsoft 365 COMMUNITY CONFERENCE May 6-8 Las Vegas

Your front-row seat to the future of work

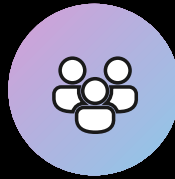
The ultimate Microsoft 365 community event

Learn directly from the experts and redefine what's possible at work —join us at the Microsoft 365 Community Conference.

[Learn more!](#)

Stay Connected!

Engage with the
best community
in tech...
There's
something for
everyone!



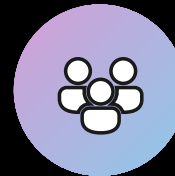
Microsoft Tech Community

The community platform for Microsoft 365
– forums, blogs, and events



CommunityDays.org

Find or host a local event in your
area
or to match your interests www.communitydays.org



Microsoft Community on LinkedIn

News, announcements and training
delivered to your news feed <https://aka.ms/microsoftcommunitylinkedin>



The one stop shop for Microsoft ecosystem community events

The screenshot displays the Community Days website interface. At the top, the 'Community Days' logo is on the left, and navigation links for 'Home', 'Events', and 'Calls' are on the right. A large banner below the header reads 'Discover Community Events happening across the world.' Below the banner is a search bar with a magnifying glass icon and a 'Search Events...' placeholder. To the right of the search bar are filters for 'WHEN' (set to 'Upcoming Events') and 'VIEW AS' (set to 'Tiles'). Below these are 'WHERE' filters (Global, Country, Region, Sub Region) and 'FILTERS' (Registration Open, Call for Speakers, Call for Sponsors, Hide Paid, Hide Others). The main content area features a grid of event cards. Each card includes a date indicator (e.g., '0-4 LIVE', 'TODAY', 'TOMORROW'), an event title, a date range, a location, and a status (e.g., 'Hybrid', 'Virtual', 'Paid', 'Free'). The events shown include: FABRIC DATA DAYS (Nov 4 - Dec 11, 2025, United States), SMARTCLOUD 365 - 2025 (November 25, 2025, Germany), DYNUG AUTUMN CONFERENCE 2025 (November 25 - 26, 2025, Oslo, Gardermoen Norway), SHIFT ENTER SUMMIT 2025 (November 26, 2025, Budapest Hungary), AI COMMUNITY CONFERENCE - TORONTO 2025 (November 28, 2025, Toronto, Ontario Canada), SEASON OF AI - MCP (November 29, 2025, Gurugram, Haryana India), ESPC25 (December 1 - 4, 2025, Dublin, Dublin Ireland), MSREBUILD 2025 (December 2, 2025, Nantes, Pays de la Loire France), and TECHBAYANIHAN 2025 (December 3 - 4, 2025, Manila City, National Capital Region Philippines).

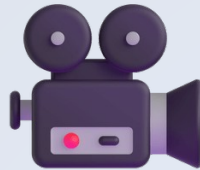
www.communitydays.org



SharePoint at 25 film: *More than Code*

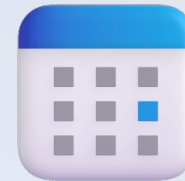
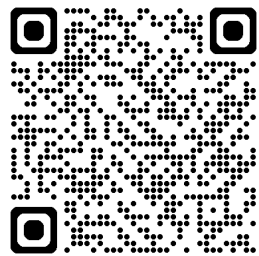
In honor of SharePoint's 25th birthday, *More Than Code* is a short film that explores the people, passion, and innovation behind one of the most transformative platforms in modern work. This film captures the stories of builders, leaders, and community champions who helped shape SharePoint into the knowledge backbone for collaboration, Copilot, and the next generation of agents.

SharePoint is more than code—it's 25 years of connection, innovation and impact.



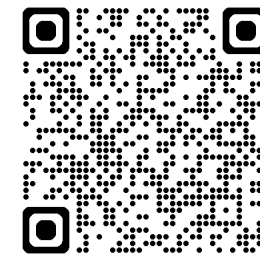
Watch the digital premiere

Stream the documentary online globally in late April and celebrate SharePoint's 25-year journey from anywhere.



Watch the SharePoint at 25 digital event

Prepare for the film with a special digital event featuring insights, stories, and what's next for SharePoint in the era of AI.



The Microsoft Global Community Initiative (MGCI) - Empowering global Microsoft communities with the tools, training, and resources to create impactful events and amplify diverse voices.

Learn, Share, Grow.

Event producers unite!

Join MGCI today!

<https://aka.ms/MGCI>



Thank you to our
Microsoft
Most Valuable
Professionals (MVP)
and Regional
Directors!

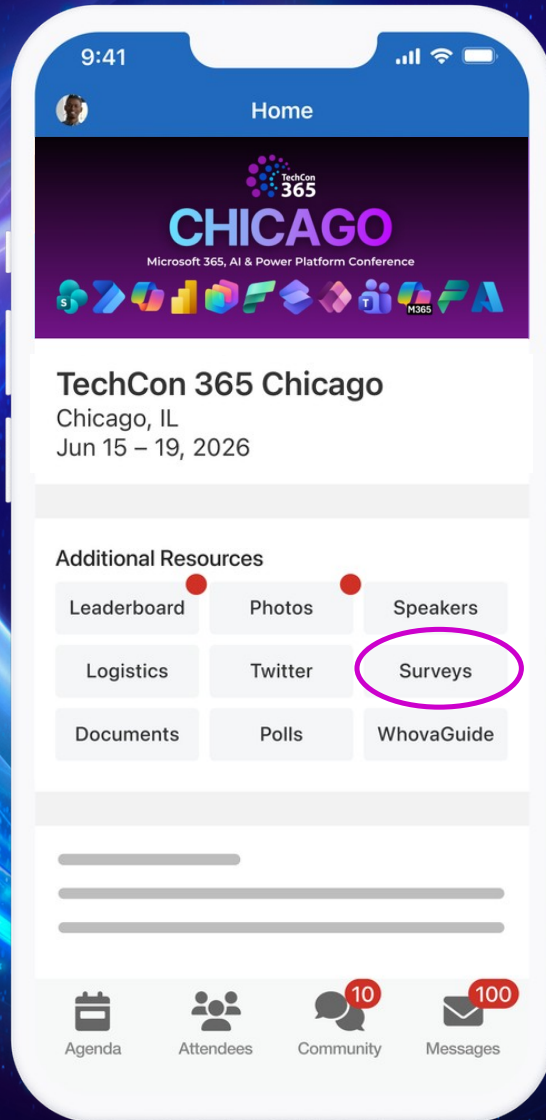


How was the session?

Search for *Whova* in the
App Store or Google Play



Fill out the Session Surveys in the
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and be eligible to **WIN PRIZES!**



Thank you

Questions?

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